

EMERGENCY RESPONSE PLANNING & TRAINING



- Emergency Response Planning is the foundation to a successful Emergency Management Program.
- **Training** ensures the personnel / organization has the knowledge to respond efficiently and accurately.
- Exercises identify gaps in training, policies and procedures.
- No single emergency *plan* or *person* is responsible for a successful response.

EMERGENCY RESPONSE PLANNING





^{*} If you don't have a plan, you're not alone.

Comprehensive Emergency Management Includes

- Airport Emergency Planning
- Continuity of Operations Planning and Training
- Crisis Decision Making and Leadership
- Emergency Operations Center leadership and sustainment
- Protective Actions Plans and Training
- Data Utilization
- Enterprise wide emergency response and recovery training
- Drills and Exercises
- Intelligence Monitoring for Public Health, Weather, and Terrorism activity

COMPREHENSIVE EMERGENCY MANAGEMENT





The **goal** of an Emergency Response Plan is to establish standard operating procedures to respond to an incident in the most efficient, effective and orderly manner possible.

- Developing an emergency plan begins with understanding what can happen.
- Prepare emergency response plans for foreseeable hazards and threats.
- Plan for what is required beyond regulation.
- Document available resources (internal / external).
- Establish a communications plan; notification & warning platform.
- Train on lessons learned from other incidents (LAX shooting, SFO crash, FLL shooting).
- Train, exercise, train, exercise.

EMERGENCY RESPONSE PLANNING





- Provisions for the systematic approach of determining *all* hazards that warrant emergency preparedness.
- Involvement of local communities, State organizations, and Federal agencies in emergency management and preparedness so that their expertise and resources are incorporated to the mutual benefit of all parties.
- BNA hosts annual tabletop exercise on each AEP plan which includes ALL stakeholders.

**Do not meet your local emergency partners for the first time during an emergency!

AIRPORT EMERGENCY PLAN



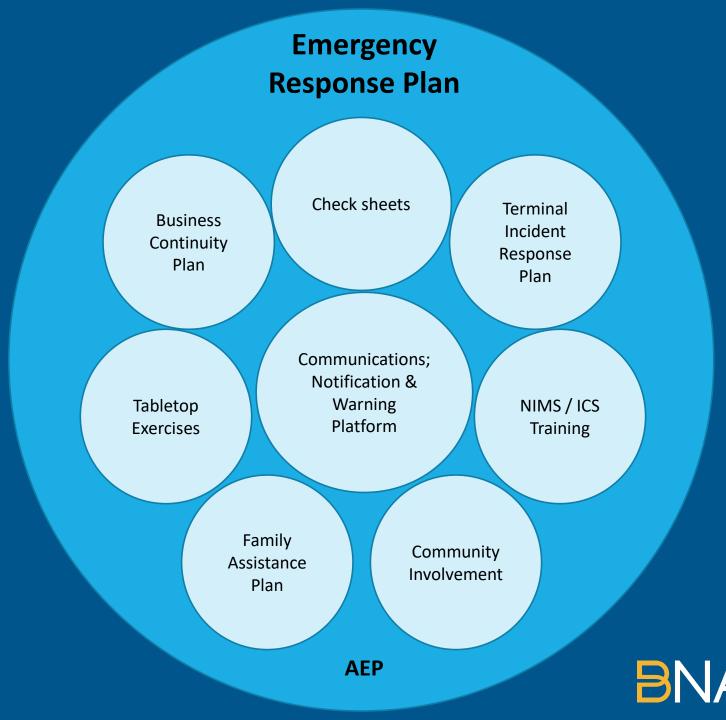


An *Emergency Response Plan* is a complex system of plans, policies, procedures, training and exercises.

Plans for consideration:

- Business Continuity
- Terminal Incident Response
- Active Shooter
- Evacuation
- Communicable Disease (CDC)

The *Airport Emergency Plan (AEP)* should be your Master guide to Emergency Response.



- Do you have an Emergency Operation Center (EOC)?
- Where is your EOC located? Away from the main terminal?

