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2023 RISK MANAGEMENT CONFERENCE

JANUARY 18 - 20

NEW ORLEANS, LA

SPONSORS



Agenda

Wednesday, January 18, 2023

7:30 am – 3:00 pm **Registration**

7:30 am – 8:45 am **Networking Breakfast**

8:45 am – 9:15 am **Welcome and Opening Remarks**

Matt Cornelius, Executive Vice President, Airports Council International – North America
Kevin Dolliole, Director of Aviation, Louis Armstrong New Orleans International Airport
Catrina Gilbert, Vice President, Risk Management, Dallas Fort Worth International Airport

9:15 am – 10:30 am **Session 1: Roundtable Discussion on Aviation Liability (1.5 CPE Credits)**

Moderator: *Abel Contreras, Corporate Insurance Manager, Indianapolis Airport Authority*
Peter Kirsch, Attorney at Law, Kaplan Kirsch Rockwell

Jerry Ruth, Senior Vice President, Aviation & Aerospace Practice Leader, Chubb

Greg Sterling, Senior Vice President, Light Aviation Global Product Line Manager – Aerospace, US Airports Regional Airports Product Line Manager – Aerospace, American International Group (AIG)

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In today's liability insurance market, many insureds are seeing increased premiums, increased retentions and pullbacks in limits and coverage. Our panel will explain the current aviation liability marketplace and offer suggestions as to how airports can understand how best to mitigate their risk exposure and use insurance in the most effective way for their circumstances.

10:30 am – 11:00 am **Networking Break**

11:00 am – 12:00 pm **Session 2: Property Market Update** (1 CPE Credit)

Moderator: *Abel Contreras, Corporate Insurance Manager, Indianapolis Airport Authority*

Tyler Smith, Vice President, Alliant Specialty, Alliant Insurance Services

Justin Swarbrick, Senior Vice President, Alliant Specialty, Alliant Insurance Services

With the volatility of today's property market including year of year rate increases, increased data and underwriting scrutiny and the exacerbation of the reinsurance property market, finding viable property insurance place is as difficult as it has been since the mid-1980's. This session will help you navigate challenging times ahead.

12:00 pm – 1:15 pm **Networking Lunch**

1:15 pm – 2:30 pm **Session 3: The Anatomy of a Cyber Hack** (1.5 CPE Credits)

Moderator: *Catrina Gilbert, Vice President, Risk Management, Dallas Fort Worth International Airport*

Royce Holden, Assistant Vice President, Information Technology, Dallas Fort Worth International Airport

Imagine receiving an email from your "boss" and you clicked opened it. Immediately you realize that it wasn't from your boss at all and that it was actually a Cyber Hack. Now your airport has sensitive employee Human Resources data such as social security numbers, address and dates of birth out on the "dark web." You're asking yourself "How did that happen?" and your leadership wants to know "What do we do now?" Let us show you how the bad guys infiltrate your systems, exploit data and most importantly, how to mitigate this ever present risk.

2:30 pm – 3:00 pm **Networking Break**

3:00 pm – 4:15 pm **Session 4: Enterprise Risk Management is a Journey, not a Destination** (1.5 Credits)

Moderator: *Mitch Thrower, Senior Manager of Administration, Tampa International Airport*

Lisanne Sison, Managing Director, Gallagher

Enterprise Risk Management as a concept is becoming more broadly understood, however understanding the concept and translating that to what it looks like in practice can be a challenge. In this session, we will provide an overview of Tampa International Airport's ERM journey, specifically focusing on the process used to cultivate leadership support and engagement in ERM, and the value that a careful and methodical approach has provided. At the end of this session, participants will walk away with a clear, step by step process that can be used to embark on their own ERM journey.

5:30 pm – 6:30 pm **Welcome Reception**

Catch up with old friends and make new ones at ACI-NA's welcome reception. It is the perfect opportunity to find out what your colleagues are doing to address the challenges of our ever-changing airport world.

