

**City of New Orleans
New Orleans Aviation Board
Louis Armstrong New Orleans International Airport
Request for Information
For
In-Terminal Mobile Ordering, Pickup, and Delivery Services
CNO RFI No. 4709**

Request for Information:

The City of New Orleans by and through the New Orleans Aviation Board (“NOAB” or “Airport”) submits this Request for Information (“RFI”) seeking information from qualified firms, platform providers, concession technology companies, delivery service operators, and other industry participants with experience developing, managing, integrating, staffing, and maintaining in-terminal mobile ordering, pickup, and delivery services in airport, transportation, hospitality, retail, or similarly complex environments.

This Request for Information (RFI) for the Development, Management, and Maintenance of an in-terminal mobile ordering, pickup, and delivery service at Louis Armstrong New Orleans International Airport is not subject to competitive procurement requirements. As such, The City of New Orleans CAO policy number 130 regarding protests to procurements does not apply to this RFI (see CAO Policy No. 130, §II). The NOAB has elected to use a proposal-submission process for its own convenience and in its sole discretion; there is no applicable executive order, procurement rule or policy, or procurement law governing the Request for Information for the Development, Management, and Maintenance of an in-terminal mobile ordering, pickup, and delivery service at Louis Armstrong New Orleans International Airport.

Accessing the RFI Information:

Please visit the City’s Purchasing website: <https://nola.gov/view-bid-opportunities/> to access the RFI.

Instructions:

Responses are currently due no later than **Monday, June 29th, 2026 by 4:00pm.**

Responses may be submitted electronically via the event in the City of New Orleans’ Supplier Portal, BRASS. Responses submitted via BRASS should be titled as follows: “[Name of Respondent] – RFI No. 4709 – Response. Additionally, responses may be submitted via email to NOAB Procurement at procurement@flymsy.com (cc: Seth Leger, NOAB’s City Purchasing Designated Official at seth.leger@nola.gov). If submitting via email, the subject line should read as follows: “RFI No. 4709 – In-Terminal Mobile Ordering – [Name of Respondent] – Response”.

For additional information contact the NOAB Procurement Department at procurement@flymsy.com.

Advertisement Dates: June 8, 15, and 22, 2026.