



## Agenda

### SPONSORS



### Wednesday, January 15, 2020

7:30 am – 3:00 pm     **Registration**  
Salon A/B Pre Function  
2<sup>nd</sup> Floor

7:30 am – 8:30 am     **Networking Breakfast**  
Salon A/B Pre Function

Updated: January 10, 2020

8:30 am – 4:00 pm  
Salon A/B

**Emerging Risks Workshop**  
(6.5 CPE Credits)

- Autonomous Vehicles
- Construction Risk Update – New Risks Facing Airports
- Cyber Risk Management and Liability at Airports
- Drones
- PFAS
- Usage Guidelines of Marijuana within the Airport Workforce

More details in the separate workshop agenda.

12:00 pm – 1:00 pm  
Datran, 3<sup>rd</sup> Floor

**Networking Lunch**

5:00 pm – 6:00 pm  
Pool Deck, 7<sup>th</sup> Floor

**Welcome Reception**

**Thursday, January 16, 2020**

7:15 am – 8:30 am  
Salon A/B Pre Function  
2<sup>nd</sup> Floor

**Networking Breakfast**

7:30 am – 3:30 pm  
Salon A/B Pre Function

**Registration**

7:30 am – 8:20 am  
Salon A/B

**Airport Roundtable**  
(1 CPE Credit)

Moderator: Tracy Meyer, *Aviation Risk Manager*, Broward County Aviation Department

8:30 am – 8:50 am  
Salon A/B

**Opening and Welcoming Remarks**

Speakers: Matt Cornelius, *Executive Vice President*, Airports Council International-North America

Catrina Gilbert, *VP, Risk Management*, Dallas Fort Worth International Airport (Chair, ACI-NA Risk Management Committee)

Ken Pyatt, *Deputy Director*, Miami-Dade County Aviation Department

8:50 am – 10:05 am  
Salon A/B

**General Session 1 – Aviation Liability and Market Updates**  
(1.5 CPE Credits)

Moderator: Scott Gibbons, *Vice President–Business Administration*, Cincinnati / Northern Kentucky International Airport (CVG)

Speakers: Justin Swarbrick, *First Vice President*, Alliant Insurance Services, Inc.

Nick Terlecki, *Account Executive*, Gallagher

Richard Terlecki, *Area Senior Vice President, Public Entity Specialist*, Gallagher

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10:05 am – 10:30 am **AM Networking Break**

10:30 am – 12:00 pm **Insurance Track 1a – OCIP/CCIP**  
*Salon A/B* (1.5 CPE Credits)

Moderator: Catrina Gilbert, *VP, Risk Management*, Dallas Fort Worth International Airport

Speakers: Edward K. McDonald III, *AVP, Risk Management*, Metropolitan Nashville Airport Authority  
Catherine Wells, *Vice President, Risk Management Consulting*, Bickmore

10:30 am – 11:20 am **Safety Track 1b – Escalator and Elevator Safety**  
*Le Mirage* (1 CPE Credit)  
*Lobby Level*

Moderator: Frank Rivera, *Director, Risk Management & Workers' Compensation*, Massachusetts Port Authority

Speakers: Dr. Kate Hunter-Zaworski, *Associate Professor*, Oregon State University

Jim Keane, *General Manager, Operations Safety, Agency Safety Management*, The Port Authority of New York and New Jersey

Escalators serve as the primary conveyance of customers traveling throughout North American Airports. As the number of passengers increase, so do the number of accidents. This session examines the factors that contribute to escalator incidents and possible options to mitigate future occurrences.

