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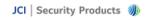


























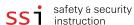






























Sunday, April 7, 2024

9:00 AM - 5:00 PM

CAC Environment Committee Meeting

Celestin Ballroom H CAC members only **CAC Planning, Development & Infrastructure Committee Meeting**

Celestin Ballroom G CAC members only

Monday, April 8, 2024

9:00 AM - 2:00 PM

CAC Environment Committee Meeting

Celestin Ballroom H CAC members only CAC Planning, Development & Infrastructure Committee Meeting

Celestin Ballroom G CAC members only

12:00 PM - 5:00 PM

Registration

Celestin Ballroom Foyer

1:00 PM - 2:00 PM

BIT Steering Group

Meeting

Celestin Ballroom ABC Open to BIT Steering Group

members only

2:00 PM - 2:45 PM

BIT Cybersecurity Working

Group Meeting

Celestin Ballroom ABC

Open to all conference attendees

3:00 PM - 5:00 PM

BIT Airport

Roundtable

Celestin Ballroom ABC Open to all conference attendees **Environmental Affairs Steering Group**

Celestin Ballroom H
Open to all conference attendees

OPSID Steering Group

Celestin Ballroom G
Open to all conference attendees

PS&S

Steering GroupCelestin Ballroom F

Open to all committee members

5:30 PM - 7:00 PM

Welcome Reception

Storyville Hall

Tuesday, April 9, 2024

8:00 AM - 4:00 PM

Registration

Celestin Ballroom Foyer

8:00 AM - 9:00 AM

Networking Breakfast

Storyville Hall



9:00 AM - 9:30 AM

Welcome and Opening Remarks

Celestin Ballroom DE

Welcome to New Orleans for Airports@Work 2024! Please join Louis Armstrong New Orleans International Airport Director of Aviation and ACI-NA Board Chair Kevin Dolliole and ACI-NA President & CEO Kevin Burke for opening remarks and a strategic overview of issues facing the North American airports in 2024.

9:30 AM - 10:15 AM

Plenary 1: Keynote Address: Washington, Lincoln, Roosevelt, and Churchill: A Strategic Approach to Leading Through Crisis and Change

Celestin Ballroom DE

Effectively managing through times of crisis and change are critical skills for all of us in the airport industry. ACI-NA is proud to offer our opening keynote address from Dr. Peter Cressy about key historical leadership lessons, emphasizing the importance of strategic vision, effective communication, leadership, visibility, collaboration, and pre-planning.

Speaker:

Dr. Peter Cressy, Director of Executive Leadership Programs, Washington Leadership Institute

10:15 AM -10:45 AM

Morning Networking Break

Storyville Hall

10:45 AM - 11:45 AM

Plenary Session 2: Artificial Intelligence and its Airport Applications—Cross-Committee Challenges for the 2020s and 2030s

Celestin Ballroom DE

Artificial intelligence (AI) has gained significant traction over the last 2-3 years, driven partly by the increasing accessibility of AI models and applications like OpenAI's ChatGPT, Microsoft's Copilot, and Amazon's Bedrock. Airports can leverage these AI tools for a wide range of applications, including data analysis, pattern recognition, and decision support systems. In this session, we'll provide an overview of AI, define what it is and what it isn't, and explore current and future airport applications across operations, security, facilities, environmental management, and information technology.

Moderator:

Daver Malik, Deputy Aviation Director/ACIO, Phoenix Sky Harbor International Airport

Speakers:

Eve Machol, Americas Director of Airport Industry Strategy, Microsoft

Tyler Subasic, Principal, Airports, Amazon Web Services

Eduardo Valencia, Chief Information Officer, Minneapolis-St. Paul Metropolitan Airports Commission

11:45 AM - 1:00 PM

Networking Lunch

Storyville Hall

1:00 PM - 2:15 PM

Plenary Session 3: Power Up—Airport Energy and Why it Matters

Celestin Ballroom DE

The predicted shifting needs in future aviation power requirements is going to involve all airport professionals, from airside operations to the executive suite. This session will build on previous conversations, and look at issues such as power station security, commercial and legal aspects, and the complex decision-making that these developing needs require.