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Thursday, January 19, 2023

- 8:00 am – 3:30 pm **Registration**
- 8:00 am – 9:15 am **Risk Management Committee Meeting with Breakfast (Open to All Attendees)**
- The Risk Management Committee will be holding its annual committee meeting. This meeting is open to all, and attendees are highly encouraged to attend. It will address important committee issues, discuss expectations, develop the 2023 work plan, and initiate planning for future Risk Management Conferences. **ACI-NA 2023 Risk Management Professional(s) of Year will also be felicitated during this meeting.**
- 9:30 am – 10:45 am **Session 5: Advanced Air Mobility/ Unmanned Aerial Systems/ Autonomous Vehicles and Implications for Insurance (1.5 CPE Credits)**
- Description to follow soon!
- 10:45 am – 11:15 am **Networking Break**
- 11:15 am – 12:15 pm **Session 6: SMS (1 CPE Credit)**
- Moderator:** *James Witherspoon, Director of Risk Management and Safety, Raleigh-Durham International Airport*
- Scott Ayers, Aviation Safety Management System Manager, Hartsfield-Jackson Atlanta International Airport*
- Safety Management Systems – Are you integrating the management of safety risks into business planning and decision-making? This interactive session highlights how risk management, operations, and underwriting professionals use Safety Management Systems to balance context and reality.
- 12:15 pm – 1:30 pm **Networking Lunch**
- 1:30 pm – 2:45 pm **Session 7: Business Continuity post COVID (1.5 CPE Credits)**
- Moderator:** *Shannon Martin, Director, Corporate Risk, Greater Toronto Airports Authority*
- Kevin Gordan, Senior Vice President, Marsh Advisory*
- Deane Johannis, Associate Director, Enterprise Risk and Business Continuity Programs*
- Description to follow soon!
- 2:45 pm – 3:15 pm **Networking Break**
- 3:15 pm – 4:30 pm **Session 8: Environmental Risk Management (1.5 CPE Credits)**
- Moderator:** *Catrina Gilbert, Vice President, Risk Management, Dallas Fort Worth International Airport*
- Robert Holden, Vice President, Environmental Affairs, Dallas Fort Worth International Airport*
- Melinda Pagliarello, Managing Director, Airports Council International – North America*
- Implementing resiliency capabilities, rapid response and recovery from adverse events with minimal loss of functionality is imperative for any airport. As a risk professional, learn how you can develop these resilience capabilities for the diverse threats facing airports' critical infrastructure such as climate disasters, PFAS and energy.

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Friday, January 20, 2023

7:30 am – 10:30 am **Registration**

7:30 am – 8:45 am **Networking Breakfast**

8:45 am – 11:45 pm **Surviving Construction at Your Airport: A Risk Manager's Guide to Successfully Managing Construction Risk at All Stages (3 CPE Credits)**

With numerous construction projects at airports, join us for this timely workshop which will facilitate an in-depth discussion on how to manage risk at each stage of a construction project: pre-construction, construction, and post construction.

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Continuing Professional Education (CPE) Information

Conference workshops are all Group-Live.

Not all of the sessions at this conference are eligible for CPE credits. Please check the individual session you wish to attend to ascertain the number of credits available.

Conference Learning Objectives:

Participants will be able to:

- Understand and better manage emerging risks at their airports, such as environmental contaminants, drones, and autonomous vehicles.
- Identify and manage exposure to cyber risks at their airports.
- Learn about the latest in the aviation and property liability market.
- Apply technology to manage processes such as airport liability claims, accident, and incident investigation.
- Learn techniques to integrate safety management systems into business planning and decision making.
- Learn from airport emergency response planning best practices.
- Apply global best practices in airport management.
- Apply strategic planning methods and identify performance management improvements.

Course Level: The course level is intermediate. Conference workshops are designed for individuals with a basic understanding of airport industry concepts and issues.

Prerequisite: Basic knowledge of airport operations and risk management.

Advance Preparation: None

Conference participants are eligible to receive up to 14 hours of Management Advisory Services CPE credits.



ACI-NA is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: www.nasbaregistry.org.

For more information regarding administrative policies such as refunds, cancellation, and complaints, please contact Pragan Pande at (202) 293-4536 or ppande@airportscouncil.org.