

As of October 21, 2021

## 2021 ACI-NA ANNUAL CONFERENCE AND EXHIBITION

November 6-9, 2021

Reno, NV

### **PRELIMINARY SCHEDULE OF EVENTS (schedule subject to change at any time)**

*Unless specifically stated, all sessions take place at the Reno-Sparks Convention Center*

**Please note: Conference badges MUST be worn to the event for access.**

#### **Friday, November 5, 2021**

**12:00 pm – 1:30 pm** ACI-NA Executive Committee and Past Chairs Meeting *(invitation only)*

Room: A16-18

**2:00 pm – 5:00 pm** ACI-NA Executive Committee Meeting *(Executive Committee members only)*

Room: A16-18

**3:00 pm – 5:00 pm** Legal Affairs Steering Group Meeting *(Steering Group members only)*

Atlantis Casino Resort Spa  
Treasures AB

**6:00 pm** ACI-NA Executive Committee Dinner *(invitation only)*

#### **Saturday, November 6, 2021**

**7:30 am – 6:30 pm** Check-in / Registration

Exhibit Hall Pre-Function A

**7:30 am – 8:30 am** Networking Breakfast (for Committee Workshop Attendees)

Registration Lobby

**8:00 am – 8:00 pm** Exhibition Hall Move-In

Exhibit Halls 1-3

**8:30 am – 5:00 pm** Environmental Affairs Committee Workshop

Room: A5

[View the Environmental Affairs Committee Agenda for full workshop details](#)

**8:30 am – 5:00 pm** Business Information Technology Committee Workshop

Room: A1

[View the BIT Committee Agenda for full workshop details](#)

**8:30 am – 5:00 pm** Marketing & Communications Committee Workshop

Room: A7-9

[View the Marketing & Communications Committee Agenda for full workshop details](#)

**8:30 am – 5:00 pm** Operations & Technical Affairs Committee Workshop

Room: A3-4

[View the OPSID Committee Agenda for full workshop details](#)

**8:30 am – 5:30 pm** Legal Affairs Committee Workshop

Room: A2

[View the Legal Affairs Committee Agenda for full workshop details](#)

**10:00 am – 10:30 am** AM Networking Break (for Committee Workshop Attendees)

Registration Lobby

**10:15 am – 5:30 pm** Finance Committee Leadership and Steering Group Meeting

Room: A14-15

**12:00 pm – 1:15 pm** Networking Lunch (for Committee Workshop Attendees)

Registration Lobby

**12:15 pm – 1:15 pm** ACI-NA Committee Chairs, ACI-NA Board Luncheon *(invitation only)*

Room: A13

**1:45 pm – 3:00 pm** ACI-NA Board of Directors Meeting

Room: A16-18

**2:45 pm – 3:15 pm** PM Networking Break (for Committee Workshop Attendees)

Registration Lobby

- 5:00 pm – 6:30 pm**      **Operations & Technical Affairs Steering Group Meeting**  
Room: A10-11
- 6:30 pm – 8:30 pm**      **Board of Directors and Leadership Reception** (*invitation only*)

**Sunday, November 7, 2021**

- 7:30 am – 7:00 pm**      **Check-in / Registration**  
Exhibit Hall Pre-Function A
- 7:45 am – 9:00 am**      **Committee Chairs Information Exchange Breakfast** (*invitation only*)  
Room: A13
- 8:00 am – 8:45 am**      **Exec-2-Exec Committee Breakfast** (*Airport and WBP/Associates Board Executive Committee members only*)  
Room: A12
- 8:00 am – 9:00 am**      **Networking Breakfast**  
Registration Lobby
- 8:00 am – 2:00 pm**      **Exhibition Hall Move-In**  
Exhibit Halls 1-3
- 9:00 am – 11:00 am**      **Small Airports Committee Meeting**  
Room: C1
- 9:00 am – 11:00 am**      **Medium Hub Committee Meeting** (*Airport members only*)  
Room: D4
- 9:00 am – 11:00 am**      **Large Hub Committee Meeting** (*Airport members only*)  
Room: A12
- 9:00 am – 12:00 pm**      **ACI-NA WBP/Associates Board of Directors Meeting**  
Room: D9-10
- 9:00 am – 3:00 pm**      **Commercial Management Committee Meeting** (*Open to all*)  
Room: C3  
[View the Commercial Management Committee Agenda for full workshop details](#)
- 9:00 am – 3:00 pm**      **Human Resources Committee Steering Group Meeting** (*Open to all*)  
Room: D8
- 9:00 am – 3:00 pm**      **Air Cargo Committee Meeting**  
Room: A14-15  
[View the Air Cargo Committee Agenda for full workshop details](#)
- 9:00 am – 4:00 pm**      **Marketing & Communications Committee Workshop**  
Room: A7-9  
[View the Marketing & Communications Committee Agenda for full workshop details](#)
- 9:00 am – 4:45 pm**      **Operations & Technical Affairs Committee Workshop**  
Room: A3-4  
[View the OPSID Committee Agenda for full workshop details](#)
- 9:00 am – 4:45 pm**      **Legal Affairs Committee Workshop**  
Room: A2  
[View the Legal Affairs Committee Agenda for full workshop details](#)
- 9:00 am – 4:45 pm**      **Business Information Technology Committee Workshop**  
Room: A1  
[View the BIT Committee Agenda for full workshop details](#)
- 9:00 am – 4:45 pm**      **Environmental Affairs Committee Workshop**  
Room: A5  
[View the Environmental Affairs Committee Agenda for full workshop details](#)
- 9:00 am – 4:45 pm**      **Finance Committee Workshop**  
Room: A10-11  
[View the Finance Committee Workshop Agenda for full workshop details](#)
- 10:00 am – 10:30 am**      **AM Networking Break**  
Registration Lobby
- 10:30 am – 12:00 pm**      **Commissioners Committee Meeting**  
Room: D7
- 12:00 pm – 1:00 pm**      **Networking Lunch**  
Registration Lobby

