

RISE ABOVE

# Airports Canada

Conference and Exhibition

May 16 - 18, 2023 // Edmonton, AB



CANADIAN  
AIRPORTS  
COUNCIL

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As of May 12, 2023.  
All times local Mountain time.

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## Tuesday, May 16, 2023

8:30 – 18:30

**Registration**

17:00 – 18:30

**Networking Reception sponsored by SSP** *Wayne Gretzky Ballroom A*

## Wednesday, May 17, 2023

7:30 – 17:00

**Registration**

7:30 – 8:30

**Breakfast**

*Wayne Gretzky Ballroom*

8:30 – 9:15

**Welcome to Airports Canada 2023**

*Wayne Gretzky Ballroom*

**Welcome to Edmonton:**

**Amarjeet Sohi**, Mayor of Edmonton

**Cultural Welcome:**

**Tootoosis Crew**

**Opening Remarks:**

**Kevin Burke**, President and CEO, ACI-NA

**RJ Steenstra**, Chair, Canadian Airports Council, President and CEO of PortsToronto

9:15 – 9:45

**Session #1: The Airport of the Future**

*Wayne Gretzky Ballroom*

As the changes in technology and passenger experience continue to grow and evolve, will we reach a point at which both the passenger journey and the overall airport facilities are different enough to support a new vision for the airport both inside and out? We propose that we are close enough to envision a future airport campus that supports a new terminal vision. In two short animations, we want to engage the conference participants in a discussion about these ideas on the future of passenger aviation.

**Kerr Lammie**, Director, AirBiz



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9:45 – 10:45

### **Session #2: Where Will Your Baggage be in 2040?**

*Wayne Gretzky Ballroom*

With air traffic and passenger volumes expected to double in the next 20 years, an evolution in baggage handling is needed to meet growing demand and create efficiencies and improve processes. This session will examine the most innovative solutions used by airports around the world and in Canada.

#### **Panelists:**

**Darin Juby**, Director, Baggage Services, Greater Toronto Airports Authority

**Marlon van der Meer**, Founder and CEO, BagsID Network

**Mark Stokes**, SmartSuite Business Unit Manager, Brock Solutions

#### **Moderator:**

**Antoine Rostworoski**, Senior Vice President, Programmes and Commercial Services, ACI World

10:45 – 11:15

### **Refreshment Break** *Jari Kurri*

11:15 – 12:15

### **Session #3: Building the Workforce of Tomorrow**

*Wayne Gretzky Ballroom*

Canada's aviation industry is in a fierce competition with other sectors for qualified workers. To be noticed, airports need tools that go beyond traditional job fairs and hiring practices. This session will explore the actions airports should take to create innovative hiring and labour strategies to build an inclusive, diverse and professional workforce.

#### **Panelists:**

**Joyce Carter**, President and Chief Executive Officer, Halifax International Airport Authority

**Kendra Kincade**, Founder and Chief Executive Officer, Elevate Aviation

**Amy Spowart**, President and Chief Executive Officer, National Aeronautic Association (NAA)

#### **Moderator:**

**Dr. Suzanne Kearns**, Associate Professor, Aeronautics, University of Waterloo

12:15 – 13:15

**Lunch** *Wayne Gretzky Ballroom*

**Dessert and Coffee with Exhibitors** *Jari Kurri*

13:15 – 14:30

### **Session #4: Reconciliation in Action: Our Future with Indigenous Partners**

*Wayne Gretzky Ballroom*

As airports operate on unceded territories, the importance of true reconciliation and accommodation is paramount. Working together in good faith and with respect, we can find a shared way forward. This session will highlight the work of airports that are building relationships with First Nations communities to increase employment and raise awareness of cultural and tourism impacts. What can we learn from each other? Where can you start?

#### **Panelists:**

**Chelsey Quirk**, Manager of Indigenous and Stakeholder Relations, Edmonton International Airport

**Mary Point**, Manager, Indigenous Relations, Vancouver Airport Authority

**Mallory Yawngwe**, Founder and CEO, Indigenous Box

#### **Moderator:**

**Annie Korver**, Founder and Principal, Rise Consulting



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14:30 – 15:30

**Session #5: New Ways to Fly**

*Wayne Gretzky Ballroom*

With its commitment to sustainability and environmental stewardship, the Canadian aviation sector is moving steadily towards Net Zero. This session will explore the innovations in sustainable and alternative fuels, electric aircraft and other recent technologies to examine how the partners in the aviation ecosystem can work together to propel us into a clean future.