Moderator: Joan Zatopek, Aviation Planning & Development Manager, Oakland International Airport

Speakers:

Greg Kozak, Director, Ricondo & Associates

Harvey "PT" Perriott, Regional Director, Cybersecurity and Infrastructure Security Agency (CISA) Region 6 Chad Reese, Environmental Affairs Manager, San Diego International Airport



2:15 PM - 2:45 PM

Afternoon Networking Break

Storyville Hall

2:45 PM - 3:45 PM

Session 1A: Airport Climate Resiliency Celestin Ballroom DE

Climatological data indicate that 2023 was by far the warmest year on record. This session will address the latest ways in which airports are adapting their facilities, operations, and development programs to improve the resiliency of airport infrastructure and mitigate climate impacts.

Moderator:

Alexandra Howard, Principal Consultant, RS&H

Speakers:

Todd Cavender, Director, Environment and Sustainability, Indianapolis Airport Authority

Marie-Christine Jacques, Policy Advisor, Environmental Policy, Clean Air Policy, Transport Canada

Stephen McCoy, Chief Information & Development Officer, Omaha Airport Authority

Alan W. Strasser, Environmental Protection Specialist, Airport Planning and Environmental Division, Federal Aviation Administration

Amity Wilczek, Statistician, U.S. DOT Volpe National Transportation Systems Center

3:45 PM - 4:15 PM

Afternoon Networking Break

Storyville Hall

Session 1B: Cybersecurity and Artificial Intelligence: **Developing Security Policies that Embrace New Technology**

Celestin Ballroom ABC

Join this session to learn about strategies to mitigate evolving cyber threats and the development of policies to ensure the safe integration of emerging capabilities.

Moderator:

Christian Kessler, Airports Transformation and Innovation Division Manager, Metropolitan Washington Airports Authority

Speakers:

Marchal Magee, Cyber Threat Intelligence Team, Federal **Aviation Administration**

Tara Mulrooney, Chief Technical Officer and Vice President Innovation, Edmonton International Airport

Marcus Session, Vice President, Information Technology Services, Tampa International Airport



4:15 PM - 5:15 PM

Session 2A: The Data Needs of ESG and Other Reporting Schemes

Celestin Ballroom DE

A cross-functional team has spent the past year developing recommended metrics for ESG reporting. And now those tasked with that reporting want your data! This session will focus on how best to collect, share, and manage what seems to be ever-increasing data requests, with areas that touch all A@W attendees.

Moderator:

Sara Kaplan, Senior Aviation Consultant, HMMH

Speakers:

Chris Poinsatte, Executive Vice President and Chief Financial Officer, DFW International Airport

Maggie Pryatel, Senior Manager of Sustainability & ESG Compliance at CVG Airport

Brandon Rattiner, Associate, Kaplan Kirsch Rockwell

Session 2B: Aviation Worker Screening

Celestin Ballroom ABC

In preparation for implementation of the TSA Aviation Worker Screening mandate later this year, panelists will provide insights about the development of training, procurement of technology and functionality of the scheduling tool(s) available for determining screening hours.

Moderator:

Mark Crosby, Vice President-Aviation, McCarthy Building Companies

Speakers:

Scott Korobkin, Superintendent of Airport Security, Long Beach Airport

Doug Mansel, Aviation Security Manager, Port of Oakland

Lorena de Rodriguez, President, SSi, Inc.

Margaret Taylor-Finucane, Assistant Director of Aviation Security, Port Authority of New York and New Jersey

Wednesday, April 10, 2024

8:00 AM - 4:00 PM

Registration
Celestin Ballroom Foyer

8:00 AM - 9:00 AM

Networking Breakfast

Storyville Hall





9:00 AM - 10:15 AM

Session 3A: Technology **Procurement**

Celestin Ballroom D

This session will focus on opportunities to improve the procurement process aiming to facilitate the sharing of information, resources, and best practices among airports and vendor partners.

Moderator:

Rick Belliotti, Airport Chief Experience and Performance Officer (Acting), Austin Bergstrom International Airport

Speakers:

Jeana Schneck, Senior Account Manager, LG Electronics - Business Solution

Gareth Ashely, Director, **Building Technology** Systems, WSP

Paul Litterer, Senior Commercial Manager, AeroCloud

Session 3B: Fueling the **Aviation Future**

Celestin Ballroom ABC

SAF, hydrogen, electric aircraft, and AvGas replacement. This session will provide an update on the current facts in each of these developing areas, and what it means for airports.