11:25 am – 12:15 pm **Safety Track 2b – Accident and Incident Investigation**  
*Le Mirage* (1 CPE Credit)

Moderator: Frank Rivera, *Director, Risk Management & Workers' Compensation*, Massachusetts Port Authority

Speaker: Sara Kern, *Claims Specialist*, Port of Seattle

12:15 pm – 1:15 pm **Networking Lunch**  
*Datran, 3<sup>rd</sup> Floor*

1:15 pm – 2:05 pm **Insurance Track 2a – Challenges in Risk in Managing Contracts**  
*Salon A/B* (1 CPE Credit)

Moderator: Jason Bradhold, *Risk Management Associate*, Cincinnati/Northern Kentucky International Airport (CVG)

Speakers: Jeff Hollingsworth, *Risk Manager*, Seattle-Tacoma International Airport

Tracy Meyer, *Aviation Risk Manager*, Broward County Aviation Department

Airports present diverse environments necessitating a myriad of relationships between the authority and entities such as service providers, lessees and those with other ongoing operational activities. Our speakers will offer insights to their airports' approach to contract provisions pertaining to insurance including established limit requirements and permissible deviations, risk management's involvement in drafting and negotiations, and their thoughts on areas to enhance collaboration throughout the contracting process.

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1:15 pm – 2:30 pm **Safety Track 3b – Emergency Response Planning**  
*Le Mirage* (1.5 CPE Credits)

Moderator: Chris Kaminski, *Deputy Director*, Wayne County Airport Authority

Speakers: Tony Abella, *Area Senior Vice President*, Gallagher

David DiMaria, *Senior Consultant*, Barich

Vernon Duty, *National Account Manager*, Belfor Property Restoration

Adam Floyd, *Director, Emergency Management*, Metropolitan Nashville Airport Authority

2:10 pm – 3:00 pm **Insurance Track 3a – Contractual Risk Transfer**  
*Salon A/B* (1 CPE Credit)

Moderator: Scott Gibbons, *Vice President–Business Administration*, Cincinnati / Northern Kentucky International Airport (CVG)

Speaker: Catherine Wells, *Vice President, Risk Management Consulting*, Bickmore

3:00 pm – 3:25 pm **PM Networking Break**

3:25 pm – 4:15 pm **General Session 2 – Claims, Liability, and Safety related to Aging Airport Infrastructure**  
*Salon A/B* (1 CPE Credit)

Moderator: Tracy Meyer, *Aviation Risk Manager*, Broward County Aviation Department

Speaker: Garrett Pendleton, *Vice President, Aerospace*, AIG

4:20 pm – 5:10 pm **General Session 3 – Technologies to Capture and Manage Risk Data**  
*Salon A/B* (1 CPE Credit)

Moderator: Trisha Sqrow, *AVP, Risk Management*, Dallas Fort Worth International Airport

Speakers: Dave Fleet, *Director of Consulting*, Faith Group LLC

Jeff Hollingsworth, *Risk Manager*, Seattle-Tacoma International Airport

5:10 pm – 5:15 pm **Day 2 Wrap Up**  
*Salon A/B*

Catrina Gilbert, *VP, Risk Management*, Dallas Fort Worth International Airport (Chair, ACI-NA Risk Management Committee)

## Friday, January 17, 2020

8:00 am – 11:00 am **Registration**  
*Salon A/B Pre Function*  
*2<sup>nd</sup> Floor*

8:00 am – 9:15 am **Risk Management Committee Meeting**  
*Hammock, 3<sup>rd</sup> Floor*

The Risk Management Committee will be holding its annual committee meeting. This meeting is **open to all**, and attendees are highly encouraged to attend. It will address important committee issues, discuss expectations, develop the 2020 work plan, and initiate planning for future Risk Management Conferences.

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8:30 am – 9:30 am **Networking Breakfast**  
Salon A/B Pre Function  
2<sup>nd</sup> Floor

9:30 am – 9:35 am **Day 3 Opening and Award Presentation**  
Salon A/B

Speaker: Edward K. McDonald III, *AVP, Risk Management*, Metropolitan Nashville Airport Authority  
(Vice Chair, ACI-NA Risk Management Committee)

9:35 am – 10:25 am **General Session 4 – Keynote Speaker**  
Salon A/B  
(1 CPE Credit)



### **Julie Pemberton, RIMS-CRMP, ARM**

Julie is the Director of Risk Management & Compliance for the Columbus Regional Airport Authority which operates John Glenn International, Rickenbacker International and Bolton Field airports in Columbus, Ohio, USA.

Julie leads the Administration Department that includes the Office of Contract & Procurement, Business Diversity, Compliance, Business Insurance, Claims Management, Employee Safety and Enterprise Risk Management functions.

