

2026 BUSINESS >> of AIRPORTS

June 22 - 24, 2026 // Salt Lake City, UT



Subject to Change (as of March 16, 2026)

MONDAY, JUNE 22, 2026

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|---------------------|---|
| 7:30 AM – 4:30 PM | Registration |
| 7:30 AM – 9:00 AM | Networking Breakfast |
| 9:00 AM – 10:30 AM | Business Diversity Committee Workshop <ul style="list-style-type: none">• Welcome and Introductions – Miça Anderson, Chair, Business Diversity Committee and Senior Director, Airport Access & Business Opportunity, Denver International Airport• SLC Welcome – Ava Cabey, DBE Liaison Officer, Airport DBE Program Principal Planner, Salt Lake City International Airport• Legislative Update -Seth Cutter, Vice President, Industry Affairs, ACI-NA• ACI-NA Annual Concessions Benchmarking Results Summary - Dafang Wu, Director, DWU Consulting LLC |
| 10:30 AM – 11:00 AM | Networking Break |
| 11:00 AM – 12:15 PM | Business Diversity Committee Workshop (continued) <ul style="list-style-type: none">• Legal Update – Leila Zahlan Lahbabi, Deputy General Counsel and Business Diversity Committee Co-Secretary, ACI-NA• Next Generation of Supplier Diversity Professionals Survey - Dr. Rita Ohaya, Director of Social Impact, San Francisco International Airport• Title VI Roundtable Discussion |
| 12:15 PM – 1:30 PM | Networking Lunch |
| 1:30 PM – 2:45 PM | Business Diversity Session: Resilience & Leadership Presence: Staying Effective During Regulatory Change <p><i>In today's rapidly shifting federal and regulatory environment, airport professionals are expected to adapt quickly while maintaining compliance, productivity, and team morale. This interactive session equips</i></p> |

midlevel managers and staff with practical tools to strengthen mental resilience, sharpen decision-making, and project steady leadership presence—even when priorities change. Participants will explore common stressors triggered by regulatory uncertainty, learn proven techniques to maintain focus and effectiveness, and practice communication strategies that reinforce clarity and credibility. The session emphasizes actionable approaches that can be applied immediately to sustain performance and team cohesion during periods of change.

2:45 PM – 3:15 PM

Networking Break

3:15 PM – 4:15 PM

Business Diversity Session: Access in Action: Successful ADA & Section 504 Compliance

This session will examine common compliance issues identified by the FAA during audits of airport programs and facilities under the Americans with Disabilities Act (ADA). Practical guidance on avoiding compliance pitfalls, responding to audit findings, and strengthening internal processes to ensure accessible services, facilities, and programs.

5:00 PM – 6:30 PM

Welcome Reception

TUESDAY, JUNE 23, 2026

8:00 AM – 4:00 PM

Registration

8:00 AM – 9:00 AM

Networking Breakfast

9:00 AM – 9:30 AM

Welcome and Opening Remarks

9:30 AM – 10:30 AM

General Session 1

10:30 AM – 11:00 AM

Networking Break

11:00 AM – 12:00 PM

Business Diversity Session: Rebooting Your DBE & ACDBE Programs After The UCP Review

This session will focus on how airports can reassess and update DBE and ACDBE participation goals in light of changes in certified DBE and ACDBE firms following the completion of UCPs' reevaluation. Panelists will discuss practical approaches to determining the current availability of certified firms, adjusting goal-setting methodologies, and documenting defensible goals that align with federal requirements for airport sponsors.

12:00 PM – 2:00 PM

Networking Lunch

2:00 PM – 3:15 PM

Business Diversity Session: Winning Hearts and Minds- Engaging Airport Management in Program Success

Supplier opportunity programs succeed when airport management understands their strategic value. This session explores practical strategies for gaining buy-in from finance leaders, operations staff, and project managers by demonstrating how "opportunity for all" procurement strengthens financial performance, improves competition, mitigates risk, and enhances community trust. This session will help you better address common misconceptions and build internal champions that help position supplier opportunity efforts as an essential business strategy that benefits the airport, its partners, and the surrounding community.

3:15 PM – 3:45 PM

Networking Break

3:45 PM – 5:00 PM

Joint Session: Business Diversity and Commercial Management Committees: Expanding Small Business Participation: Giving Everyone a Chance

Focused on equity and inclusion in airport commercial programs, this session will address practical strategies to expand participation by small businesses. Speakers will share examples of successful small-business engagement practices, discuss tools for lowering barriers to entry (such as access to capital and construction support), and highlight innovative business models that help emerging operators thrive within airport concessions and commercial programs. Attendees will walk away with actionable approaches to foster a more diverse and vibrant commercial landscape.

WEDNESDAY, JUNE 24, 2026

8:00 AM – 4:00 PM

Registration

8:00 AM – 9:00 AM

Networking Breakfast

9:00 AM – 10:00 AM	General Session 2
10:00 AM – 10:30 AM	Networking Break
10:30 AM – 11:30 AM	<p>Joint Session: Business Diversity Committee and Procurement Working Group AI Without the Hype: Practical Tech Solutions for Supplier Programs</p> <p><i>Artificial intelligence is generating enormous interest across industries, but many are asking a practical question: what technology solutions are actually working today? This session takes a realistic look at how airports and public agencies are using AI and other technology tools right now to improve procurement processes, strengthen compliance monitoring, and better understand supplier and small business capacity. Panelists will share examples of tools already being used in public procurement and supplier programs, highlighting where technology can streamline processes, improve data insights, and support program oversight.</i></p>
12:30 PM – 1:30 PM	Networking Lunch
1:30 PM – 2:45 PM	<p>Joint Session: Business Diversity Committee and Community Opportunity Working Group: Telling the Airport Story To Demonstrate Commitment to the Community</p> <p><i>Airports are powerful economic engines—but the impact must be clearly articulated, measurable, and credible. This joint session brings together supplier diversity officials and community engagement professionals to explore how airports can use opportunity creation and small business data to tell a compelling story about local impact. Panelists will discuss how to translate community outreach, participation data, and contracting results, into narratives that resonate with community stakeholders, boards, and elected officials. Leave with tools to strengthen your airport's story—grounded in data, focused on impact, and clearly demonstrating commitment to the communities you serve.</i></p>
2:45 PM – 3:15 PM	Networking Break
3:15 PM – 4:30 PM	<p><i>Business Diversity Roundtable Discussion: Supporting the Next Generation</i></p> <p><i>In today's evolving regulatory, economic, and political landscape, supplier diversity and small business programs are being tested like never before. Join industry colleagues for a candid conversation about practical strategies for cultivating the next generation of professionals.</i></p>
5:30 PM – 6:00 PM	Awards Gala Reception
6:00 PM – 9:00 PM	Awards Gala Dinner