





## PASSENGER TRAFFIC

36 M Passengers in 2013

47 M Passengers in 2017

49.5 M Passengers in 2018

## ASQ SCORES

2014 - 4.06

2015 - 4.16

2016 - 4.25

2017 - 4.31

2018 - 4.45

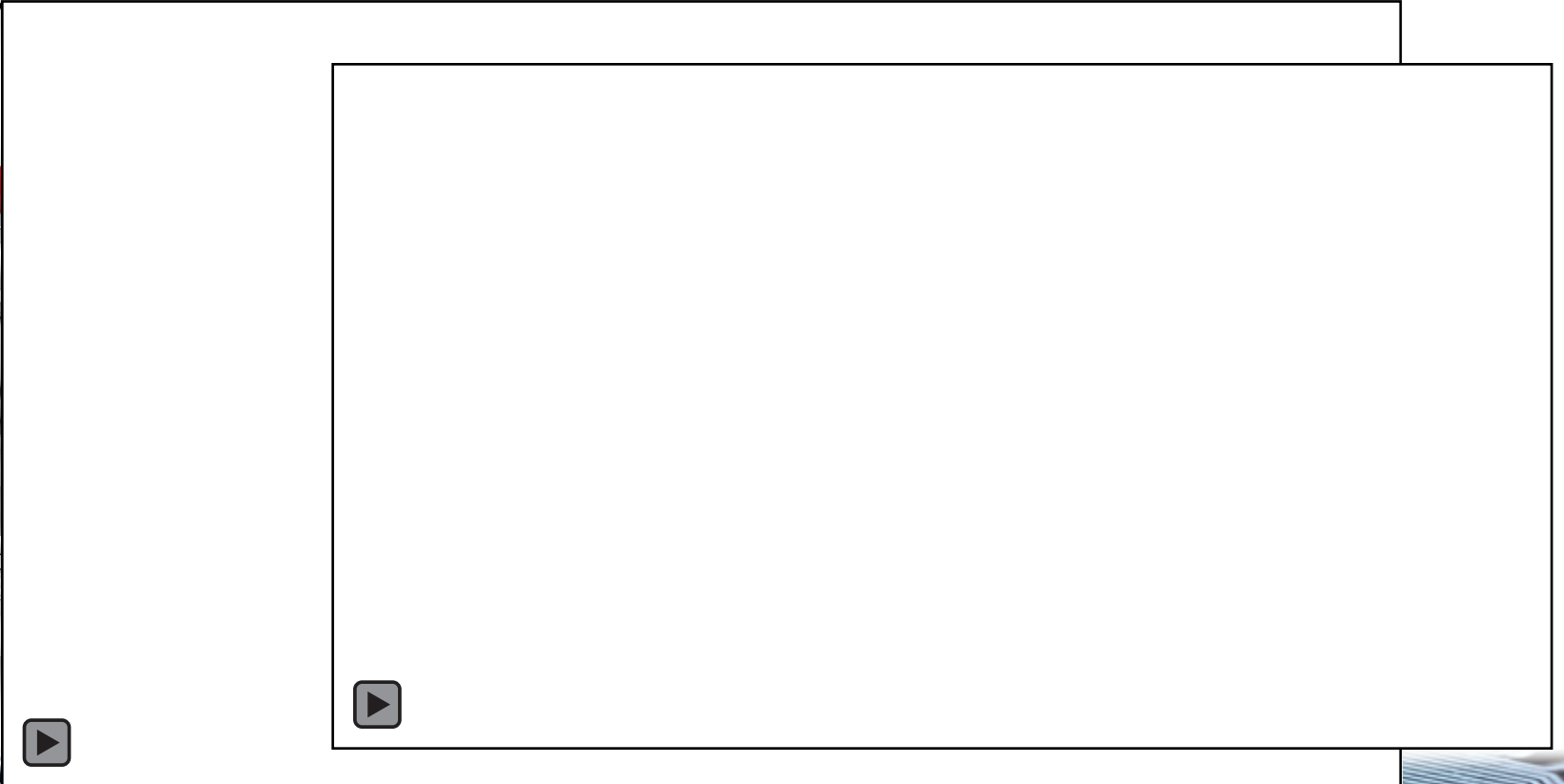
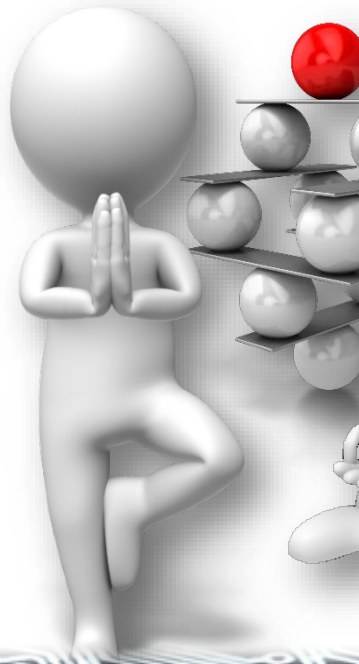