Before joining CRAA, Julie led the Enterprise Risk, Insurance and Safety functions for Outerwall Inc., and was the Risk Management department leader for Chiquita Brands International Inc prior to that. Julie has held various volunteer leadership roles for the Risk & Insurance Management Society (RIMS) including numerous committee membership, and global board appointment including serving as the society's president in 2016.

Julie will share her journey in Risk Management, speaking to her transition from the private sector to the public sector. She will also speak about her experience serving on the board and as President of RIMS.

10:25 am – 10:45 am **AM Networking Break**

10:45 am – 11:35 am **Insurance Track 4a – Professional Liability for Construction Projects**  
Salon A/B  
(1 CPE Credit)

Moderator: Jerry Ruth, *Senior Vice President, Aviation - Specialty Casualty*, Chubb

Speaker: Regina M. Carter, *Senior Vice President, Federal Practice, Construction Services Group*, Alliant Insurance Services, Inc.

10:45 am – 11:35 am **Concurrent Insurance Track 4b – Parametric Insurance**  
*Le Mirage*  
Lobby Level  
(1 CPE Credit)

Moderator: Jeff Hollingsworth, *Risk Manager*, Seattle-Tacoma International Airport

Speakers: Daniel Howell, *Senior Executive Vice President & Managing Director*, Alliant Insurance Services, Inc.

Alex Kaplan, *Executive Vice President, Alternative Risk*, AmWINS Group, Inc.

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11:40 am – 12:30 pm **Insurance Track 5a – The Graying of America’s Travelers, and the Effect on Airport Claims**  
Salon A/B (1 CPE Credit)

Moderator: Ken Slon, *Airport Risk Manager*, Clark County Department of Aviation McCarran International Airport

Speaker: Greg Sterling, *Senior Vice President*, AIG Aerospace

Join us for this interactive, participatory session which will examine the challenges presented to airport by the aging of the traveling public. The effects of decreased mobility, visual and auditory acuity and their impact on airport risk will be discussed. During the session attendees will be able are encouraged to offer their own insights on the topic via their phones in real time via interactive polling software.

11:40 am – 12:05 pm **Short Feature Track 5b – Insurance Claims related to Historical Environmental Contamination**  
Le Mirage

Moderator: Chris Kaminski, *Deputy Director*, Wayne County Airport Authority

Speaker: Larry Eisenstein, Eisenstein Malanchuk LLP

Airport authorities have environmental reserves to deal with legacy environmental issues. Contaminants may include fuel before or after combustion, solvents, deicing fluids, landfills or berms which may hold hazardous materials from various FBO activities. Add fire training pits to the list of potential areas of concern. Authorities may have a silver bullet in their old general liability insurance policies (GL) which can be used to offset costs of assessment, characterization, remediation and related legal fees. Nearly all airports purchased GL coverage. You can find and reconstruct your old insurance asset including any applicable predecessor coverage, value it and develop a claim on your behalf to minimize your reserves and eliminate your legacy environmental issues.

12:30 pm – 1:30 pm **Networking Lunch**  
Datran, 3<sup>rd</sup> Floor

1:30 pm – 2:20 pm **General Session 5 – Impact and Liability of Weather Events**  
Salon A/B (1 CPE Credit)

Moderator: Jim Keane, *General Manager, Operations Safety, Agency Safety Management*, The Port Authority of New York and New Jersey

Speakers: Milford Cockfield, *Chief of Risk Management*, Miami-Dade County Aviation Department

Richard Strickland, *Director of Airports*, Key West International Airport

2:20 pm – 2:30 pm **PM Networking Break**

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2:30 pm – 4:00 pm **General Session 6 – Strategic Risk Planning: Practical Applications of ERM/SMS at Airports**  
Salon A/B (1.5 CPE Credits)

Moderator: Catrina Gilbert, *VP, Risk Management*, Dallas Fort Worth International Airport

Speakers: Edward K. McDonald III, *AVP, Risk Management*, Metropolitan Nashville Airport Authority

Lisanne Sison, *Managing Director ERM*, Gallagher

Trisha Sqrow, *AVP, Risk Management*, Dallas Fort Worth International Airport

Michael Yip, *Senior Vice President, Strategic Risk Consulting*, Marsh Risk Consulting

4:00 pm – 4:05 pm **Conference Wrap Up and Closing Remarks**  
Salon A/B

Edward K. McDonald III, *AVP, Risk Management*, Metropolitan Nashville Airport Authority  
(Vice Chair, ACI-NA Risk Management Committee)

## Continuing Professional Education (CPE) Information

Conference workshops are all Group-Live.

