

ACI-NA RISK MANAGEMENT COMMITTEE 2025 WORK PLAN

Committee Goals and Objectives

- Promote the role of Risk Management in airport business decisions.
- Explore avenues for cross-committee, cross-functional collaboration.
- Succession planning for future airport risk managers.

Committee Meeting Schedule

- Annual ACI-NA Risk Management Conference
- Monthly Steering Group Meetings
- Bi-annual Full Committee Online Meeting
- Airport Risk Management Webinars
- ACI-NA / A4A Joint Risk Management Taskforce (JRMTF) Meeting(s)

Meeting Goals and Objectives

1. Monthly Risk Management Steering Group Calls
 - Review Working Group progress
 - Conference and webinar Planning
 - i. Discuss potential topics & speakers for conference and webinars
 - ii. Discuss pre-planning issues with host airport if applicable, tours, etc.
 - iii. Finalize agenda for distribution and posting
 - Facilitate information exchange between steering group members and discuss common themes relating to airport risk management.
2. Annual Risk Management Committee Meeting
 - Introduce new members and Steering Group changes
 - Discuss committee and industry issues and solicit concerns and feedback on items having current or potential impact
 - Update working group progress
3. ACI-NA/ A4A Joint Risk Management Taskforce (JRMTF) Meeting(s)
 - Facilitate cooperation and open transparent communications between airlines and airports regarding risk management trends, issues and initiatives
 - As appropriate, to develop guidance, white papers, and other support documentation
 - Advise ACI-NA, A4A and their respective committees on risk management policies and positions

Working Group Goals and Objectives

1. Insurance Benchmarking Working Group

Working Group Chair: Abel Contreras, *Indianapolis Airport Authority*

The Working Group will continue playing an active role in the collection and distribution of industry metrics and data to committee members by designing, completing, and analyzing the following surveys:

- Annual Insurance Benchmarking Survey
- Claims Management Survey

The Annual Insurance Benchmarking Survey will be following the same format from previous years with minor updates after input from airport members and underwriters to develop a truly substantive and relevant survey of the committee members. The Claims Management Survey will be a new undertaking for the working group to collect information from committee members on how they manage various claims at their airports. The working group will also schedule a webinar in the latter half of the year to share the high-level results with committee members to encourage greater participation in future surveys.

2. People Movers, Escalators and Moving Walkways Working Group

Working Group Chair: James Witherspoon, *Raleigh-Durham International Airport*

The People Movers, Escalators and Moving Walkways Working Group will prioritize developing a brief survey findings and takeaways document based on findings from the People Mover Survey. It will also focus on facilitating discussions to explore the operational challenges and trends airports encounter when managing people mover systems. Additionally, the group will emphasize sharing lessons learned and innovative solutions from airports to enhance system operations and resilience.