**VOTED THE BEST LARGE AIRPORT IN NORTH AMERICA  
2 YEARS IN A ROW**

**VOTED MOST IMPROVED AIRPORT IN NORTH AMERICA  
IN 2018**

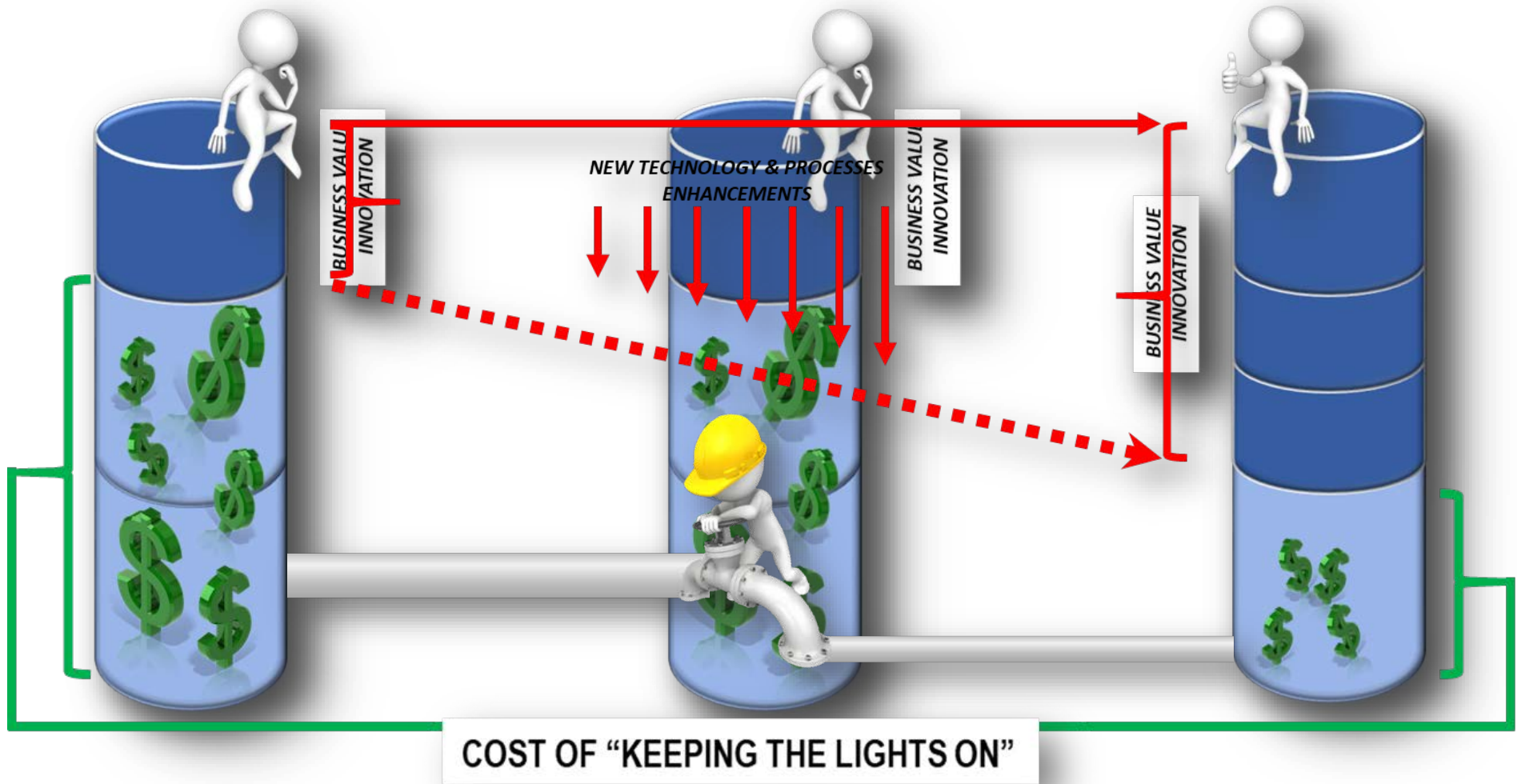


**RUN ON A STABLE AND SECURE IT