CITY OF PHOENIX AVIATION DEPARTMENT

PASSENGER EXPERIENCE BENCHMARKING SURVEY SERVICES

Request for Proposal

The City of Phoenix Aviation Department is seeking Offers from a qualified Offeror to provide self-administered Airport Council International's (ACI) surveys and provide AVN with data regarding departing domestic and international passengers at Phoenix Sky Harbor International Airport (PHX) on an as-needed basis, through a Request for Proposal (RFP).

AVN RFP 23-038 will be issued on or about June 20, 2023 and will be available along with required attachments by visiting:

https://solicitations.phoenix.gov/Solicitations/Details/1553

All dates are subject to change.

The Procurement Officer for this RFP is Michael Soto III, michael.soto@phoenix.gov