- Is your staff properly trained?
- Who should staff each position? Each scenario requires different staffing models.
- EOC sustainability; 24-hour operations; food
- You must sell the product; <u>create buy-in!</u>

EMERGENCY OPERATION CENTER





Basic (FEMA website)

- IS-2200: Basic Emergency Operations Center Functions
- IS-100.C: Introduction to the Incident Command System
- IS-700.B: An Introduction to the National Incident Management System

Intermediate (FEMA website)

- IS-200.C: Basic Incident Command System for Initial Response
- IS-800.C: National Response Framework

Advanced (Classroom)

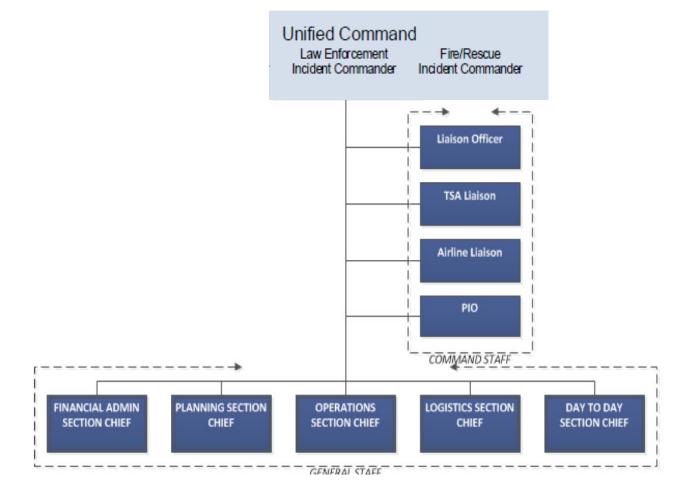
- IT-300: Intermediate Incident Command System for Expanding Incidents
- IT-400: Advanced Incident Command System for Complex Incidents
- EOC training plan incorporated into BNA's online annual learning management system. (Work with your HR staff.)

BNA EOC TRAINING PLAN

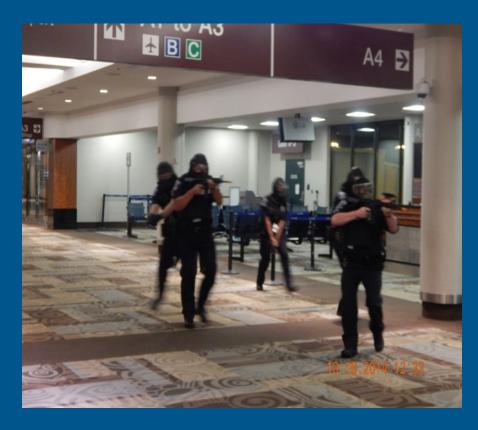




- Active Shooter vs Aircraft Crash
- Binders for each position
- Walkthrough of each position during tabletop



INCIDENT MANAGEMENT PLAN





All Badged Personnel

- Add to mass Notification System
- Basic emergency response training courses

Hands on Training

- BNA Police Officer's hold live active shooter training in the terminal and surrounding buildings on property.
- Train staff on active shooter response techniques and procedures.

BNA/EOC Leadership

- Basic, Intermediate, Advanced training courses
- EOC training plan incorporated into BNA's online annual learning management system. (Work with your HR staff.)

BNA EMERGENCY TRAINING PLAN





Quarterly Tabletop Exercises

- Involve stakeholders
- Exercise plan for each emergency
- Draft After Action Report (AAR); share with all attendees
- Draft Improvement Plan

Annual AEP Review / Tabletop Exercise

Full Scale Drill

Participation with Local and Regional partners

BNA TABLETOP EXERCISES





- A simplified and structured form to assist with the collection of data to assist during an emergency.
- A single source of information from multiple sources.