**1:00 pm – 2:45 pm**      **U.S. Policy Council Meeting**  
Room: A16-18

**2:30 pm – 3:00 pm**      **PM Networking Break**  
Registration Lobby

**3:00 pm – 5:00 pm**      **Press Office Open**  
Room: E1

**4:00 pm – 4:45 pm**      **ACI-NA VIP Reception** (*invitation only*)

**5:00 pm – 7:00 pm**      **Exhibition Hall Grand Opening** (*Reception in Exhibit Hall*)  
Exhibit Halls 1-3

**Monday, November 8, 2021**

**7:30 am – 7:00 pm**      **Check-in / Registration**  
Exhibit Hall Pre-Function A

**7:30 am – 10:00 am**      **Exhibition Hall Open** (*Networking Breakfast in Exhibit Hall from 7:30 am- 9:00 am*)  
Exhibit Halls 1-3

**7:30 am – 5:00 pm**      **Press Office Open**  
Room: E1

**8:30 am – 9:30 am**      **Exhibit Hall Classroom Education Session:**  
Exhibit Hall Show Floor Classroom

**1. U.S. and Canada Government Affairs Update**

**Moderator:** Kevin M. Burke, President and CEO, ACI-NA

**Speakers:**

Daniel Robert Gooch, President, Canadian Airports Council

Annie Russo, Senior Vice President of Government and Political Affairs, ACI-NA

**10:00 am – 11:30 am**      **General Session I: Welcome and Opening Keynote Address**  
Ballroom C4

**Welcome:**

Kevin M. Burke, President and CEO, ACI-NA

Lew Bleiweis, Chair, ACI-NA

Daren Griffin, President & CEO, Reno-Tahoe Airport Authority

**11:30 am – 12:00 PM**      **ACI-NA Downes Award Presentation**  
Ballroom C4

**12:00 pm – 1:00 pm**      **PAC Luncheon** (*invitation only*)  
Room: A10-11

**12:00 pm – 3:00 pm**      **Exhibition Hall Open** (*Lunch Served in Exhibit Hall from 12 pm – 1:30 pm*)  
Exhibit Halls 1-3

**12:15 pm – 12:35 pm**      **Solutions Showcase: Groupe ADP:** “Lessons Learned and Roadmap for a Successful ORAT and Terminal Opening Preparation”  
Exhibit Hall – Showcase 1

**12:40 pm – 1:00 pm**      **Solutions Showcase - SITA:** “How to Invest Wisely When Upgrading the Passenger Experience at your Airport”  
Exhibit Hall – Showcase 2

**1:05 pm – 1:25 pm**      **Solutions Showcase - HKS, Inc.:** “The Breathable Airport”  
Exhibit Hall – Showcase 1

**1:30 pm – 2:30 pm Exhibit Hall Classroom Education Session:**  
Exhibit Hall -Show Floor Classroom

**2. The Continued Climb of Air Cargo**

U.S. and Canadian airports saw passenger volumes plummeted during the pandemic while air cargo's importance to their bottom line skyrocketed like never before. Airports of all sizes have taken notice and considering the possible silver lining from this often ignored revenue stream. The opportunities are diverse, from giving freighter operations more space, to attracting more cargo airline service, to green-lighting new specialized cargo facilities. The key for airports is to determine what works best for them and how these new opportunities fit into their strategic plan. Don't miss the opportunity to learn from cargo industry experts about how you can expand and diversify airport revenue with air cargo.

