



2024 RISK MANAGEMENT CONFERENCE

January 17 - 19, 2024 // Austin, TX

Agenda

Subject to Change

Sponsors



Wednesday, January 17, 2024

8:00 AM – 5:00 PM

Registration

Capitol Ballroom Foyer

8:00 AM – 8:45 AM

Networking Breakfast

Capitol Ballroom A-D

8:45 AM – 9:15 AM

Welcome and Opening Remarks

Capitol Ballroom E-H

Matt Cornelius, Executive Vice President, Airports Council International – North America

Catrina Gilbert, Vice President, Risk Management, Dallas Fort Worth International Airport

Kevin Russell, Deputy Chief – Talent, Title VI Coordinator, Austin-Bergstrom International Airport

- 9:15 AM – 10:30 AM **Session 1: Aviation Liability Update** (1.5 CPE Credits)
Capitol Ballroom E-H
Moderator: *James Van Meter, Partner | National Practice Leader – Aviation, USI Insurance Services*
Joshua Crabb, Chief Underwriting Officer – Major Risks, Starr Aviation
Bill Jones, Senior Claim Director, Aerospace – Multinational, Chubb
Nicholas Methven, Senior Vice President, Underwriting Director, Global Aerospace Inc.
The airport liability insurance market has faced numerous challenges in recent years that were brought on by global pandemics, an inflationary economy, and skyrocketing claims costs. Our panel will discuss current claims trends, the state of the airport liability insurance market in 2024, challenges with War coverages and how airport risk managers can be prepared to navigate these challenges.
- 10:30 AM – 11:00 AM **Morning Networking Break**
Capitol Ballroom Foyer
- 11:00 AM – 12:00 PM **Session 2: Property Appraisals – Preparing for a Future Event**
(1 CPE Credit)
Capitol Ballroom E-H
Moderator: *Jerry DeLoach, Chief Risk Officer, City of Atlanta – Department of Finance*
Ron Acebal, National Director, CBIZ Valuation Group
Kerry Martin, Southeast Property Practice, Lockton Companies
John Smith, Director of Risk Management, Hartsfield-Jackson Atlanta International Airport
This session will review the necessity of a regularly scheduled property appraisal and the impact that a failure to schedule will have on a claim.
- 12:00 PM – 1:15 PM **Networking Lunch**
Capitol Ballroom A-D
- 1:15 PM – 2:30 PM **Session 3: Construction Risk Management Updates** (1.5 CPE Credits)
Capitol Ballroom E-H
Moderator: *Catherine Wells, Principal Consultant, West Coast Practice Leader, Albert Risk Consultants*
David F. Barragan, President and Chief Executive Officer, Barragan Corp International

James Witherspoon, Vice President of Risk Management, Safety and Insurance, Raleigh-Durham Airport Authority

This session will offer a forum for participants to discuss current insurance and risk management issues related to airport construction projects. Topics for initial discussion include exploring the right risk financing option for your construction project or program to include OCIP, CCIP and GL-Only options, managing accounting challenges with OCIP programs, and best practices in construction safety management to protect airport employees and third parties throughout a construction program. Participants are encouraged to bring construction risk topics to the session to discuss during this working session.

2:30 PM – 3:00 PM

Afternoon Networking Break

Capitol Ballroom Foyer

3:00 PM – 4:15 PM

Keynote Session 1 – Safety in the Skies: Best Practices in Airline Risk Management (1.5 CPE Credits)

Capitol Ballroom E-H

Speakers: *David Beyer, Director, Risk Management, Alaska Airlines*

John Heimlich, Vice President and Chief Economist, Airlines for America

Andrew Nottestad, Managing Director, Risk Management, United Airlines

Doug Obal, Senior Manager, Corporate Insurance, American Airlines

Chris Priebe, Senior Director, Treasury – Payments and Risk, Southwest Airlines

Join us for an enlightening session on airline risk management, featuring experts from four major airlines - United Airlines, American Airlines, Southwest Airlines, and Alaska Airlines. In this dynamic panel discussion, industry leaders will share their strategies, experiences, and best practices for mitigating risks in the highly competitive and ever-changing aviation landscape.

