



# GRAND RAPIDS 2024

AIRPORTS COUNCIL INTERNATIONAL - NORTH AMERICA  
ANNUAL CONFERENCE AND EXHIBITION  
SEPTEMBER 7 – 10, 2024

## 2024 ACI-NA ANNUAL CONFERENCE AND EXHIBITION

*Preliminary Schedule of Events // Subject to Change (as of April 2, 2024)*

Unless specifically stated, all sessions take place at the DeVos Place Convention Center and are open to all registered attendees and exhibitors. Conference badges must be worn to the event for access.

### EXHIBITION HALL HOURS

Sunday, September 8, 2024	3:30 PM – 6:00 PM
Monday, September 9, 2024	8:00 AM – 1:00 PM and 4:00 PM – 6:00 PM
Tuesday, September 10, 2024	8:00 AM – 1:00 PM

### FRIDAY, SEPTEMBER 6, 2024

12:00 PM – 3:00 PM	<b>ACI-NA Executive Committee Meeting</b> <i>Executive Committee members only</i> <i>Grand Gallery Overlook G-H</i>
3:00 PM – 5:00 PM	<b>Environmental Affairs Steering Group Meeting</b> <i>Open to all attendees and exhibitors</i> <i>Grand Gallery Overlook C-D</i>
3:00 PM – 5:00 PM	<b>Legal Affairs Steering Group Meeting</b> <i>Steering Group members only</i> <i>Grand Gallery Overlook A-B</i>
3:00 PM – 5:00 PM	<b>Operations, Planning, Safety, Infrastructure &amp; Development Steering Group Meeting</b> <i>Open to all attendees and exhibitors</i> <i>Grand Gallery Overlook E-F</i>
3:30 PM – 5:00 PM	<b>ACI-NA Executive Committee and Past Chairs Meeting</b> <i>Invitation only</i> <i>Grand Gallery Overlook G-H</i>
6:00 PM	<b>ACI-NA Executive Committee and Past Chairs Dinner</b> <i>Invitation only</i>



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## SATURDAY, SEPTEMBER 7, 2024

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7:30 AM – 5:00 PM	<b>Check-In / Registration</b> <i>DeVos Place Atrium</i>
8:00 AM – 9:00 AM	<b>Networking Breakfast</b> <i>Steelcase Ballroom A-B</i>
8:00 AM – 5:00 PM	<b>Exhibition Hall Move-In</b> <i>Exhibit Hall</i>
9:00 AM – 5:00 PM	<b>Committee Workshops</b> <i>Open to all attendees and exhibitors</i> <i>Committee Workshops feature educational sessions, committee updates, and roundtable discussions with specific track agendas.</i> <b>Note:</b> <i>Some Committee Workshops will take place at the Amway Grand Plaza Hotel.</i>
	<b>Business Information Technology Committee Workshop</b> <i>Steelcase Ballroom C</i>
	<b>Environmental Affairs Committee Workshop</b> <i>Grand Gallery D-F</i>
	<b>Finance Committee Workshop</b> <i>**Amway Grand Plaza Hotel // Ambassador Ballroom West</i>
	<b>Legal Affairs Committee Workshop</b> <i>**Amway Grand Plaza Hotel // Ambassador Ballroom East</i>
	<b>Operations, Planning, Safety, Infrastructure, &amp; Development Committee Workshop</b> <i>Steelcase Ballroom D</i> <i>OPSID Breakout Room from 1:15 PM - 5:00 PM – Grand Gallery Overlook E-F</i>
9:00 AM – 12:00 PM	<b>Diversity, Equity and Inclusion Working Group Meeting</b> <i>Open to all attendees and exhibitors</i> <i>**Amway Grand Plaza Hotel // Governors Room</i>
9:00 AM – 11:00 AM	<b>CAC Small Airport Caucus Meeting</b> <i>Invitation only</i> <i>River Overlook A-B</i>
	<b>CAC Large Airport Caucus Meeting</b> <i>Invitation only</i> <i>Grand Gallery Overlook A-B</i>
	<b>U.S. Small Airports Committee</b> <i>Airports only</i> <i>Grand Gallery Overlook C-D</i>
	<b>U.S. Medium Hub Committee</b> <i>Invitation only</i> <i>Grand Gallery Overlook E-F</i>
	<b>U.S. Large Hub Committee Meeting</b> <i>Invitation only</i> <i>Grand Gallery Overlook G-H</i>
10:15 AM – 10:45 AM	<b>Morning Networking Break</b> <i>DeVos Place Atrium &amp; Amway Grand Plaza Hotel</i>