- Active Shooter
- > Aircraft Accident
- ➤ Bomb Threat
- Communicable Diseases
- Crowd Control
- EOC Activation
- Evacuation

- Hijacking
- Media Inquiries
- Natural Disasters
- > Removal of Disabled Aircraft
- > Security Breach
- > Severe Weather
- > Terrorism
- ➤ Failure of Power for Movement Area ➤ Unmanned Aircraft System Lighting
 - Water Rescue

- > Fire
- Hazardous Materials

CHECK SHEETS





ACTIVE SHOOTER

Poforonco

Metropolitan Nashville Airport Authority Airport Emergency Plan

NOTIFICATION PROCESS

ACC

- Clear the radio channel of all non-emergency traffic
- The Nashville Airport Police Department's (DPS Police) channel shall be the primary frequency for the coordination of all emergency procedures. Contact & Rescue Teams shall use and remain on the primary DPS Police channel. When Incident Command arrives on location, the Incident Commander will determine the need, if any, to change radio frequencies to keep unnecessary traffic off the same channel as the contact / rescue team(s).
- Issue an "Active Shooter" Everbridge alert notification
- _____ Issue public address system announcement on all available means (terminal / parking

"There is a report of an active shooter located (name location)." (Repeat twice)

- Contact Office of Emergency Management (OEM) Nashville to issue IPAWS alert
- ____ Advise all responding mutual aid agencies to report to the scene at a location determined by the Incident Commander
- _____ Issue "EOC Activation" Everbridge alert notification
- Complete "EOC Activation" Check Sheet

MUTUAL AID AVAILABLE FOR RESPONSE / NOTIFICATION

*Office of Emergency Management (OEM)

*Local Hospital

Law Enforcement Agencies

- Metropolitan Nashville Police Department
- Tennessee Highway Patrol

*Fire / Medic Agencies

Nashville Fire Department

Airport Federal Agencies

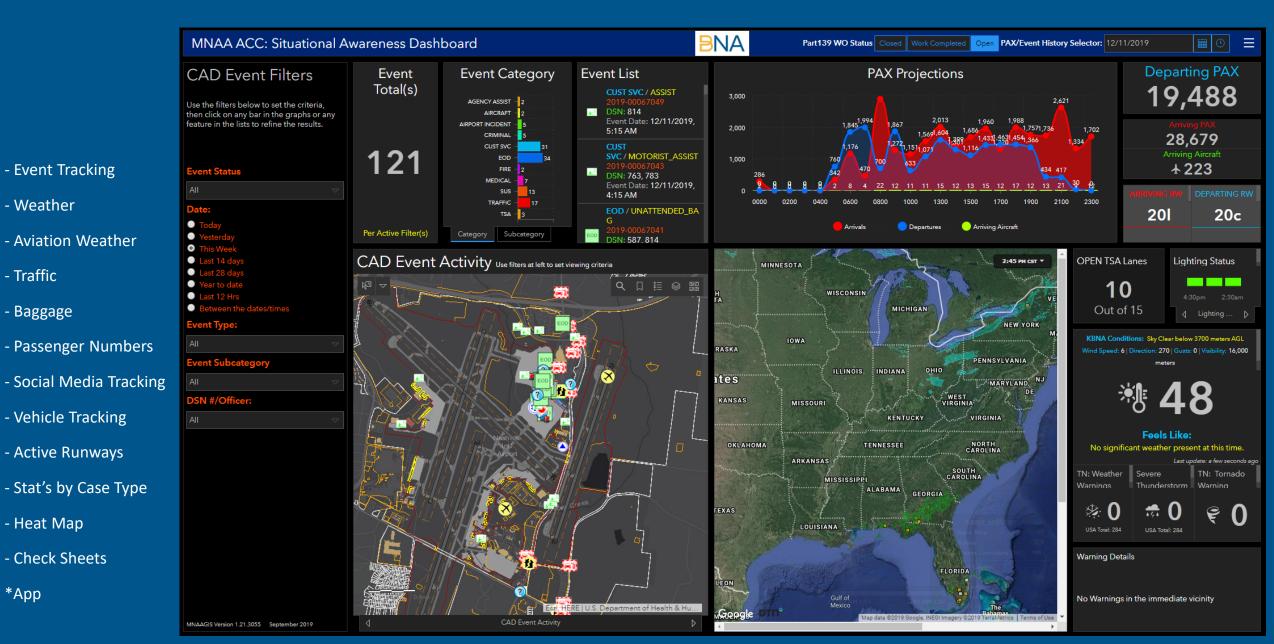
- Transportation Security Administration (TSA)
- Drug Enforcement Agency (DEA)
 Task Force
- Federal Bureau of Investigations (FRI)

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^{*} Indicates EverBridge notification automatically sent

COMMON OPERATING PICTURE (COP)





THANK YOU