Moderator:

Harris Switzman, General Manager, Environment & Sustainability, The Calgary Airport Authority

Speakers:

John Kasuda, Head of Airports and Vertiports -Smart Infrastructure NA, Siemens

Stéfanie Rondou-Pontbriand, Senior Manager - Climate Change & Aircraft Noise, Air Canada

Kevin Staples. Environmental Manager, Salt Lake City Department of Airports

Session 3C: **Airport Aprons: Emerging Safety Challenges**

Celestin Ballroom FGH

In this session, we'll continue discussions about how we can improve apron safety through collaborative and holistic approach to mitigating risk.

Moderator:

Juan Martinez, Assistant Commissioner | Safety Management-SMS, Chicago Department of Aviation

Speakers:

Ilya Burkin, Business Development Director, ADB Safegate

Lenny Irwin, Airport Safety Manager, San Antonio International Airport

Jeremy Lewis Airport Risk Partner-Regulatory Programs & Compliance, Southwest Airlines

Ryan O'Connor, Sr. Airport Risk Partner-Airport SMS, Southwest Airlines

Tara Perez, General Manager-Safety, Delta Air Lines and A4A Ground Safety Committee

Session 3D: **Airport Security** Roundtable Empire Ballroom CD

PS&S Leadership will lead a discussion on current aviation security challenges and solutions.

Moderators:

Bob Boblitz, Director, Airport Security, BWI Airport

Wendy Reiter, Director, Aviation Security, Seattle-Tacoma International Airport

Raymond Laroche, Director of Operations & Maintenance, Punta Gorda Airport

Lisa Carr, Public Safety & Operations Director, Gerald R. Ford International Airport Authority

10:15 AM - 10:45 AM

Morning Networking Break Storvville Hall



10:45 AM - 12:00 PM

Session 4A: Developing an Airport Digital Strategy

Celestin Ballroom D

This panel session will focus on the components of crafting a successful airport digital strategy, drawing insights from real-world examples. This discussion aims to empower airports of all sizes, including smaller and medium ones, by offering tangible and actionable guidance for a successful and impactful digital transformation journey.

Moderator: Aura Moore, Chief Information Officer, Los Angeles World Airports

Speakers: Art Rempp, Chief Information Officer/IT Director, Reno-Tahoe Airport Authority

Douglas Moore, Digital Strategy Program Manager, Metropolitan Washington Airports Authority

Denise Martinez, Digital Strategy Program Manager, Dallas Fort Worth International Airport

Mihir Shah, Experience Transformation Lead for SEA (South East Asia), Accenture

Tara Mulrooney, Chief Technical Officer and Vice President - Innovation, Edmonton International Airport

12:00 PM - 1:30 PM

Networking Lunch Storyville Hall

Session 4B: You Got Your Environment in My Operations!

Celestin Ballroom ABC

Airport operators across the U.S. and Canada regularly need to balance operational prerogatives with environmental regulatory realities. We'll discuss how to effectively strike this balance, with a focus on PFAS issues, deicing operations, and natural resources management.

Moderator: Mat Knutson, Senior Principal, Terracon

Speakers: Janet Kieler, Director of Environmental Programs, Denver International Airport

Jaime Pabon, Sustainability Director, SJU Airport (Aerostar Airport Holdings, LLC)

Zach Puchasz, Airport Planner, Mead & Hunt

Session 4C: Adapting Airport Infrastructure to New Realities

Celestin Ballroom FGH

An array of airport projects focus on how existing infrastructure and facilities can be adapted to meet new requirements, provide additional capacity, meet changing passenger, or tenant needs. Join us for a discussion about how North American airports are meeting these adaptation challenges.

