



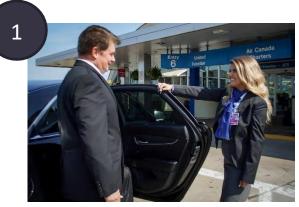
ACI Award Nominations

Best New Consumer Services Concept





Arriving Service



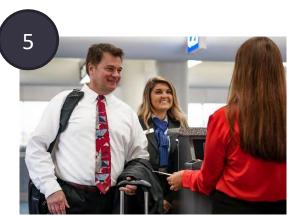
Clients are greeted at curb



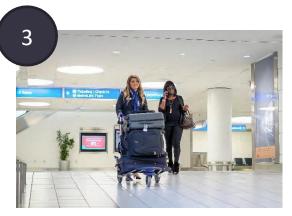
Expedite through airport and stay by client's side at every step of the airport process



Agent helps with check-in process



Escort to gate and arrange preboarding of flight



Assistance with luggage



Keep family, friends or colleague updated of status; assist with flight delays and cancellations





Arriving Service



Clients are greeted at gate



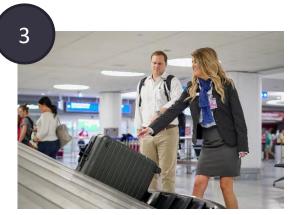
Escort client to selected transportation service



Escort from arrival gate to exit



Keep family, friends or colleague updated of status; assist with flight delays and cancellations



Assistance with luggage

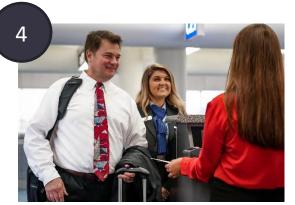




Connecting Service



Clients are greeted at gate



Escort to gate and arrange preboarding of flight



Help navigate the airport



Keep family, friends or colleague updated of status; assist with flight delays and cancellations



Expedite through airport and stay by client's side at every step of the airport process







- Coordinate ground transportation
- Pre-arrange spa, dining or lounge reservations
- Arranging for discreet entry/exit
- Personal shopping
- ...and so much more







