

2022 Risk Management Conference

January 12-14, 2022 in San Diego, CA

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Agenda

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Wednesday, January 12, 2022

12:00 pm – 3:00 pm
Bernardo Cantina

Registration

1:00 pm – 5:00 pm
Bernardo Ballroom

Cyber Security Workshop (3.5 CPE Credits)

Moderators: Catrina Gilbert, *Vice President, Risk Management, Dallas Fort Worth International Airport*
Edward McDonald III, *Enterprise Risk and Insurance Executive*

Speakers: Tamika Burgos Puckett, *Global Client Advocate – Risk & Broking, Willis Towers Watson*
Lee Epstein, *Shareholder, Flaster Greenberg*
Royce Holden, *Assistant Vice President – Information Technology Services, Dallas Fort Worth International Airport*
Swini Tummala, *Underwriting Specialist, Financial Lines, AIG*

Do you know what it takes to protect yourself from a cyber-attack? As global losses from cybercrime topped \$1 trillion in 2020, establishing a robust and comprehensive Cyber Safety program has become a key effort of every major organization. Please join us for this Cyber Workshop where industry experts will discuss everything Cyber – from the state of the Cyber insurance market and loss case studies, to current best practices and helpful tips for implementing a successful Cyber Safety Awareness program. Learn how to keep your organization safe from the world of evolving Cyber threats.

5:30 pm – 6:30 pm
North Lawn

Welcome Reception

7:30 am – 8:30 am **Networking Breakfast**
Bernardo Patio

7:30 am – 3:30 pm **Registration**
Bernardo Cantina

8:30 am – 8:45 am **Opening and Welcoming Remarks**
Bernardo Ballroom

Speakers: Kimberly Becker, *President/CEO*, San Diego International Airport
Matt Cornelius, *Executive Vice President*, Airports Council International-North America
Catrina Gilbert, *Vice President, Risk Management*, Dallas Fort Worth International Airport

8:45 am – 10:00 am **Session 1 – Aviation Liability Update and Property Market Update**
Bernardo Ballroom (1.5 CPE Credits)

Moderator: Jason Bradhold, *Risk Manager at Kenton County Airport Board*, Cincinnati/Northern Kentucky International Airport

Speakers: Jerry Ruth, *Senior Vice President, Aviation & Aerospace Practice Leader*, Chubb
Nick Terlecki, *Area Assistant Vice President, Public Sector*, Gallagher

In today's insurance market many insureds are seeing increased premiums and retentions, and pullbacks in limits and coverage. Our panel will explain the current aviation and property markets and offer suggestions as to how airports can positively differentiate their submissions at renewal.

10:00 am – 10:30 am **AM Networking Break**
Bernardo Cantina

10:30 am – 12:00 pm **Session 2 – The Pandemic Evolution - Past, Present, & Future**
Bernardo Ballroom (1.5 CPE Credits)

Moderator: Edward McDonald III, *Enterprise Risk and Insurance Executive*

Speakers: Catrina Gilbert, *VP, Risk Management*, Dallas Fort Worth International Airport
Ella Rice Moultrie, *Safety and Health Manager*, Charlotte Douglas International Airport

The COVID-19 Global Pandemic created insurmountable uncertainty for the North American Airports. To address this uncertainty, the intent of this session is to explore what airport leaders have learned and should consider regarding the recovery from COVID-19 impacts and preparation for a future pandemic evolution. This session will additionally detail evidence-based guidance provided by global experts. The emerging risks associated with the potential of a future pandemic will be discussed to give airport leaders alternatives to examine within their business practices. Join in this interactive discussion to further fortify your organization.

12:00 pm – 1:20 pm **Networking Lunch**
Bernardo Patio

1:20 pm – 2:10 pm **Session 3 – Resilience – A Critical Conversation**

Bernardo Ballroom (1 CPE Credits)

Moderator: Geoffrey Harrold, *Assistant Director of Insurance/Risk Management*, Metropolitan Airports Commission

Speaker: Robert Mielish, *Protective Security Advisor – San Diego District*, US Department of Homeland Security

A real world, collaborative discussion on resilience and preparedness from Robert Mielish of the Department of Homeland Security. Robert has a wealth of knowledge on this subject matter and will share some of his experiences to help us be better prepared in our roles as Risk Managers.

