BUSINESS INFORMATION TECHNOLOGY TRACK

A BRAND NEW CONFERENCE EXPERIENCE FOR 2023

ACI-NA is excited to implement several conference and exhibition enhancements to increase value and improve the overall attendee experience in 2023. New changes for 2023 include:

- A more comprehensive and balanced conference schedule.
- Expanded educational sessions with brand new tracks.
- Enhanced networking opportunities, including a host welcome celebration.
- More thought leadership on the future of the airport industry.
- Improved exhibition hall hours to better showcase industry solutions.

What's more, your conference registration allows you to attend any session open to registered conference attendees while with us in Long Beach! **Check out the latest conference agenda** to learn about our full range of educational sessions, workshops, committee meetings, exhibition hours, and networking events.

This track agenda compiles all the educational sessions and workshops related to **airport technology** into one place!

BUSINESS INFORMATION TECHNOLOGY TRACK

Saturday, September 30, 2023

7:30 AM – 5:30 PM | **Check-in / Registration**

8:00 AM – 9:00 AM | **Networking Breakfast**

9:00 AM – 5:00 PM | **Business Information Technology Committee Workshop – Room 104 B**
Open to all registered attendees

9:00 AM – 10:00 AM | **Welcome and Airport Roundtable**
This session allows airport and World Business Partners/Associate members an opportunity to hear about ongoing airport technology projects, developments, and RFPs throughout the ACI-NA airport membership.

Moderator
Marcus Session
Vice President, Information Technology
Tampa International Airport

10:00 AM – 10:30 AM | **Networking Break**

10:30 AM – 11:00 AM | **Airport Roundtable Continued**

11:00 AM – 12:00 PM | **Navigating for Responsible Cyber Practices and Resource Allocation**
This session will delve into the intricacies of establishing a mature cybersecurity presence within an airport. Panelists will explore and discuss various requirements, delivery mechanisms, and best practices necessary to achieve a robust cybersecurity posture and the investments required

Moderator
Aura Moore
Deputy Executive Director/CIO Information Management & Technology
Los Angeles World Airports

Panelists
Royce Holden
AVP/Technology Security & Compliance (CISO)
Dallas Fort Worth International Airport

Sean McKim
Manager, Cybersecurity, Technology & Customer Solutions
Regina Airport Authority

Zach Salvato

BUSINESS INFORMATION TECHNOLOGY TRACK

Director of Information Technology
Greenville-Spartanburg Airport District

Ron Jimerson
Director & Chief of Information Security
Seattle-Tacoma International Airport

12:00 PM – 1:15 PM	**Networking Lunch**

1:15 PM – 2:15 PM   **Navigating Data-Driven Success: Optimizing the Evolving Aviation Landscape**
In this session discussion will revolve around developing an effective data strategy, considerations for successful implementation, identifying key requirements, exploring various use cases, understanding common challenges, and prioritizing initiatives.

Moderator
Ana Zivanovic
IT Project Manager
San Francisco Airport Commission (SFO)

Panelists

Allen Mehta
Chief Information Officer
Philadelphia International Airport (PHL)

Dr. Carlos Kaduoka
Head of Strategy and Business Transformation
SITA

Nathan Wang
Assistant Director, Applications
Houston Airport System (HAS)

2:15 PM – 2:45 PM   **BIT Committee Working Group Updates**
This session will provide updates on the latest work from the three active Working Groups of the BIT Committee.

Moderator
Mike Youngs
Vice President – Information Technology Services
Dallas Fort Worth International Airport

Panelists
Francis Barich
Owner and Principal
Barich, Inc.

BUSINESS INFORMATION TECHNOLOGY TRACK

Eve Machol
Director, Airport/Transportation Industry Innovation
Microsoft

Samuel Ingalls
Principal
Barich, Inc.

2:45 PM – 3:15 PM   **Networking Break**

3:15 PM – 4:00 PM   **Embracing the Skies: Understanding AI Integration at Airports**

Amidst a fast-paced world, aviation leads in technological advancements, with AI integration at airports driving transformative progress. This panel explores policy, governance, and vision for adopting AI in airports, including Generative AI and the debate on General Artificial Intelligence (GAI) versus object detection. It also examines responsible AI integration pathways.

Moderator
Rick Belliotti
Deputy Chief Officer, Information Technology
Austin-Bergstrom International Airport (AUS)

Panelists
Matt Breed
Chief Information Officer
Seattle-Tacoma International Airport (SEA)

Charles Miwa
Chief Information Officer
Ontario International Airport Authority (ONT)

Alvin Clark
Global Developer Relations Manager - Industrial
NVIDIA

4:00 PM – 5:00 PM   **Unlocking Airport Terminal Capacity: Challenges and Opportunities**

Airport terminals often face capacity constraints, impacting efficiency and passenger experience. Learn about understanding the current challenges faced by airport terminals in managing capacity constraints and exploring the various opportunities to unlock the potential of airport terminal capacity. This could be achieved by investigating the latest technological advancements and their role in optimizing terminal capacity and identifying actionable steps and strategies for airports.