From global crises to operational challenges, this session will delve into the multifaceted aspects of risk management in the airline industry. Discover how these top airlines assess, prioritize, and address risks to ensure the safety of passengers, protect their reputations, and maintain financial stability.

4:30 PM – 5:00 PM

ACI-NA Risk Management Committee Steering Group Meeting

Invite Only

Capitol Ballroom E-H

5:30 PM – 6:30 PM

Welcome Reception

Capitol View Terrace

Catch up with old friends and make new ones at ACI-NA's welcome reception. It is the perfect opportunity to find out what your colleagues are doing to address the challenges of our ever- changing airport world.

Thursday, January 18, 2024

- 8:00 AM – 4:00 PM **Registration**
Capitol Ballroom Foyer
- 8:00 AM – 9:15 AM **Networking Breakfast**
Capitol Ballroom A-D
- 9:15 AM – 10:30 AM **Session 4: What you should know about Environmental, Social and Governance (ESG) (1.5 CPE Credits)**
Capitol Ballroom E-H
Moderator: *Melinda Pagliarello, Managing Director, Environmental Affairs, Airports Council International – North America*
Charlotte Dubec, ESG Lead, Global Aviation and Space, Willis Towers Watson
Christopher Poinsette, Chief Financial Officer and Executive Vice President, Dallas Fort Worth International Airport
Tatiana Starostina, Chief Financial Officer, Los Angeles World Airports
Investors, insurance companies and rating agencies are asking more and more questions about ESG when airports sell bonds and look for insurance. Only a handful of airports issue ESG reports on an annual basis, while most do not know what information to track and report. ACI-NA established a Task Group to develop potential ESG metrics to help airports understand what they might consider tracking even if an airport elects not to publish an ESG white paper. The panel will discuss the current ESG disclosure environment, what metrics are being requested by investors and insurance companies, the risk manager's role in ESG, and a summary of the Task Group's findings.
- 10:30 AM – 11:00 AM **Morning Networking Break**
Capitol Ballroom Foyer
- 11:00 AM – 12:00 PM **Keynote Session 2 – Elevating Safety: Navigating the Skies of Safety Management Systems with Maj Gen John Rauch (1 CPE Credit)**
Capitol Ballroom E-H
Speaker: *Major General John Rauch Ret, United States Air Force and Chief Operating Officer, ProDIGIQ*
Join us for an enlightening and inspiring keynote session featuring Maj Gen John Rauch, a distinguished leader in aviation and safety management. In this captivating address, Maj Gen Rauch will delve into the intricate world of Safety Management Systems (SMS) and share invaluable insights gained from a lifetime of experience in the aviation industry.
Safety Management Systems are the backbone of ensuring aviation safety, and Maj Gen John Rauch is an unrivaled authority in this domain. With a career spanning decades, including serving as the former Director of Safety and Chief

of the Safety Office at the U.S. Air Force, Maj Gen Rauch brings unparalleled expertise to the forefront.

Don't miss this opportunity to hear from one of the foremost authorities in aviation safety. Maj Gen John Rauch's keynote address will undoubtedly leave a lasting impression and set a course for safer skies ahead.

12:00 PM – 1:15 PM **Networking Lunch**

Capitol Ballroom A-D

1:15 PM – 2:30 PM **Session 5: Stop Claims from Taking Off – The Evolving Landscape of Employment Practices Liability (1.5 CPE Credits)**

Capitol Ballroom E-H

Moderator: *Janet Bressler, Director of Risk Management and Construction Safety, Denver International Airport*

Jessica Allen, Assistant General Counsel, City and County of Denver, City Attorney's Office, Denver International Airport

La'Vonda McLean, Managing Director, Senior Client Advisor, Employment Practices Liability/Wage & Hour Product Leader, Marsh USA

Do you know as much as you should about Employment Practices at your airport? Learn about common exposures, insurance, claim trends, and ways to lessen the risks.

