



CANADIAN
AIRPORTS
COUNCIL

CONSEIL DES
AÉROPORTS
DU CANADA

Airports Canada Conference Conférence des aéroports du Canada

May 26 - 28, 2025 // Quebec City, QC
26 au 28 mai 2025 // Québec, QC

Connecting Canadians
Connecter les Canadiennes et les Canadiens



2025 AIRPORTS CANADA CONFERENCE AGENDA

All sessions and events will take place at the Hilton Quebec.

Updated: November 19, 2024 // Subject to Change

PRE-CONFERENCE SCHEDULE

SUNDAY, MAY 25, 2025

- 8:30 AM – 4:00 PM **CAC Security Committee Meeting** *Invitation only*
Ste-Foy/Portneuf
- 2:00 PM – 4:30 PM **Council of Chairs** *Invitation only*
Orleans
- 6:30 PM – 9:00 PM **Chair's Dinner** *Invitation only*
Offsite – TBC

MONDAY, MAY 26, 2025

- 8:00 AM – 9:00 AM **Members Networking Breakfast**
Ballroom - Palais/Kent
- 9:00 AM – 4:00 PM **CAC Security Committee Meeting** *Invitation only*
Ste-Foy/Portneuf
- 9:00 AM – 4:00 PM **CAC Financial Affairs Committee Meeting** *Invitation only*
Beauport

8:30 AM – 10:30 AM	Large Airports Caucus <i>Invitation only</i> <i>Breakfast in room 8:00 AM</i> <i>Courville/Montmorency</i>
10:00 AM – 12:00 PM	Small Airports Caucus <i>Invitation only</i> <i>Ballroom - Saint Louis</i>
12:00 PM – 1:00 PM	Members Networking Lunch <i>Invitation only</i> <i>Ballroom - Palais/Kent</i>
1:00 PM – 3:30 PM	Canadian Policy Council & Membership Meeting <i>Invitation only</i> <i>Ballroom - Saint Louis</i>

CONFERENCE OVERVIEW

Aviation is the backbone that connects Canadians, unites our communities, and fuels our collective future.

At the heart of our interconnected economy, airports are catalysts for growth, driving innovation, fostering cultural exchange, and unlocking new opportunities in industries from business to energy. As we look to the future, aviation will continue to play a pivotal role in connecting people, ideas, and aspirations across this vast and diverse country. Every flight, every connection, brings us closer together—strengthening the bonds that tie us as Canadians, and propelling us toward a brighter, more inclusive tomorrow. It all begins with...Connecting Canadians.

All sessions and meal functions will be held in the Ballroom (Palais/Kent/Saint Louis) on the first floor of the Hilton Quebec.

MONDAY, MAY 26, 2025

8:00 AM – 6:00 PM	Registration <i>Grande Place Foyer</i>
5:00 PM – 6:30 PM	Welcome Reception <i>Open to all attendees</i> <i>Grande Place Foyer</i>

TUESDAY, MAY 27, 2025

8:00 AM – 4:00 PM	Registration <i>Grande Place Foyer</i>
8:00 AM – 9:00 AM	Networking Breakfast
9:00 AM – 9:45 AM	Welcome to 2025 Airports Canada Indigenous Welcome Opening Remarks <i>Monette Pasher, President, Canadian Airports Council</i> Welcome to Québec City <i>Stéphane Poirier, President and CEO, Québec City Jean-Lesage International Airport</i> <i>Bruno Marchand, Mayor, Québec City</i>
9:45 AM – 10:45 AM	Future Focus: CEO Panel – What is needed to fuel aviation growth in Canada? Looking ahead, what does the future hold for the airports of tomorrow? Imagine the landscape 20 years from now: how will our airports serve our communities, what will our journeys to and through the airport look like, and what does the future hold for short-haul flights? How will we power flight and our airports? Let's explore these possibilities together.

10:45 AM – 11:15 AM

Networking Break

11:15 AM – 12:15 PM

Boosting Productivity – Technology innovations that will propel us forward

It's an interconnected ecosystem, where industry challenges become our challenges. We must balance capacity with future investments to ensure we can support airline growth. This includes addressing the seasonality of business and managing financial fluctuations. The solution isn't always about expanding infrastructure or adding more concrete; often, it lies in enhancing efficiency and mitigating existing issues. We're seeing advancements like biometrics, touchless travel, and innovative tools that enhance the travel experience. How can we work together to elevate this journey for everyone?

12:15 PM – 1:15 PM

Networking Lunch

1:15 PM – 2:00 PM

The Future of Air Service – How is the landscape evolving?

Connecting Canadians is vital to our society and economy. As we look to the future, it's crucial to understand the strategies airlines are implementing to foster growth and how our local markets play a pivotal role in those plans. This evolution didn't begin with the pandemic—it has been underway for years as the aviation landscape adapts to changing passenger needs, new technologies, and global shifts. In this session, we'll explore not only how Canadian airlines are positioning themselves for the future, but also how other jurisdictions around the world are planning for similar changes. Experts will share their insights into the emerging trends and innovations that will shape the future of air service, offering a glimpse into what the skies might look like in the years to come.

2:00 PM – 2:45 PM

Opening Keynote

2:45 PM – 3:15 PM

Networking Break

3:15 PM – 4:00 PM

Trends in non-aeronautical revenue: Innovative solutions without raising costs

As airports seek new avenues for revenue, non-aeronautical income has become a key focus in sustaining and growing financial resilience. How can airports innovate and diversify their revenue streams without raising operational costs? This session will explore the latest trends and best practices in non-aeronautical revenue generation, from retail and concessions to technology-driven solutions, real estate development, and more. Experts will share innovative strategies that maximize revenue potential through smarter use of space, digital engagement, and partnerships, all while enhancing the passenger experience. Join us for a deep dive into how airports around the world are harnessing creative solutions to grow their bottom line—and future-proof their operations—without compromising on affordability or service quality.

4:00 PM – 4:15 PM

Opening Day Wrap-Up

5:30 PM – 7:30 PM

Evening Event *Open to all attendees* *Offsite – TBC*

WEDNESDAY, MAY 28, 2025

7:45 AM - 10:30 AM

Registration *Grande Place Foyer*

7:45 AM – 8:45 AM

Networking Breakfast

8:45 AM – 10:00 AM

Integrated Ecosystem Requires Integrated Planning

In today's rapidly evolving aviation landscape, the need for integrated planning has never been more critical. To achieve seamless operations and improve efficiency, airports, airlines, and stakeholders must work in concert, leveraging advanced technologies and collaborative decision-making processes. By breaking down silos and sharing data in real-time, we can create a more agile, responsive, and sustainable aviation system.

Join us as we discuss how integrated planning is not just a strategic advantage—it's a necessity for a more efficient and resilient future.

10:00 AM – 10:30 AM **Networking Break**

10:30 AM – 11:30 AM **Connecting Communities: Essential Service – Essential Lifelines**

Connectivity is crucial, especially through a regional and rural lens. In the North, addressing issues such as medical access and emergency services, like fire response, is vital for supporting communities. We must recognize the lifestyle of individuals who rely on air travel for their commutes. By prioritizing these connections, we can foster a more integrated and thriving network that serves diverse community needs.

11:30 AM – 1:00 PM **Closing Keynote Luncheon**

1:00 PM – 1:15 PM **Conference Closing Remarks**