BUSINESS INFORMATION TECHNOLOGY TRACK

<u>**Moderator**</u>
Darryl Daniel
Chief Technology Officer
Houston Airport System (HAS)

<u>**Panelists**</u>
Regine Weston
Principal
ARUP

Steve Tukavkin
Vice President, IT & Digital
JFK International Air Terminal, LLC (JFKIAT)

Daver Malik
Deputy Aviation Director – Technology
Phoenix Sky Harbor International Airport (PHX)

6:30 PM – 9:30 PM   **Host Airport Welcome Event**

Sunday, October 1, 2023

7:30 AM – 7:00 PM   **Check-in / Registration**

8:00 AM – 9:00 AM   **Networking Breakfast**

8:00 AM – 2:00 PM   **Exhibition Hall Move-In**

9:00 AM – 10:15 AM   **Educational Sessions**
   1. Emerging Issues in Airport Security
   2. Beyond the Canvas: Legal Considerations for Art at Airports
   3. ESG – Responding to Investors and Stakeholders
   4. Smarter Operations—Improving Airport Operational Efficiency & Safety with Advanced Technology
   5. Your Future Workforce is 10-Years-Old

10:15 AM – 10:45 AM   **Networking Break**

10:45 AM – 12:00 PM   **Educational Sessions**
   1. Session to be Announced Soon!
   2. Beyond the Runway: Airport Commercial Development
   3. Hold Your Charge

BUSINESS INFORMATION TECHNOLOGY TRACK

4. Airport Safety Management at a Crossroads
5. When Does It Stop?: Managing Your Airport's Brand in Perpetual Crisis

12:00 PM – 1:15 PM	**Networking Lunch**
1:15 PM – 2:15 PM	**Educational Sessions**

1. Evolving World of Risk Management for Airports
2. Making it All Work: Labor Legal Issues
3. Resiliency – Bending, but not breaking
4. Don't Fear the eVTOL —The Realities of Advanced Air Mobility and Airports
5. Employee Experience Drives the Customer Experience

2:15 PM – 2:45 PM   **Networking Break**

2:45 PM – 4:30 PM   **Opening General Session**

Sam Samaddar
Airport Director, Kelowna International Airport
Chair, ACI-NA

Cynthia Guidry
Director, Long Beach Airport

Kevin Burke
President and CEO, ACI-NA

Zanny Minton Beddoes
Editor-in-chief, *The Economist*

Editor-in-chief of *The Economist* and named one of the "Most Powerful Women in the World" by Forbes, Zanny Minton Beddoes is a renowned global economics expert, sought-after for her authoritative perspectives on the world economy. She is renowned for delivering sophisticated insight on all facets of economic affairs. At the nexus of the global economy and policy, Minton Beddoes adeptly positions new developments that impact business and industry into the broader context of world events.

4:30 PM – 7:00 PM   **Exhibition Hall Grand Opening**
Reception in the exhibit hall

Monday, October 2, 2023

BUSINESS INFORMATION TECHNOLOGY TRACK

8:00 AM – 4:00 PM   **Check-in / Registration**

8:00 AM – 6:00 PM   **Exhibition Hall Open**
The Exhibition Hall will remain open during all educational sessions on Monday, October 2.

8:00 AM – 9:30 AM   **Networking Breakfast in the Exhibition Hall**

9:00 AM – 10:30 AM   **ACI-NA World Business Partner / Associate Member and Airport CEO Roundtable Breakfast**
Invitation Only, RSVP Required

11:30 AM – 1:00 PM   **Networking Lunch in the Exhibition Hall**

12:00 PM – 1:00 PM   **PAC Lunch**
Separate registration required. Contact Annie Russo for additional information

1:00 PM – 2:00 PM   **Educational Sessions**
1. Meeting the demands of the Next Generation of Bleisure Travelers
2. What Airport Lawyers Want their Clients to Know about Airport Revenue Use
3. Journey to Net Zero
4. Planning for Disruption
5. Getting the Memo: Internal Communications and the Workforce of the Future

2:00 PM – 2:30 PM   **Networking Break in the Exhibition Hall**

2:30 PM – 3:30 PM   **Educational Sessions**
1. The Synergy of Airport Data and Marketing Strategies
2. Legal and Operational Approaches to Maintaining Public Safety at the Airport
3. Sustainable Aviation Fuels
4. We Built This! Airport Infrastructure Projects from Design to Opening Day and Beyond
5. Diversity, Equity & Inclusion at Airports – A Work in Progress but Differences Made

4:30 PM – 6:00 PM   **Exhibition Hall Reception**

6:30 Pm – 8:00 PM   **Board of Directors and Leadership Reception**
Invitation Only

BUSINESS INFORMATION TECHNOLOGY TRACK

Tuesday, October 3, 2023

7:30 AM – 12:00 PM	**Check-in / Registration**
8:00 AM – 5:00 PM	**Exhibit Hall Move Out**
8:00 AM – 9:00 AM	**Networking Breakfast**
8:00 AM – 9:00 AM	**ACI-NA Women in Aviation Breakfast** *Invitation Only, RSVP Required*

9:00 AM – 10:00 AM	**Track 1** **Airports Only Roundtable**	**Track 2** **Airports Only Roundtable**	**Track 3** **WBP / Associates Roundtable**

10:00 AM – 10:30 AM	**Networking Break**
10:30 AM – 12:00 PM	**General Session Keynote and Closing Remarks**
12:00 PM	**Grab-and-Go Snacks**