2:30 PM – 3:00 PM **Afternoon Networking Break**

Capitol Ballroom Foyer

3:00 PM – 4:15 PM **Session 6: Navigating the Storm: A Live Ransomware Simulation and How to Respond to a Cyber/Ransomware Event (1.5 CPE Credits)**

Capitol Ballroom E-H

Moderator: *Abel Contreras, Corporate Insurance Program Manager, Indianapolis Airport Authority*

Temo Garcia, Vice President & Team Leader | E&O/Cyber Broking, Aon

Bill Hardin, Vice President, Charles River Associates

Royce Holden, Assistant Vice President – Information Technology Services, Technology Security and Compliance (CISO), Dallas Fort Worth International Airport

Jason Warmbir, Head of NA Cyber/ E&O, Willis Towers Watson

In an era where digital threats loom large, organizations must fortify their defenses against cyber adversaries. Join us for a distinguished panel discussion of cybersecurity experts who will share their perspectives and best practices for cyber incident response and crisis management. Following the insightful discussion, brace yourself for a live ransomware simulation, where our experts will demonstrate real-time responses to a cyber attack. Gain practical insights

and strategies to fortify your digital defenses in this dynamic and interactive session.

4:15 PM – 4:20 PM

Closing Remarks

Capitol Ballroom E-H

Jerry DeLoach, Chief Risk Officer, City of Atlanta – Department of Finance

4:20 PM – 5:00 PM

**ACI-NA Risk Management Committee Meeting &
ACI-NA Risk Management Professional of the Year Award Ceremony**

Open to All Conference Attendees

Capitol Ballroom E-H

Refer to Page 9 of this agenda for the complete Committee Meeting Agenda.

Friday, January 19, 2024

8:00 AM – 10:00 AM

Registration

Capitol Ballroom Foyer

8:00 AM – 9:00 AM

Networking Breakfast

Capitol Ballroom A-D

9:00 AM – 12:00 PM

**Come Explore the Good; the Bad and the Future of Risk Management
Hurdles: Workshop and Roundtable Discussion on Emerging Risks (3
CPE Credits)**

Capitol Ballroom E-H

Moderator: *Jerry Ruth, Senior Vice President, Aviation and Aerospace
Practice Leader, Chubb – Commercial Insurance*

Julie Gostic, President, G2 Secure Staff, LLC

SA Richard Tillman, Austin Office, FBI

*Valerie Hamilton, Manager, Risk Management, Metropolitan Nashville Airport
Authority*

The workshop aims to pinpoint emerging risks faced by airports, exploring associated challenges and opportunities. It will draw insights from case studies at various airports, fostering a roundtable discussion enriched by information gathered from the committee ahead of the conference. Topics for discussion encompass wheelchair and electric cart operations, human trafficking, pre and post-security handling of weapons, and the management of unruly passengers at airports.

12:00 PM

Grab-and-Go Lunches Available

Capitol Ballroom Foyer

12:45 PM – 2:45 PM

Austin-Bergstrom International Airport Tour

Open to pre-registered attendees only

An exclusive guided tour of Austin-Bergstrom International Airport will take place as part of the ACI-NA 2024 Risk Management Conference. Limited to 40 participants on a first-come, first-served basis, attendees must choose between airside and terminal tours. The airport tour bus will leave from the hotel driveway. To secure a spot, early [registration](#) is required. For questions, please contact [Pragun Pande](#).

Continuing Professional Education (CPE) Information

Conference workshops are all Group-Live.

Not all of the sessions at this conference are eligible for CPE credits. Please check the individual session you wish to attend to ascertain the number of credits available.

Conference Learning Objectives:

Participants will be able to:

- Understand and better manage emerging risks at their airports, such as artificial intelligence and climate change related risks.
- Identify and manage exposure to cyber risks at their airports.
- Learn about the latest in the aviation and property liability market.
- Learn techniques to integrate safety management systems into business planning and decision making.
- Learn about airport Environment, Social, and Governance (ESG) at airports.
- Learn how to finance and apply global best practices for managing construction risk at airports.

Course Level: The course level is intermediate. Conference sessions and workshops are designed for individuals with a basic understanding of airport industry concepts and issues.

Prerequisite: Basic knowledge of airport operations and risk management.

Advance Preparation: None

Conference participants are eligible to receive up to 14.0 hours of Management Advisory Services CPE credits.



ACI-NA is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: www.nasbaregistry.org.

For more information regarding administrative policies such as refunds, cancellation, and complaints, please contact Pragn Pande at (202) 293-4536 or ppande@airportscouncil.org.