**Not all of the sessions at this conference are eligible for CPE credits. Please check the individual session you wish to attend to ascertain the number of credits available.**

### Conference Learning Objectives:

Participants will be able to:

- Understand and better manage emerging risks at their airports, such as environmental contaminants, drones and autonomous vehicles.
- Identify and manage exposure to cyber risks at their airports.
- Learn about the latest in the aviation and property liability market.
- Apply technology to manage processes such as airport liability claims, accident and incident investigation.
- Learn techniques to capture and manage operational, safety and risk data.
- Learn from airport emergency response planning best practices.
- Apply global best practices in airport management.
- Apply strategic planning methods and identify performance management improvements.

**Course Level:** The course level is intermediate. Conference workshops are designed for individuals with a basic understanding of airport industry concepts and issues.

**Prerequisite:** Basic knowledge of airport operations and risk management.

**Advance Preparation:** None

**Conference participants are eligible to receive up to 20.5 hours of Management Advisory Services CPE credits.**



ACI-NA is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: [www.nasbaregistry.org](http://www.nasbaregistry.org).

For more information regarding administrative policies such as refunds, cancellation and complaints, please contact Ashley Sng at (202) 293-8500 or [asng@airportscouncil.org](mailto:asng@airportscouncil.org).

## 2020 Risk Management Steering Group

This committee is the forum for discussing airport risk management issues including loss control and prevention, loss control training programs, claim and loss control automation, etc.

Participation – This committee is open to all employees of ACI-NA member airports and ACI-NA associates. To become a member, an individual can be designated by the ACI-NA Official Representative at his or her airport or company. An individual may also join the committee by simply asking the committee Chair or Secretary to be placed on the committee mailing list.

### **2020 Committee Leadership**

#### **Chair**

**Catrina Gilbert**, *VP, Risk Management*, Dallas Fort Worth International Airport

#### **Vice Chair**

**Edward K. McDonald III**, *AVP, Risk Management*, Metropolitan Nashville Airport Authority

#### **Immediate Past Chair**

**Frank Rivera**, *Director, Risk Management & Workers' Compensation*, Massachusetts Port Authority

#### **Associate Representative**

**Jerry Ruth**, *Senior Vice President, Aviation - Specialty Casualty*, Chubb

#### **Steering Group Members**

**Jerry De Loach**, *Director, Enterprise Risk Management*, Hartsfield-Jackson Atlanta International Airport

**Chuck Giesler**, *Safety, Environmental, Risk & Fleet Manager*, Clark County Department of Aviation McCarran International Airport

**Shannon Martin**, *Director, Corporate Risk*, Greater Toronto Airports Authority

**Tracy Meyer**, *Aviation Risk Manager*, Broward County Aviation Department

**Jimmy Porter**, *Senior Risk & Insurance Analyst*, Port of Portland

**Chris Kaminski**, *Deputy Director*, Wayne County Airport Authority

**Roger Studenski**, *Manager, Risk and Safety*, Jacksonville Aviation Authority

#### **Ex-Officio Representatives**

**Desmond DeMoss**, *Health and Safety Officer*, Port of Oakland

**Scott Gibbons**, *Vice President–Business Administration*, Kenton County Airport Board, Cincinnati / Northern Kentucky International Airport (CVG)

**Jeff Hollingsworth**, *Risk Manager*, Seattle-Tacoma International Airport

**Jim Keane**, *General Manager, Operations Safety, Agency Safety Management*, The Port Authority of New York and New Jersey

#### **Committee Secretary**

**Ashley Sng**, *Senior Manager, Air Policy*, ACI-NA