Moderator: Diego Rincón, Vice President, Parsons Corporation

Speakers: Robert Hoxie, Chief Development Officer, City of Chicago Department of Aviation

Anthony Kirby, Principal, ARUP

Mark Ricketson, Program Manager, Capital Programs, DTIG, Massport

Session 4D: Legal Considerations in Airport Security Empire Ballroom CD

Given the myriad of aviation security mandates, airports routinely work to implement measures, procedures, technologies, or even alternative procedures that go above the baseline requirement. This session will provide insights on the potential implications of certain aviation security enhancements.

Moderator: Pablo Nüesch, General Counsel, ACI-NA

Speakers: Andrew Angeles, Deputy City Attorney, San Francisco City Attorney's Office

Michele D. Allen-Hart, General Counsel and Deputy Director of Aviation-Legal Affairs, New Orleans Aviation Board

Elizabeth Smithers, Senior Assistant City Attorney, City of Charlotte





1:30 PM - 3:00 PM

Session 5A: **BIT Working Group Session** Celestin Ballroom D 1:30 PM - 2:30 PM

Moderator: Darryl Daniel, Chief Technology Officer, Houston Airport System

Speakers: Eve Machol, Managing Director, Airport, Microsoft

Samuel Ingalls, Principal, Barich

Leslie Ruiz, Senior Business Analyst, Barich

Michael Zoia, Business Development Manager, Aviation & Federal Group, Burns & McDonnell

Innovation Working Group Meeting

Celestin Ballroom D 2:30 PM - 3:00 PM

Moderator: Melissa Solberg, Senior Manager, Officer of Innovation, Tampa International Airport

Session 5B: **Environmental Affairs Working Group Breakouts**

Airport Carbon Accreditation Workshop Celestin Ballroom ABC 1:30 PM - 3:00 PM

Noise Working Group Imperial 5 CD 1:30 PM - 3:00 PM

Session 5C: **OPSID Working Group Breakouts**

OPSID committee members and friends are invited to join OPSID working group meetings for discussions of working group initiatives and topics of concern. These meetings are open to all that are interested.

Operations & Safety

Celestin Ballroom FGH 1:30 PM - 3:00 PM View Agenda

NextGen

Celestin Ballroom FGH 1:30 PM - 3:00 PM View Agenda

Session 5D: **Measures to Mitigate Human Trafficking**

Empire Ballroom CD 1:30 PM - 2:00 PM This session will provide

an overview of initiatives to prevent human trafficking at airports.

Speakers:

Lisa Caselli, Officer and Program Manager, Blue Lightning, U.S. Customs and **Border Protection**

Scott Alexander. Director International Relations, Houston Airport System

Public Area Security and Crowd Management Empire Ballroom CD

2:00 PM - 3:00 PM

With the increase in demonstrations at or leading to airports, officials will identify good practices to manage large groups of individuals, while ensuring the security of airport facilities.

Moderator:

Martin Elam, Deputy **Executive Director for Public** Safety and Security, Los Angeles World Airports

Speakers:

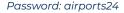
Jeff Fuller, Supervisory Special Agent and Director, Civil Aviation Security Program, FBI

Rebecca Deer, Manager, **Business Development** - Canine Services, GardaWorld Federal Services

Nicholas Ratledge, Senior Manager Security, Safety and Operations, ACI World

3:00 PM - 3:30 PM

Afternoon Networking Break Storyville Hall





3:30 PM - 5:00 PM

Session 6A: Total Situational Awareness – Vision & Reality

Celestin Ballroom D

Join us for an insightful panel session as we uncover the next phase of evolution and enhancement in Total Airport Management (TAM) in this dynamic session.

Moderator:

Mike Youngs, Vice President Information Technology, Dallas Fort Worth International Airport

Speakers:

Nicholas Ratledge, Senior Manager Security, Safety and Operations, ACI World

Heidi Benaman, Project Manager, Faith Group, LLC

Ricky Griffin, Assistant Vice President DFW Integrated Operations Center, Dallas Fort Worth International Airport

Darryl Daniel, Chief Technology Officer, Houston Airport System

Session 6B: Environmental Affairs Working Group Breakouts

Water Quality + PFAS

Celestin Ballroom ABC 3:30 PM – 5:00 PM

Unleaded AvGas transition organized by the Environmental Affairs YPs Imperial 5 CD 3:30 PM – 5:00 PM

Session 6C: OPSID Working Group Breakouts

OPSID committee members and friends are invited to join OPSID working group meetings for discussions of working group initiatives and topics of concern. These meetings are open to all that are interested.