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- 11:00 AM – 11:30 AM **Exec-to-Exec Meeting**  
*ACI-NA Board Executive Committee and WBP/Associates Board Executive Committee Members only*  
*Business Center*
- 11:30 AM – 1:15 PM **ACI-NA WBP/Associates Board of Directors Meeting with lunch** *Open to all attendees and exhibitors*  
*Grand Gallery Overlook C-D*
- 12:00 PM – 1:15 PM **Networking Lunch**  
*Steelcase Ballroom A-B*
- 12:00 PM – 1:15 PM **ACI-NA Board of Directors and Committee Chairs Luncheon** *Invitation only*  
*River Overlook C-D*
- 12:00 PM – 1:15 PM **Commissioners Committee Meeting Luncheon** *Invitation only*  
*Grand Gallery Overlook G-H*
- 1:15 PM – 2:45 PM **Canadian Policy Council and Membership Meeting** *Invitation only*  
*River Overlook A-B*
- 1:15 PM – 2:45 PM **U.S. Policy Council Meeting** *Open to all attendees and exhibitors*  
*Grand Gallery A-C*
- 1:45 PM – 2:45 PM **ACI-NA WBP/Associates General Meeting** *Open to all ACI-NA WBP/Associate Members*  
*Grand Gallery Overlook C-D*
- 2:45 PM – 3:15 PM **Afternoon Networking Break**  
*DeVos Place Atrium & Amway Grand Plaza Hotel*
- 3:15 PM – 4:30 PM **ACI-NA Board of Directors Meeting** *Open to all attendees and exhibitors*  
*Grand Gallery A-C*
- 4:30 PM – 5:00 PM **ACI-NA Airport Membership Meeting** *Open to airport official representatives only*  
*Grand Gallery A-C*
- 5:00 PM - 6:00 PM **Post-Workshop Happy Hour** *Open to all attendees and exhibitors*  
*DeVos Place Atrium*

## SUNDAY, SEPTEMBER 8, 2024

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- 7:30 AM – 6:00 PM **Check-In / Registration**  
*DeVos Place Atrium*
- 8:00 AM – 9:00 AM **Networking Breakfast**  
*Grand Gallery Overlook A-H*
- 8:00 AM – 1:00 PM **Exhibition Hall Move-In**  
*Exhibit Hall*
- 9:00 AM – 10:15 AM **Concurrent Session 1A**  
*Steelcase Ballroom C*
- Concurrent Session 1B**  
*Steelcase Ballroom D*



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**Concurrent Session 1C**  
*Grand Gallery A-C*

**Concurrent Session 1D**  
*Grand Gallery D-F*

10:15 AM – 11:45 AM

**Morning Networking Break**  
*DeVos Place Atrium*

10:45 AM – 12:00 PM

**Concurrent Session 2A**  
*Steelcase Ballroom C*

**Concurrent Session 2B**  
*Steelcase Ballroom D*

**Concurrent Session 2C**  
*Grand Gallery A-C*

**Concurrent Session 2D**  
*Grand Gallery D-F*

12:00 PM – 1:30 PM

**Networking Lunch**  
*Grand Gallery Overlook A-H & Steelcase Ballroom C & D*

1:30 PM – 3:30 PM

**Opening General Session**  
*Steelcase Ballroom A-B*

3:30 PM – 6:00 PM

**Exhibition Hall Grand Opening** *Reception in Exhibit Hall*  
*Exhibit Hall*

## MONDAY, SEPTEMBER 9, 2024

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8:00 AM – 6:00 PM

**Check-In / Registration**  
*DeVos Place Atrium*

8:00 AM – 1:00 PM

**Exhibition Hall Open**  
*Exhibition Hall will be open 8:00 AM – 1:00 PM and 4:00 PM – 6:00 PM on Monday, September 9.*  
*Exhibit Hall*

8:00 AM – 9:30 AM

**Networking Breakfast in the Exhibition Hall**  
*Exhibit Hall*

8:00 AM – 9:30 AM

**ACI-NA Women in Aviation Breakfast**  
*Open to all registered attendees. As seating is limited, the seats will be allocated on a 'first come, first served' basis.*  
*Steelcase Ballroom C*

