





PWM SMS

Continuous Improvement and Effectively Monitoring Your SMS Program

Metrics, reporting, continuous improvement and mitigation monitoring

- Hazard Reports
 - Filed electronically
 - Coded to identify high consequence SPIs (HCIs)
 - HCIs are monitored for target and alert levels
 - We track 18 HCIs
 - Action is taken if we hit an alert level to keep us < our target
 - Exceedance of target results in a report to AE and Hazard Report



- Continuous Improvement
 - Monitor SPIs
 - Target levels are set based on a % improvement over the previous year
 - If we don't meet targets we investigate
 - IEP audit schedule to ensure compliance
 - Hazard Report if out of compliance
 - Annual audit of SMS by third party
 - Peer group comparisons to be at or better than peer average



- Mitigation Monitoring
 - For medium and low level risks – 60 day follow-up after implementation of corrective action plan. Risk must be fully mitigated before the Hazard Report is closed.
 - For high level risks – mitigation is by prohibition of the risk activity. The risk must be reduced to low, or medium with additional safeguards, before the activity may proceed.