SYSTEM (PRIORITY BUT INSUFFICIENT)**





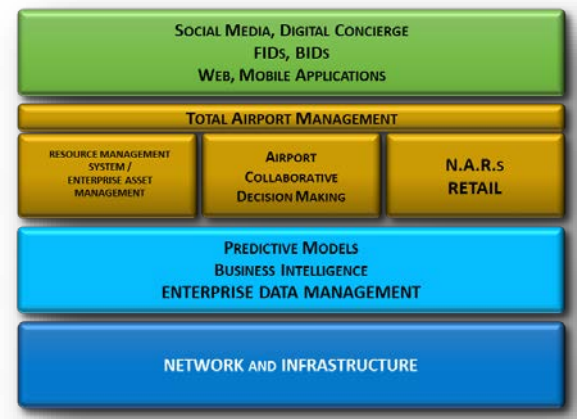
# HOW DO WE MAKE THE BLUEPRINT HAPPEN



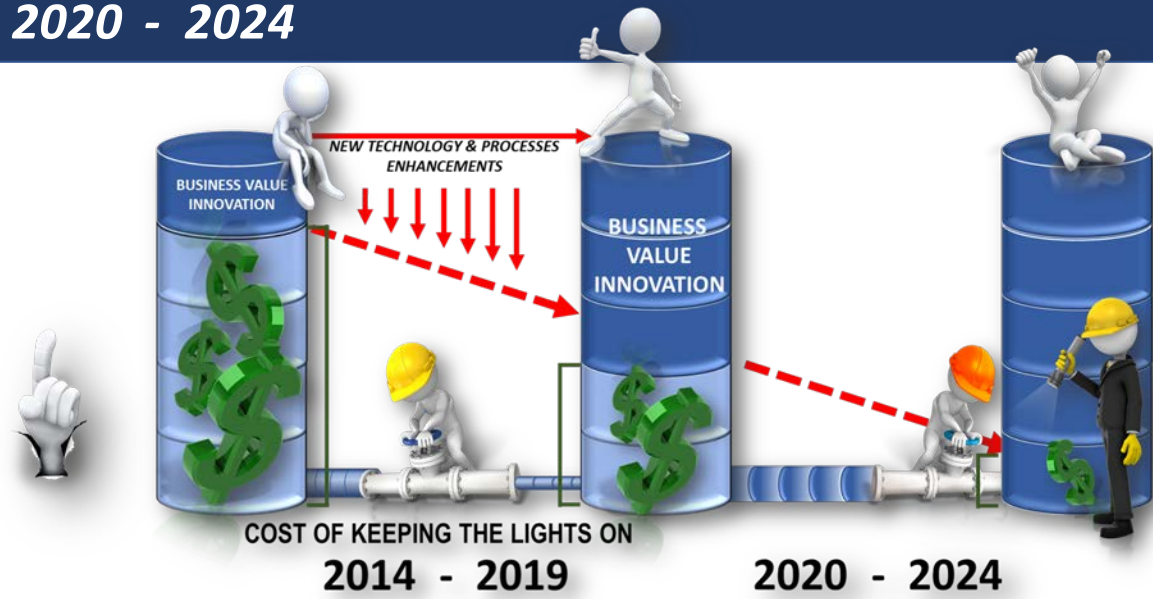
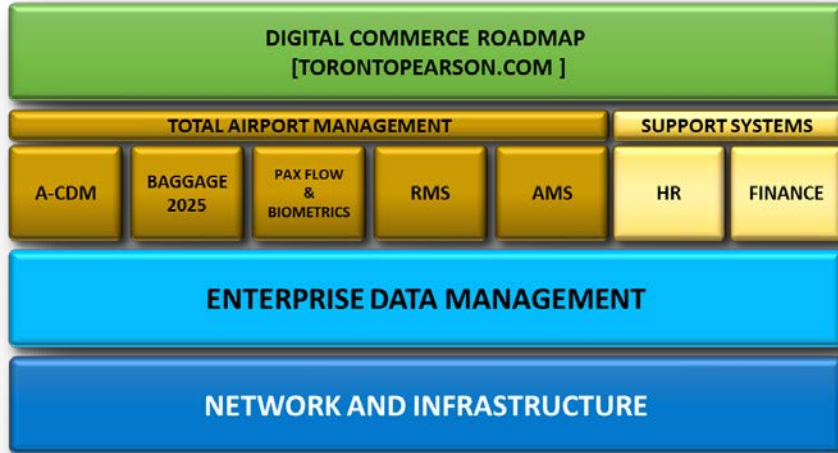