2024 RISK MANAGEMENT CONFERENCE

January 17 - 19, 2024 // Austin, TX

ACI-NA Risk Management Committee Meeting Agenda

Subject to Change

Meeting Room: Capitol Ballroom E-H

This meeting is **open to all**, and attendees are highly encouraged to attend. This meeting will address important committee issues, discuss expectations and plan for future Risk Management Conferences. The Risk Management Committee will also recognize the 2023 ACI-NA Risk Management Professional(s) of the Year.

Thursday, January 18, 2024

- 4:20 PM – 4:25 PM **Risk Management Committee Steering Group**
Introduce the ACI-NA Risk Management Steering Group for 2024 and thank the outgoing steering group members.
Jerry DeLoach, Chief Risk Officer, City of Atlanta – Department of Finance
- 4:25 PM – 4:35 PM **ACI-NA 2023 Risk Management Professional of the Year Award Ceremony**
The 2023 ACI-NA Risk Management Professional of the Year Award honors an exceptional individual who has demonstrated outstanding expertise and leadership in the field of aviation risk management. This prestigious accolade recognizes their dedication to enhancing safety, resilience, and innovation within the airport industry, setting a benchmark for excellence.
Emcee: *Matt Cornelius, Executive Vice President, Airports Council International – North America*
- 4:35 PM – 4:40 PM **Risk Management Conference Planning**
Review of new conference structure and sessions, areas to improve on, possible topics for the workshop and educational sessions at the 2025 conference.
Mitch Thrower, Senior Manager, Enterprise Risk Management, Tampa International Airport
- 4:40 PM – 5:00 PM **2024 Work Plan Update and Breakout Group Discussion**
Share the 2024 Risk Management Committee Work Plan and Participation Plan with the committee members. Committee Officers along with Working Group Chairs will share their workplan for the working group and recruit additional members. Suggestions from the committee members are welcome!
Jerry DeLoach, Chief Risk Officer, City of Atlanta – Department of Finance
Mitch Thrower, Senior Manager, Enterprise Risk Management, Tampa International Airport
Abel Contreras, Corporate Insurance Program Manager, Indianapolis Airport Authority

2024 ACI-NA Risk Management Committee Steering Group

Participation – This committee is open to all employees of ACI-NA member airports and ACI-NA associate members. To become a member, an individual can be designated by the ACI-NA Official Representative at their airport or company. Any individual may also join the committee by simply asking the committee Chair or Secretary to be placed on the committee mailing list.

Committee Leadership/Officers

Committee Chair

Jerry De Loach, Chief Risk Officer, City of Atlanta – Department of Finance, Hartsfield-Jackson Atlanta International Airport

Committee Vice Chair

Mitch Thrower, Senior Manager, Enterprise Risk Management, Tampa International Airport

Committee 2nd Vice Chair

Ella Rice Moultrie, Risk, Safety and Health Manager, Charlotte Douglas International Airport

Associate Member Officer

Jerry Ruth, Senior Vice President, Aviation & Aerospace Practice, Chubb

Immediate Past Chair

Catrina Gilbert, Vice President, Risk Management, Dallas Fort Worth International Airport

Board Liaison

TBD

Steering Group Members

Jason Bradhold, Risk Manager, Kenton County Airport Board

Janet Bressler, Director of Risk Management and Construction Safety, Denver International Airport

Regina Carter, Senior Vice President, Federal Practice Leader, Alliant Specialty, Alliant Insurance Services Inc.

Abel Contreras, Corporate Insurance Program Manager, Indianapolis Airport Authority

Vivian Howell, Acting Director, Risk & Insurance Management Division, Los Angeles World Airports

Jocelyn LaBove, Chief Aviation Risk and Regulatory Compliance Officer, Houston Airport System

Juan Martinez-Aviles, Aviation Safety Management Systems Director, Chicago Department of Aviation

Kenneth Slon, Airport Risk Manager, Clark County Department of Aviation

Bradley Touhey, Senior Risk Management Analyst, San Diego Regional Airport Authority

James Van Meter, National Practice Leader, Aviation, USI Insurance Services

Catherine Wells, Principal and West Coast Practice Leader, Albert Risk Consultants

James Witherspoon, Vice President, Risk Management, Safety and Insurance, Raleigh-Durham Airport Authority