**Moderator:** Deborah Flint, President and CEO, Greater Toronto Airports Authority

**Speakers:**

David N. Edwards, Jr., President/CEO, Greenville-Spartanburg Airport District

Amber Ritter, Chief Commercial Officer, Chicago Department of Aviation

Tom Ruth, President & CEO, Edmonton International Airport

Jim Szczesniak, Airport Director, Ted Stevens Anchorage International Airport

**2:30 pm – 3:00 pm**  
Ballroom C4

**Airport Carbon Accreditation Ceremony**

**2:40 pm – 3:00 pm**  
Exhibit Hall – Showcase 2

**Solutions Showcase - EDI/Arora Engineers: "Mobilizing Your Work Force"**

**3:00 pm – 3:30 pm**  
Registration Lobby

**PM Networking Break**

**3:30 pm – 4:30 pm**

**Concurrent Education Sessions**

**3A. Creating Career Pathways for Diverse Airport Leaders**

Room: A1

As corporate and public entities work to promote and institute changes to foster a more diverse workforce, this panel will focus on integrating a culture that promotes diversity at all levels of an organization. Panelists will discuss creating pathways for airport leaders by exploring what can be done to attract and retain diverse candidates for future advancement from the college classroom to the C-Suite.

**Moderator:** Danette Bewley, AAE, President and CEO Tucson Airport Authority

**Speakers:**

Chellie Cameron, CEO, Philadelphia International Airport

Dr. Sharon Devivo, President, Vaughn College and Chair of DOT Youth in Aviation Access to American Jobs Task Force

Shannetta Griffin, P.E., Associate Administrator of Airports, Federal Aviation Administration

Jesus H. Saenz, Jr., IAP, Director of Airports, San Antonio International Airport

### **3B. Evolving Potential for P3s Post-Pandemic**

Room: A7-9

As the North American region emerges from the pandemic, there are opportunities to position the aviation and airport industry for growth and sustained development. Different airport leaders are exploring and implementing various strategies to position their assets in an unprecedented path for current and future sustained success. Learn more about funding, operating, and managing airport infrastructure from key industry leaders.

**Moderator:** Rhonda Hamm-Niebruegge, Director of Airports, St. Louis Lambert International Airport

**Speakers:**

Marge Basrai, Executive Vice President and Chief Financial Officer, Metropolitan Nashville Airport Authority

Jorge Roberts, Chief Executive Officer, Avports

Lysa Scully, President and Principal, LL Aviation Advisors, LLC

### **3C. Net Zero and Resiliency – Two Sides of the Same Coin or Warring Siblings?**

Room: A3-4

Airport leaders are increasingly having to make strategic decisions to balance minimizing airport environmental impacts, while also increasing airports' resiliency. Sometimes these efforts are clearly complementary, and in some instances trade-offs are part of the decision-making process. Join this session to hear about efforts that airports leaders are undertaking to lessen environmental impacts, such as working towards Net Zero, while also increasing airport resiliency to chronic and shock events that include everything from COVID, increased storm intensity, and the need for reliable and resilient electricity.

**Moderator:** Michael Hotaling, SVP, Aviation Practice Leader, C&S Companies

**Speakers:**

RJ Steenstra, President & CEO, Fort McMurray Airport Authority.

**5:15 pm – 6:45 pm**      **Exhibition Hall Reception**  
Exhibit Halls 1-3

**Tuesday, November 9, 2021**

**7:30 am – 4:00 pm**      **Registration**  
Exhibit Hall Pre-Function A

**8:00 am – 9:30 am**      **World Business Partner/Associate Member and Airport Director Roundtable Breakfast**  
Room: A1  
*(Open to all ACI-NA WBP/Associate members & ACI-NA member airport directors)*

**7:30 am – 4:30 pm**      **Press Office Open**  
Room: E1

**8:00 am – 9:00 am**      **Networking Breakfast**  
Registration Lobby

**9:30 am – 10:30 am**      **General Session II**  
Ballroom C4

**Keynote Speaker:** Tom Costello, Journalist and Correspondent, NBC News

**10:30 am – 11:00 am**      **Airport Membership Meeting** in Exhibit Hall *(ACI-NA Airport Official Representatives only)*  
Exhibit Hall - Show Floor Classroom

**10:30 am – 3:00 pm**      **Exhibition Hall Open** *(Lunch Served in Exhibit Hall from 11:30 am – 1:00 pm)*  
Exhibit Halls 1-3

**11:00 am – 11:30 am On The Fly: AeroCloud**

Exhibit Hall – Booth 1844

There are many uses of AI which are becoming well established - for example, using machine learning to drive passenger predictions to help airports understand peaks and troughs in demand. Advances in graphic processing power are now driving big steps forward in the use of Computer Vision (CV).

CV is a field of artificial intelligence that trains computers to interpret and understand the visual world. Using images from cameras and videos and analyzing them in deep learning models, machines can accurately identify, classify and track objects - and react to what they “see.”