**LEVERAGE INCENTIVE-BASED  
CONTRACT TO DELIVER  
INNOVATION AND CONTINUOUS  
IMPROVEMENT**





# HOW DO WE DELIVER THE I.T. ROADMAP - 2020 - 2024

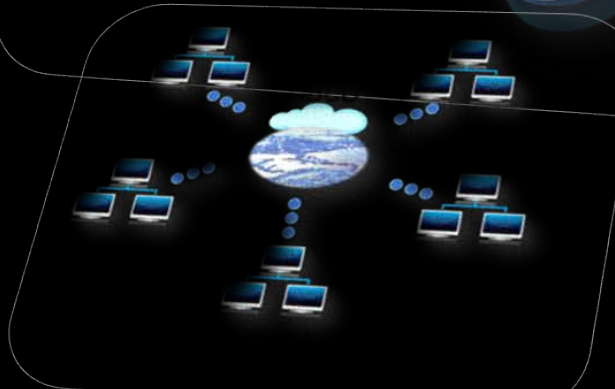


**INNOVATIONS**

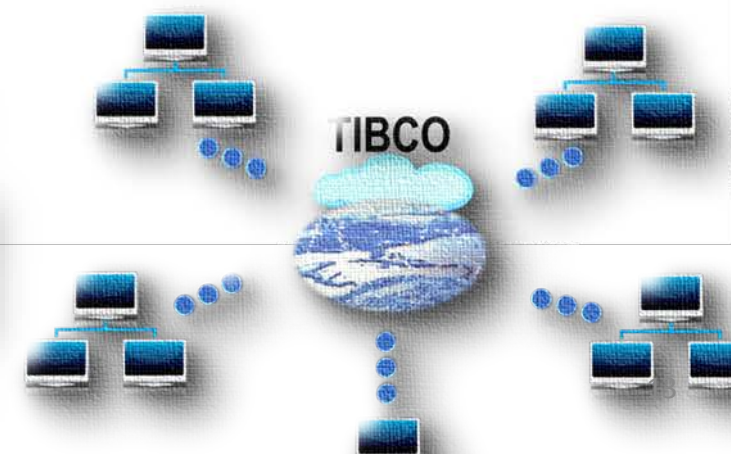
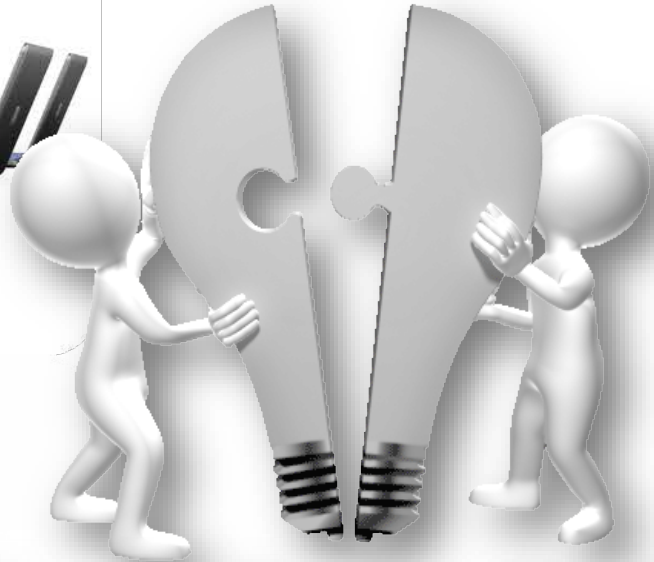




# SHARE INNOVATIONS



# MERGING APPLICATIONS and SERVICES WHEN IT MAKES SENSE



*Multiple  
Airports  
Collaboration*





