

SFO

Session 3D:  
Crisis and Crisis Recovery  
ACI-NA Business of the Airports  
June 11, 2019



# Past Crisis in San Francisco

- Rim Fire
  - Aug 2013: Sierra Nevada; \$billions
- Tubbs Fire
  - Oct 2017: Sonoma County; \$billions
- Camp Fire
  - Nov 2018: Butte County; \$billions
- Mayor Edwin Lee's Sudden Passing
  - Dec 2017
  - Acting Mayor London Breed
    - Dec 2017
  - Interim Mayor Mark Farrell
    - Jan 2018
  - Mayor London Breed
    - June 2018
  - Continuity of Government



## Top 20 Largest California Wildfires

	FIRE NAME (CAUSE)	DATE	COUNTY	ACRES	STRUCTURES	DEATHS
1	MENDOCINO COMPLEX (Under Investigation)	July 2018	Colusa County, Lake County, Mendocino County & Glenn County	459,123	280	1
2	THOMAS (Powerlines)	December 2017	Ventura & Santa Barbara	281,893	1,063	2
3	CEDAR (Human Related)	October 2003	San Diego	273,246	2,820	15
4	RUSH (Lightning)	August 2012	Lassen	271,911 CA / 43,666 NV	0	0
5	RIM (Human Related)	August 2013	Tuolumne	257,314	112	0
6	ZACA (Human Related)	July 2007	Santa Barbara	240,207	1	0
7	CARR (Human Related)	July 2018	Shasta County, Trinity County	229,651	1,614	8
8	MATILIJA (Undetermined)	September 1932	Ventura	220,000	0	0
9	WITCH (Powerlines)	October 2007	San Diego	197,990	1,650	2
10	KLAMATH THEATER COMPLEX (Lightning)	June 2008	Siskiyou	192,038	0	2
11	MARBLE CONE (Lightning)	July 1977	Monterey	177,866	0	0
12	LAGUNA (POWERLINES)	September 1970	San Diego	175,425	382	5
13	BASIN COMPLEX (Lightning)	June 2008	Monterey	162,818	58	0
14	DAY FIRE (Human Related)	September 2006	Ventura	162,702	11	0
15	STATION (Human Related)	August 2009	Los Angeles	160,557	209	2
16	CAMP FIRE (Under Investigation)	November 2018	Butte	153,336	18,804	85
17	ROUGH (Lightning)	July 2015	Fresno	151,623	4	0
18	McNALLY (Human Related)	July 2002	Tulare	150,696	17	0
19	STANISLAUS COMPLEX (Lightning)	August 1987	Tuolumne	145,980	28	1
20	BIG BAR COMPLEX (Lightning)	August 1999	Trinity	140,948	0	0

\*There is no doubt that there were fires with significant acreage burned in years prior to 1932, but those records are less reliable, and this list is meant to give an overview of the large fires in more recent times.

\*\*This list does not include fire jurisdiction. These are the Top 20 regardless of whether they were state, federal, or local responsibility.



3/14/2019

# SFO HR Role

- **We care about the People**
- **We support Operations as part of the Emergency Operations Center (EOC) – Logistics section as HR Unit Leader**
- SFO Disaster Service Worker Standard Operating Guidelines (March 2018)
- EOC has own system and processes, including communications.
- During the crisis:
  - Report on employees' residence geographically
  - Contact employees by phone, texts, emails
  - Track their status daily
  - Offer information and assistance until crisis is over

# Crisis Planning, Response, and Recovery

- Previous role as Deputy City Administrator
  - served under City Administrator Ed Lee
  - Hurricane Katrina
  - Importance of Leadership & Governance
    - Lifelines Council, Disaster Council
- Every incident was an opportunity to plan and to improve
  - Fire in City Hall basement
  - Planned and Unplanned evacuations of Civic Center
  - PRIDE Parade; Bay to Breakers Race; World Series 2012

# Crisis Planning, Response, and Recovery

- **Planning** – SFO Disaster Service Worker Standard Operating Guidelines; EOC activations; Phone Trees; Resources
- **Training** – ICS 100, 200, 300, 400; TEEEX Enhanced Emergency Operations Center Training (ICS-319); WebEOC
- **Exercises** – Full Scale Active Shooter 2016; SFO with Airlines on Friends & Family Reunification
- **Response** – Rim Fire (Procurement); Crisis Counselors for Fire, Police & first responders like Airfield Operations, Communication Center dispatchers, and mutual aid
- **Recovery** – Financial costs; Importance of Recognition in public settings

# Governance

- Airport is one of 40+ departments in the City. We have an Airport Commission. Depending on the crisis, it could affect Airport only.
- If it is citywide, Department of Emergency Management reports to the Mayor and Board of Supervisors. Emergency Declarations: San Francisco Mayor; Governor of California; Presidential through FEMA
- Affects People, Processes, Systems and Technology
  - Everbridge Emergency Notification Systems and Peoplesoft People & Pay System
  - Controller's Office Semiannual SF Prepared – Department Operations Center (DOC) Finance and Administration Section Training, including emergency procurement
- Leadership and Continuity of Government – Mayor Ed Lee's Passing – City Charter, Board of Supervisors' Actions, and Elections



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Thank you