In this talk, Ian will talk about the history of AI, explain the concepts behind CV, and discuss potential airport use cases:

- Real-time passenger counting and tracking
- Real-time vehicle tracking for compliance and billing
- Assisting with inspections and monitoring ramp and apron areas for debris
- Wildlife identification and tracking

**11:30 am – 11:45 am ACI World Special Meeting of Members** in Exhibit Hall (*invitation only*)

Exhibit Hall - Show Floor Classroom

**11:45 am – 12:15 pm On The Fly: WSP USA Inc.**

Exhibit Hall – Booth 1844

**Barbarians at the Gate: Hydrogen Technologies on the Horizon** - Hydrogen can be processed through fuel cells to generate electric power to power electric aircraft, or burned as a fuel into purpose-built turboprop or jet engines. However, it is an entirely new fluid in aviation. There is no aviation-specific hydrogen supply chain to date.

**12:00 pm – 12:45 pm Exhibit Hall Classroom Education Session:**

Exhibit Hall - Show Floor Classroom

**4. Industry Outlook and Recovery Perspectives**

Nearly two years ago, the onset of the COVID-19 pandemic arguably caused the most difficult and damaging period in modern commercial air travel. Although the airport industry is moving steps forward on the path toward recovery each day, many challenges remain. In this session, hear from industry leaders about what is expected in 2022 and the opportunities that exist for airports and airlines.

**Moderator:** Kevin M. Burke, President and CEO, ACI-NA

**Speakers:**

Steve Alterman, CEO, Cargo Airline Association

Sharon L. Pinkerton, Senior Vice President, Legislative and Regulatory Policy, Airlines for America

**1:00 pm – 1:20 pm**

Exhibit Hall – Showcase 1

**Solutions Showcase - Xovis: “Rethinking People Flow At, In, and Around the Airport Terminal”**

**1:30 pm – 2:00 pm**

Exhibit Hall – Booth 1844

**On The Fly: Arup**

How can you reduce the risk that comes with opening a new or upgraded facility like an airport terminal? That’s where operational readiness comes in. There’s nothing more important than a successful launch day - if a customer has a poor first experience, they won’t be rushing back for their second. And the best way to guarantee everything goes to plan is preparation. Our Advisory services use a comprehensive methodology we call operational readiness activation and transition (ORAT), working alongside your people, processes and assets to ensure successful business outcomes. The result? Everything runs smoothly from day one. Through this session, you will learn about the various phases of an ORAT program, and Arup’s modular, flexible approach.

**1:30 pm – 2:45 pm Exhibit Hall Classroom Education Session:**

Exhibit Hall - Show Floor Classroom

## 5. Regulatory Roundup – Latest Updates Impacting the Industry

Don't miss this opportunity to meet with face-to-face with senior leaders from the FAA, TSA, and CBP in a moderated panel discussion. In this year's session, we will be discussing the latest regulatory landscape, reform efforts from the agencies, key policy initiatives, and a look ahead to a post-pandemic aviation environment.

**Moderator:** Tom Jewsbury, Airport Director, St. Pete-Clearwater International Airport

### **Speakers:**

Matt Davies, Executive Director, Office of Field Operations, U.S. Customs and Border Protection

Winsome Lenfert, Deputy Associate Administrator for Airports, FAA

Victoria Newhouse, Deputy Assistant Administrator, Policy, Plans & Engagement, TSA

**2:15 pm – 2:45 pm**  
Exhibit Hall – Booth 1844

### **On The Fly: Pangiam / daa International**

Learn more about how Pangiam and daa International are disrupting the market with a perfect fusion of leading travel technology innovation and award-winning VIP terminal operations to make virtual travel possible for any discerning traveler.

**3:00 pm – 3:15 pm**  
Registration Lobby

### **PM Networking Break**

**3:00 pm – 7:00 pm**  
Exhibit Halls 1-3

### **Exhibition Hall Move-Out**

**3:15 pm – 4:15 pm**  
Room: A12

### **Chair's Reception and Recognition Ceremony**

**6:30 pm – 9:00 pm**  
Bundox Bocce – Renaissance Reno Downtown Hotel & Spa

### **Closing Night Event**

Join us for a night of Bocce! If you enjoy bowling, pool or croquet, you're in luck, as it's a combination of all 3! Not up for the Bocce challenge? Not to worry, as there are plenty of other games to enjoy. Pool, corn hole, skee-ball, arcade games and more! If you're looking for a night to relax, cozy up by the fire pits, or just enjoy an evening of good food, good drinks, good music and most importantly, good company!

Buses will depart from in front of The Atlantis and The Nugget beginning at 6:15pm and will run continuously throughout the event. The last set of buses will depart from Bundox Bocce at 9pm.