**Panelists:**

**JR Hammond**, Executive Director, Canadian Advanced Air Mobility (CAAM)

**Myron Keehn**, President and Chief Executive, Edmonton International Airport

**Greg McDougall**, Chairman and Founder, Harbour Air Group

**Nick Robinson**, Associate Assistant Deputy Minister, Safety and Security, Transport Canada

**Moderator:**

**Jeff Morrison**, President and CEO, National Airlines Council of Canada (NACC)

15:30 – 16:00

**Networking Break** *Jari Kurri*

16:00 – 17:00

**Session #6: How Disruption Leads to Innovation and Improvement**

*Wayne Gretzky Ballroom*

Airports operate in a completely different setting today than just three years ago. Doing the same things in the same way no longer works. But how can we change things for the better? The digital traveller is upon us. This session examines how disruptions can be a positive influence, forcing us to think differently to invent new and innovative technologies and practices to address issues like border modernization, check-in procedures and the end-to-end traveller journey.

**Panelists:**

**Jimmy Hahn**, Senior Vice President, Central Operations & Innovation, CLEAR

**Andrew Lawrence**, Director General, Canada Border Services Agency

**Tamara Vrooman**, President and Chief Executive Officer, Vancouver Airport Authority

**Peter Watkins**, Program Executive, Pan-Canadian Digital Trust and Credentials Institute for Citizen-Centred Service

**Moderator:**

**Regine Weston**, Leader of Airport Planning in the Americas, ARUP

17:00

**Opening Day Wrap-up:**

**Monette Pasher**, President, Canadian Airports Council

18:30 – 19:30

**Gala Reception** *Jari Kurri*

19:30 – 21:30

**Gala Dinner**

*Wayne Gretzky Ballroom*



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## Thursday, May 18, 2023

7:30 – 12:00

**Registration**

7:30 – 8:30

**Breakfast** *Wayne Gretzky Ballroom*

8:30 – 9:30

**Session #7: Keynote Address: Real-Time Intelligence and Open API Done Right!**

*Wayne Gretzky Ballroom*

**Solomon Wong**, President and CEO of InterVISTAS Consulting

This two-part examination of real-time data and its impact on the airport ecosystem opens with a keynote address on how Open API is key to the resilience/intelligence of our system across airports, airlines, governments, and business partners. In part two, Mr. Wong will join an aviation panel to discuss how Canadian aviation partners can work together to improve information sharing and the passenger journey.

**Panelists:**

**Mark Cooper**, Vice President, Technology, Nav Canada

**Mel Crocker**, Vice President, Air Canada

**Tara Mulrooney**, Vice President, Technology and Innovation, Edmonton International Airport

9:30 – 10:15

**Session #8: Destination Access: How can we rise above the barriers?**

*Wayne Gretzky Ballroom*

Over the last day and half, we discussed innovation, a diverse workforce, game-changing biometrics and an unwavering commitment to reconciliation, climate changes targets and more, aimed at building a sustainable, resilient airport ecosystem that enables economic growth and connectivity.

But what does this all mean for communities from a tourism perspective? This session will explore destination access and what still needs to be done to remove barriers to our competitiveness and growth.

**Panelist:**

**Marcus Lam**, Vice President, InterVISTAS Consulting

**Minto Schneider**, Destination Specialist, Tourism Industry Association of Canada

**Parm Sidhu**, Airport General Manager, Abbotsford International Airport

**John Weatherill**, Executive VP and Chief Commercial Officer, WestJet

**Moderator:**

**Johanne Gallant**, President and Chief Executive Officer, Fredericton International Airport

10:15 – 10:45

**Refreshment Break** *Jari Kurri*



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**Session #9: Fireside Chat: Innovations in Regional Service**

*Wayne Gretzky Ballroom*

Join **Chris Wood**, Airport Director at the Region of Waterloo International Airport and **Stephen Jones**, President and Chief Executive Officer at Flair Airlines, as they discuss the expansion of services in the Waterloo market and how these exciting new opportunities and changing demand will impact air travel to and within Canada.

11:30 – 12:00

**Session #10: Innovation Highlight**

*Wayne Gretzky Ballroom*

**Benjamin Kloss**, Director, Plug and Play Austria

Responsible for the European Travel & Hospitality and Smart Cities verticals at the world's largest open innovation platform, Ben has a strong focus on airports and the aviation industry. The Plug and Play matchmaking powerhouse connects key industry players such as Fraport, Aeroporti di Roma, Vienna International Airport, Star Alliance, and Austrian Airlines with the world's most innovative young tech companies. Ben's comments will also introduce the Airport Innovation Session, which will begin at 13:30.

12:00 – 12:30

**Session #11: Airports Canada Closing Keynote Speaker**

*Wayne Gretzky Ballroom*

**The Honourable Randy Boissonnault**, Minister of Tourism and Associate Minister of Finance

Mr. Kloss' and Minister Boissonnault's remarks will also introduce the Airport Innovation Session, which will begin at 13:30

12:30

**Boxed Lunches Available**

13:30 – 16:45

**Airport Innovation Session**

*Wayne Gretzky Ballroom*