Presented to ACI/AAAE SMS Conference

ATL Safety Management Systems (SMS)

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Agenda

- Integrated Safety Management Systems
- Risk Assessments
- Safety Culture
- Q&A



SMS Data Reporting

Benefits

- See the "big picture"
- Become knowledgeable and proactive
- Understand full scope of risk exposures and safety issues
- SMS Solution Integrated Approach
- Configure Maximo HSE
- Integrate Data amongst systems



Integrated Safety Management System (ISMS)

Platform is designed to:

- Analyze and manage hazardous behavior and conditions
- Integrate existing applications that contain related data
- Create online reports and make data available through one user interface

www.atl.com/passengerinformation/safety



Safety Risk Management Triggers





- An incident or accident occurs
- Safety/Hazard Reporting
- Airport Projects
- Change Management (new process or procedure, equipment, or aircraft)
- Operational Triggers (trend analysis or recurring issues) External sources (FAA data or regulation, industry partners and associations data) Voluntary Self Disclosures





Risk Matrix

| Severity Levels | | | | | | | Likelihood Levels | | | |
|-----------------|---------------------------------------|--------------------------------|--------------------------------|----------------------------|--|--|--|--|---------------------------|--|
| Criteria | Effect on aircraft and | Effect on people | Effect on airport reputation | Loss to assets | Quantitative (occurrence) | | | | | |
| | operations | | (corrective action response) | | А | В | С | D | E | |
| | | | | | Frequent | Probable | Remote | Extremely Remote | Improbable | |
| | | | | | (1 ⁺ x/week) | (1x/month) | (1x/1-10yrs.) | (1x/10-100yrs.) | $(<1x/100\gamma rs.)$ | |
| | | | | | (i x) week) (ix/ monan) (ix/ robotixs) (ix/ robotixs) (ix/ robotixs) (ix/ robotixs) | | | | | |
| | | | | | Performed by many Performed by most Performed by some Performed by airport operations Performed by only a few people | | | | | |
| | | | | | subcontractors and visitors | | departments and tenants, one of | | in one airport department | |
| | | | | | subcontractors and visitors | subcontractors | two subcontractor personnel | stan only. | in one anport department | |
| | | | | | | subcontractors | two subcontractor personner | | | |
| | | | | | | | | | | |
| | | | | | England at least 4 hours and at | England a familiar a much famili | Error and have the set W (sub- land | Energy and a form through a more large | Seldom exposed | |
| | | | | | Exposed at least 4 hours, most | Exposed a few times a week for at least an hour at a time. | Exposed less than 1X/wk, less than 1 hr in duration | Exposed a few times a year, less than 1 hr at a time. | Seidom exposed | |
| | | | | | every day | least an hour at a time. | than 1 hr in duration | than I hr at a time. | | |
| | | | | | | | | | | |
| 5 | Negligible effect on aircraft | . Inconvenience, Nuisance | One time impact, no lasting | Loss is less than \$10,000 | 5A | 5B | 5C | 5D | 5E | |
| Negligible | operational delays. | | repercussion | | | | | | | |
| regigible | Negligible aircraft delays | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| 4 | Repairs to aircraft, vehicles | Physical discomfort, first aid | Impact of community | Loss between \$10,000 and | 4A | 4B | 4C | 4D | 4E | |
| | or equipment can be done | | reputation and/or airport only | \$100,000 | | | | | | |
| Minor | on-the-spot. Operational | | stakeholder involvement | | | | | | | |
| | Delays to one flight | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| 3 | Repairs to damaged aircraft | , Physical distress possibly | Impact of state/regional | Loss between \$100,000 - | 3A | 3B | 3C | 3D | 3E | |
| | equipment or vehicles. | including injuries | reputation and or multiple | \$1,000,000 | | | | | | |
| Major | Delays to a few flight. Shu | | stakeholders and federal and | * -, | | | | | | |
| | down of runway/taxiway. | | state agencies. | | | | | | | |
| | · · · · · · · · · · · · · · · · · · · | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| 2 | Extensive repairs or | Disability or fatal injury | Impact of national reputation | Loss between \$1,000,000 - | 2A | 2B | 2C | 2D | 2E | |
| | replacement of aircraft, | | and or multiple stakeholders | \$10,000,000 | | | | | | |
| Hazardous | equipment or vehicles. | | involvement, impact on | | | | | | | |
| | Delays to multiple flights | | operating certificate. | | | | | | | |
| | and airlines. Shut down of | - | | | | | | | | |
| | multiple runway/taxiway | | | | | | | | | |
| | 1 , | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| 1 | Hull loss. Shut down of | Multiple fatalities | Impact of international | Loss exceeds \$10,000,000 | 14 | 1B | 1C | 1D | 15 | |
| 1 | airport. Impact Operating | Multiple fatalities | reputation and businesses and | | 1A | | IC I | 10 | ,1E | |
| Catastrophic | Certificate | | stakeholders | | | | | | | |
| | Certificate | | stakenoluers | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |

Risk

| Risk Rating | Definition | Examples | | | | | |
|--------------|--|--|----------------------|------------------------|-------------------------|-------------------|--|
| L(Low) | Mitigation may | Controls such as elimination, substitution, isolation and barriers are still preferable, but | | | | | |
| | not be | these hazards may rely more on warnings, training and other devices that may require | | | | | |
| | necessary | operator intervention. | | | | | |
| M (Medium) | Mitigate on a | a Controls such as elimination substitution and engineering controls are preferable. If reliance | | | | | |
| | priority basis | on warnings and training, these should be redundant to additional controls, or | | | ols, or additional | | |
| H (High) | Senior Risk is acceptable but requires a hazard mitigation plan. The mitigatio | | | olan. The mitigation p | plan must be | | |
| | Management | presented to the risk acceptor as soon as possible, but short term mitigation no later than 7 | | | | | |
| | attention is | calendar days. | | | | | |
| | required | | | | | | |
| Extreme Risk | Immediate | The operation m | nust be stopped un | til hazard mitigat | ion is in place that re | duces risks to an | |
| | action required | acceptable categ | gory. Use controls o | or multiples of co | ntrols (defense in dep | pth), such as | |
| | | elimination, sub | stitution or enginee | ering controls like | e interlocking barrier | guards, controls | |
| | | with built in red | undancies, physica | l devices that do | not require adjustme | ent or operator | |
| | | intervention, or | provide positive, o | ongoing indicators | s of operation. (moni | itor controls) | |

ATL Risk Acceptance Chart



| Project Type | High Initial Risk | Medium Initial Risk | Low Initial Risk | | |
|----------------------------|--|-------------------------|-------------------------|--|--|
| | | | | | |
| | Accepted by: | Accepted by: | Accepted by: | | |
| | Acceptance authorities shown may not be delega | | | | |
| Airport Projects | SMS Executive | Division Managers who | Division Managers who | | |
| | Steering Committee for | have authority over the | have authority over the | | |
| | review and Aviation | change | change | | |
| | General Manager for | | | | |
| | approval | | | | |
| Change Management | SMS Executive | SAG for review and | SAG for review and | | |
| | Steering Committee for | Division Managers who | Division Managers who | | |
| | review and Aviation | have authority over the | have authority over the | | |
| | General Manager for | change for approval | change for approval | | |
| | approval | | | | |
| Operational Trend Triggers | SMS Executive | SAG for review and | SAG for review and | | |
| | Steering Committee for | Aviation SMS Manager | Aviation SMS Manager | | |
| | review and Aviation | and Directors who | and Directors who | | |
| | General Manager for | have authority over the | have authority over the | | |
| | approval | change for approval | change for approval | | |



OneATL Safety Always Program



The monthly OneATL Safety Always Program honors employees who demonstrate exemplary safety practices for ATL staff members and guests.



SAFETY & RISK MANAGEMENT







Questions & Answers





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