2:10 pm – 3:00 pm
Bernardo Ballroom **Session 4 – Airport Insurance Requirements and Insurance Purchasing Practices**
(1 CPE Credit)

Moderator: Edward McDonald III, *Enterprise Risk and Insurance Executive*

Speaker: Catherine Wells, *Principal and West Coast Practice Leader*, Albert Risk Management Consultants
Olivia Raese, *Senior Consultant*, Albert Risk Management Consultants

The session will provide insight to participants on insurance coverages available for the protection of the airport. The overview will highlight coverages available for the benefit of the airport as well as for the protection of the airport when engaged with external partners. The background for this discussion is the ACRP Project 01-44.

3:00 pm – 3:30 pm
Bernardo Cantina **PM Networking Break**

3:30 pm – 4:45 pm
Bernardo Ballroom **Session 5 – SMS**
(1.5 CPE Credit)

Moderator: Catrina Gilbert, *Vice President, Risk Management*, Dallas Fort Worth International Airport

Speaker: Heidi Benaman, *Senior Project Manager*, Faith Group
Juan Martinez, *Aviation Safety Management System/ SMS Director*, Chicago Department of Aviation
Ron Reichel, *Airport SMS Manager*, Sacramento Airport County System

Data collection and use are significant components of any SMS program, as it provides insight into the operation, hazards, and risks; and it drives what needs to be assessed and mitigated. This session will provide insight into best practices on how to collect, store, and use data to support your SMS program, as well as to demonstrate how that data can be used to connect SMS to your overall risk management program.

4:45 pm – 4:55 pm
Bernardo Ballroom **Day 2 Wrap Up**

Speaker: Edward McDonald III, *Enterprise Risk and Insurance Executive*

8:00 am – 11:00 am **Registration**
Bernardo Cantina

8:00 am – 9:15 am **Risk Management Committee Meeting**
Valencia Room

The Risk Management Committee will be holding its annual committee meeting. This meeting is **open to all**, and attendees are highly encouraged to attend. It will address important committee issues, discuss expectations, develop the 2022 work plan, and initiate planning for future Risk Management Conferences.

8:30 am – 9:30 am **Networking Breakfast**
Bernardo Patio

9:35 am – 9:45 am **Day 3 Opening**
Bernardo Ballroom

Speaker: Edward McDonald III, *Enterprise Risk and Insurance Executive*

9:45 am – 10:35 am **General Session – Keynote Speaker**
Bernardo Ballroom (1 CPE Credit)

Speaker: Matt Cornelius, *Executive Vice President, Airports Council International – North America*

10:35 am – 11:05 am **AM Networking Break**
Bernardo Cantina

11:05 – 12:20 pm **Session 6 – PFAS**
Bernardo Ballroom (1.5 CPE Credit)

Moderator: Catrina Gilbert, *Vice President, Risk Management, Dallas Fort Worth International Airport*

Speakers: Mitch Iles, *Fire Captain, Dallas Fort Worth International Airport*
Melinda Pagliarello, *Managing Director of Environmental Affairs, Airports Council International – North America*
Brian Smith, *South Region Team Leader, Willis Towers Watson*

PFAS is class of chemicals that has been used since the 1940s in a wide variety of products, including non-stick cookware, stain-resistant fabric, water-repellent clothing, and firefighting foam. While PFAS has proven to be very useful in many applications, including firefighting at airports, there is growing concern over the potential health effects from PFAS, in particular a small subset of PFAS historically used across industries, including firefighting foams.

This session will provide insight into the state of regulatory efforts and concerns from an insurable risk perspective. It will also provide some insight into the research that is being done and innovative ways to mitigate the risk.

12:20 pm – 1:30 pm **Networking Lunch**
Bernardo Patio

1:30 pm – 2:45 pm **Session 7 – Innovations in Risk**
Bernardo Ballroom (1.5 CPE Credit)

Moderator: Catrina Gilbert, *VP, Risk Management*, Dallas Fort Worth International Airport

Speakers: Jodie Brinkerhoff, *Vice President, Innovation*, Dallas Fort Worth International Airport
Catherine Brown, *Senior Vice President*, Marsh
Edward McDonald III, *AVP, Enterprise Risk and Insurance Executive*

As technology continues to advance, organizations have placed more focus on innovating their approach to Risk associated with new products and services. This Innovation session will explore many topics including Designing to De-Risk, Optimizing Disruption through Innovation, and De-Risking the Future. Expect to leave this session with the knowledge to innovate, stay ahead of the curve and protect yourself from emerging risks.