Planning & Development

Celestin Ballroom FGH 3:30 PM – 5:00 PM View Agenda

Facilities & Maintenance Imperial 5 AB 3:30 PM – 5:00 PM View Agenda

Session 6D: Data Submission: It's Not a Zero-Sum Game, That's Why We Have Fail Safes! Empire Ballroom CD 3:30 PM – 4:00 PM

Submitting your data to TSA, what can be done to avoid a negative finding, even when there are no errors? The panel will address mitigation strategies from QA to QC, to IDMS or not IDMS, training, accepting certifications, documenting requirements, and onto retaining records of compliance.

Moderator: Dawn Lucini, Vice President,

Aviation Security, Telos
Corporation

Speakers:

Doug Mansel, Aviation Security Manager, Port of Oakland

Wendy Reiter, Director, Aviation Security, Seattle— Tacoma International Airport

Renee Tufts, Security Operations Manager, Charlotte Douglas International Airport

Dialogue with TSA Operations Support and Security Operations Leadership

Empire Ballroom CD 4:00 PM – 5:00 PM

TSA leaders will discuss and respond to questions about the latest policies, compliance activities, security technologies, screening procedures, and staffing allocations at security checkpoints.

Moderator:

Renee Tufts, Security Operations Manager, Charlotte Douglas International Airport

Speakers:

Stacey Fitzmaurice, Executive Assistant Administrator, Operations Support, TSA

Melanie Harvey, Executive Assistant Administrator, Security Operations, TSA



5:30 PM - 6:30 PM

Young Professional Networking Event

Vitascope Hall

Thursday, April 11, 2024

8:00 AM - 12:00 PM **F**

Registration

Celestin Ballroom Foyer

8:00 AM - 9:00 AM

Networking Breakfast

Storyville Hall

9:00 AM - 10:15 AM

Session 7A:

Educating isn't Enough to Change Behavior

Celestin Ballroom D

Airport operators face myriad situations in which they seek to shape traveler, employee, tenant, or service provider behaviors—from safety programs, to recycling initiatives to cyber-hygiene and more. Educating stakeholders is only one tool in shaping behaviors to make these human-oriented programs successful. In this session, we'll discuss the limitations of education and outreach, as well as alternative strategies to drive change for the good.

Moderator:

Morgan Turner, Owner/Principal, Airport Zero Waste Consulting

Speakers:

Scott Ayers, Program Management Officer Safety Management & Safety Management Systems, Hartsfield-Jackson Atlanta International Airport

Kevin Staples, Environmental Manager, Salt Lake City Department of Airports

10:15 AM - 10:45 AM

Morning Networking Break

Celestin Ballroom Foyer

PS&S Airports Only

Celestin Ballroom H

In addition to sharing information on security activities, airport representatives on the PS&S Committee will discuss the key topics to raise with TSA leaders.





10:45 AM - 12:00 PM

Session 8A:

Spotlight on the FAA—A Discussion with Our Federal Partners

Celestin Ballroom D

Join us for a candid conversation with representatives from the FAA regarding current and upcoming regulatory initiatives, FAA/airport coordination, and airport industry challenges.

Moderator:

Roy Fuhrmann, Chief Operating Officer, Minneapolis-St. Paul Metropolitan Airports Commission

Speakers:

Dave Cushing, Manager, Airports Financial Assistance Division, FAA

Edvige Mbakoup, Environmental Specialist, Airport Environmental Branch, FAA

Birke Rhodes, Manager, Airport Safety & Operations Division, FAA

12:00 PM - 1:00 PM

Grab and Go Lunches Available

Celestin Ballroom Foyer

1:00 PM - 3:00 PM

CAC Operations, Safety & Technical Affairs Committee Meeting *Imperial 5 AB*

Friday, April 12, 2024

9:00 AM - 4:00 PM

CAC Operations, Safety & Technical Affairs Committee Meeting Imperial $5\,AB$

PS&S Airports Only with TSA

Celestin Ballroom H

TSA leaders will discuss the topics identified by airport representatives on the PS&S Committee.