





### SESSION 4: MANAGING PROJECTS EFFECTIVELY WITHIN COMPLEX DELIVERY ENVIRONMENTS

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#### Moderator



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## Session 4: Managing Projects Effectively within Complex Delivery Environments

→ Complex projects and more sophisticated delivery approaches can challenge unprepared project management teams regardless of whether the team members or owners, owners' representatives, designers, contractors, or dedicated program managers. In this session, we'll explore proven techniques and processes that can help deliver your projects better.



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- → What was the biggest challenge?
- → What do you wish was included or not included in the delivery method, looking back?







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## What do you recommend that other stakeholders promote in the selection of their contractors?





- → What was the specific "added value"?
- → How have taken that "added value" and applied it to future projects?







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### **Round Table Questions**

- → In a brief statement, what would you tell a contractor to do to make the delivery of a project better?
- → If you could pick one preferred delivery method that you like the best, what is it and why would pick it?



### **Round Table Questions**

- → In a brief statement, what is one "pet peeve" that you have with contractors?
- → What metrics and/or information do you use to guide recommendations for delivery methods of complex projects?

### **Round Table Questions**

- → Provide your view of what makes a project "complex" or a delivery method "complex"?
- → Outside of schedule and budget metrics do you use to measure success of a complex project?