10:00 AM – 11:00 AM

**Airport Carbon Accreditation and Environmental Achievement Awards Ceremony**  
*Open to all attendees and exhibitors*  
*Steelcase Ballroom A-B*



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10:00 AM – 10:30 AM	<b>Solutions Showcase</b> <i>Exhibit Hall</i> Solutions Showcase Theater 1 Solutions Showcase Theater 2
10:45 AM – 11:15 AM	Solutions Showcase Theater 1 Solutions Showcase Theater 2
11:30 AM – 12:00 PM	Solutions Showcase Theater 1 Solutions Showcase Theater 2
12:00 PM – 1:00 PM	<b>Networking Lunch in the Exhibition Hall</b> <i>Exhibit Hall</i>
12:00 PM – 1:00 PM	<b>PAC Lunch</b> <i>Grand Gallery D-F</i> <i>Separate registration is required. Contact <a href="#">Amanda LaJoie</a> for additional information.</i>
1:00 PM – 2:15 PM	<b>Concurrent Session 3A</b> <i>Steelcase Ballroom C</i>
	<b>Concurrent Session 3B</b> <i>Steelcase Ballroom D</i>
	<b>Concurrent Session 3C</b> <i>Grand Gallery A-C</i>
2:15 PM – 2:45 PM	<b>Afternoon Networking Break</b> <i>Steelcase Ballroom Foyer</i>
2:45 PM – 4:00 PM	<b>General Session: Airport CEO Roundtable</b> <i>Hosted by the WBP/Associates Board of Directors</i> <i>Steelcase Ballroom A-B</i>
4:00 PM – 6:00 PM	<b>Exhibition Hall Reception</b> <i>Exhibit Hall</i>
6:30 PM – 8:00 PM	<b>Board of Directors and Leadership Reception</b> <i>Invitation Only, RSVP Required</i> <i>MDRD – Located on the 27th of the Amway Grand Plaza</i>

## TUESDAY, SEPTEMBER 10, 2024

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8:00 AM – 3:00 PM	<b>Check-In / Registration</b> <i>DeVos Place Atrium</i>
8:00 AM – 1:00 PM	<b>Exhibition Hall Open</b> <i>Exhibition Hall will be open 8:00 AM – 1:00 PM on Tuesday, September 10.</i> <i>Exhibit Hall</i>
8:00 AM – 9:30 AM	<b>Networking Breakfast in the Exhibition Hall</b> <i>Exhibit Hall</i>
9:30 AM – 10:30 AM	<b>Concurrent Session 4A</b> <i>Steelcase Ballroom C</i>



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## **Concurrent Session 4B**

*Steelcase Ballroom D*

## **Concurrent Session 4C**

*Grand Gallery A-C*

10:30 AM – 11:00 AM

## **Networking Break in the Exhibition Hall**

*Exhibit Hall*

11:00 AM – 11:30 AM

## **Solutions Showcase**

*Exhibit Hall*

Solutions Showcase Theater 1

Solutions Showcase Theater 2

11:45 AM – 12:15 PM

Solutions Showcase Theater 1

Solutions Showcase Theater 2

12:00 PM – 1:00 PM

## **Networking Lunch in the Exhibition Hall**

*Exhibit Hall*

1:00 PM – 7:00 PM

## **Exhibition Hall Move Out**

*Exhibit Hall*

1:15 PM – 3:00 PM

## **Closing Keynote Session and Closing Remarks**

*Steelcase Ballroom A-B*

3:00 PM

## **Grab-and-Go Snacks**

*Steelcase Ballroom Foyer*

6:00 PM – 9:00 PM

## **Host Airport Closing Night Event**

*The B.O.B.*

*Please note this event requires conference badges for entry.*

Join us for the Closing Night Event at the iconic B.O.B. in downtown Grand Rapids, Michigan on September 10. Nestled along the banks of the Grand River, this renovated 1903 warehouse exudes historic charm while offering modern amenities in a truly unique setting.

As Beer City, USA, this event will close the conference in true Grand Rapids fashion including an outdoor experience at the B.O.B's Beer Garden featuring local craft beer, savory menus, and a bar made from a shipping container. The evening celebration will be filled with a memorable mix of networking, live music, and indoor entertainment set against the stunning backdrop of this magnificent "Big Old Building."