2:45 pm – 3:15 pm **PM Networking Break**
Bernardo Cantina

3:15 pm – 4:05 pm **Session 8 – Update on Contractor and Vendor Insurance Compliance**
Bernardo Ballroom (1 CPE Credits)

Moderator: Jason Bradhold, *Risk Manager at Kenton County Airport Board*, Cincinnati/Northern Kentucky International Airport

Speakers: Olivia Raese, *Senior Consultant*, Albert Risk Management Consultants
Adria Williams, *Chief Risk Management Officer*, Los Angeles World Airports

Managing certificates of insurance is an essential task for airports as part of its overall risk management program. Our panel will introduce what COIs do and do not provide, discuss the administrative challenges presented by COIs, and offer best practices for managing compliance.

4:05 pm – 4:15 pm **Conference Wrap Up and Closing Remarks**
Bernardo Ballroom

Speaker: Catrina Gilbert, *Vice President, Risk Management*, Dallas Fort Worth International Airport

Continuing Professional Education (CPE) Information

Conference workshops are all Group-Live.

Not all of the sessions at this conference are eligible for CPE credits. Please check the individual session you wish to attend to ascertain the number of credits available.

Conference Learning Objectives:

Participants will be able to:

- Understand and better manage emerging risks at their airports, such as environmental contaminants, drones and autonomous vehicles.
- Identify and manage exposure to cyber risks at their airports.
- Learn about the latest in the aviation and property liability market.
- Apply technology to manage processes such as airport liability claims, accident and incident investigation.
- Learn techniques to capture and manage operational, safety and risk data.
- Learn from airport emergency response planning best practices.
- Apply global best practices in airport management.
- Apply strategic planning methods and identify performance management improvements.

Course Level: The course level is intermediate. Conference workshops are designed for individuals with a basic understanding of airport industry concepts and issues.

Prerequisite: Basic knowledge of airport operations and risk management.

Advance Preparation: None

Conference participants are eligible to receive up to 15 hours of Management Advisory Services CPE credits.



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For more information regarding administrative policies such as refunds, cancellation and complaints, please contact Yannis Benzoubair at (202) 293-8500 or ybenzoubair@airportscouncil.org.

2022 Risk Management Steering Group

This committee is the forum for discussing airport risk management issues including loss control and prevention, loss control training programs, claim and loss control automation, etc.

Participation – This committee is open to all employees of ACI-NA member airports and ACI-NA associates. To become a member, an individual can be designated by the ACI-NA Official Representative at his or her airport or company. An individual may also join the committee by simply asking the committee Chair or Secretary to be placed on the committee mailing list.

2022 Committee Leadership

Chair

Catrina Gilbert, *VP, Risk Management*, Dallas Fort Worth International Airport

Vice Chair

Shannon Martin, *Director, Corporate Risk*, Greater Toronto Airports Authority

Immediate Past Chair

Frank Rivera, *Director, Risk Management & Workers' Compensation*, Massachusetts Port Authority

Associate Representative

Jerry Ruth, *Senior Vice President, Aviation - Specialty Casualty*, Chubb

Steering Group Members

Jerry De Loach, *Director, Enterprise Risk Management*, Hartsfield-Jackson Atlanta International Airport

Geoffrey Harrold, *Assistant Director of Insurance/Risk Management*, Metropolitan Airports Commission

Chris Kaminski, *Deputy Director*, Wayne County Airport Authority

Tracy Meyer, *Aviation Risk Manager*, Broward County Aviation Department

Jimmy Porter, *Senior Risk & Insurance Analyst*, Port of Portland

Roger Studenski, *Manager, Risk and Safety*, Jacksonville Aviation Authority

Adria Williams, *Chief Risk Management Officer*, Los Angeles World Airports

James Witherspoon, *Director, Risk Management and Safety*, Raleigh-Durham Airport Authority

Abel Contreras, *Assistant Associate General Counsel*, Indianapolis Airport Authority

Mitch Thrower, *Senior Manager of Administration*, Tampa International Airport

Ex-Officio Representatives

Desmond DeMoss, *Health and Safety Officer*, Port of Oakland

Scott Gibbons, *Vice President–Business Administration*, Kenton County Airport Board, Cincinnati / Northern Kentucky International Airport (CVG)

Jeff Hollingsworth, *Risk Manager*, Seattle-Tacoma International Airport

Jim Keane, *General Manager, Operations Safety, Agency Safety Management*, The Port Authority of New York and New Jersey

Committee Secretary

Yannis Benzoubair, *Senior Manager, Air Policy*, ACI-NA