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2019 ACI-NA ANNUAL CONFERENCE AND EXHIBITION
September 15 – September 17, 2019
Tampa, FL

PRELIMARY SCHEDULE OF EVENTS (schedule subject to change at any time)

Unless specifically stated, all sessions take place at the Tampa Convention Center
Please note: Conference badges MUST be worn to the event for access.

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Friday, September 13, 2019
12:00 pm – 1:30 pm   ACI-NA Executive Committee and Past Chairs Meeting *(invitation only)*
Tampa Marriott
Room: Meeting Room 8 (3rd Floor)

2:00 pm – 5:00 pm   ACI-NA Executive Committee Meeting *(Executive Committee members only)*
Tampa Marriott
Room: Meeting Room 9 (3rd Floor)

5:00 pm – 7:00 pm   Legal Affairs Steering Group Meeting *(Steering Group members only)*
Tampa Marriott
Room: Meeting Room 8 (3rd Floor)

6:00 pm   ACI-NA Executive Committee and Past Chairs Dinner *(invitation only)*

Saturday, September 14, 2019
7:30 am – 6:30 pm   Check-in / Registration
East/West Registration (2nd Level)

7:30 am – 6:30 pm   TPA Welcome Desk
East/West Registration (2nd Level)

7:30 am – 8:30 am   Networking Breakfast (for Committee Workshop Attendees)
Room: Grand Ballroom A

8:00 am – 8:00 pm   Exhibition Hall Move-In
East/West/Central Exhibit Hall

8:30 am – 9:00 am   Environmental Affairs Committee: Opening Remarks / Legislative Update
Room: 22-23   View the [Environmental Affairs Committee Workshop Agenda](#) for full workshop details

8:30 am – 5:00 pm   Business Information Technology Committee Workshop
Room: 14-17   View the [BIT Committee Workshop Agenda](#) for full workshop details

8:30 am – 5:30 pm   Legal Affairs Committee Workshop
Room: 18-19   View the [Legal Committee Workshop Agenda](#) for full workshop details

8:30 am – 12:00 pm   Operations & Technical Affairs Committee Workshop
Room: 20-21   View the [Operations & Technical Affairs Committee Workshop Agenda](#) for full workshop details

9:00 am – 10:00 am   Environmental Affairs Committee: Natural Resources Working Group
Room: 22-23

10:00 am – 10:30 am   AM Networking Break (for Committee Workshop Attendees)
Grand Ballroom Foyer

10:30 am – 12:00 pm   Environmental Affairs Committee: Water Quality Working Group
Room: 22-23

12:00 pm – 1:15 pm   Networking Lunch (for Committee Workshop Attendees)
Room: Grand Ballroom A & D

12:15 pm – 1:15 pm   ACI-NA Committee Chairs, ACI-NA Board Luncheon *(invitation only)*
Tampa Marriott

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Room: Salons 1-2

1:15 pm – 2:45 pm   **Operations & Technical Affairs Committee: Planning & Development**
Room: 24   **Working Group**

1:15 pm – 2:45 pm   **Operations & Technical Affairs Committee: Operations & Safety Working Group**
Room: 20-21

1:15 pm – 2:45 pm   **Environmental Affairs Committee: Sustainability Working Group**
Room: 22-23

1:45 pm – 3:00 pm   **ACI-NA Board of Directors Meeting**
Tampa Marriott
Room: Salon 4 (2nd Floor)

2:00 pm – 5:00 pm   **CAC Council of Chairs Meeting**
Room: 5-6

2:45 pm – 3:15 pm   **PM Networking Break (for Committee Workshop Attendees)**
Grand Ballroom Foyer

3:15 pm – 4:45 pm   **Operations & Technical Affairs Committee: NextGen Working Group**
Room: 3

3:15 pm – 4:45 pm   **Operations & Technical Affairs Committee: Facilities & Maintenance Working Group**
Room: 20-21

3:15 pm – 5:00 pm   **Environmental Affairs Steering Group Meeting**
Room: 24

5:00 pm – 6:30 pm   **Operations & Technical Affairs Steering Group Meeting**
Room: 1-2

6:30 pm – 9:30 pm   **Board of Directors and Commissioners Leadership Dinner** *(invitation only)*

Sunday, September 15, 2019

7:30 am – 8:45 am   **Committee Chairs Information Exchange Breakfast** *(invitation only)*
Room: 7

7:30 am – 7:00 pm   **Check-in / Registration**
East/West Registration (2nd Level)

7:30 am – 7:00 pm   **TPA Welcome Desk**
East/West Registration (2nd Level)

8:00 am – 8:45 am   **Exec-2-Exec Committee** *(Airport and WBP/Associates Board Executive Committee members only)*
Tampa Marriott
Room: Meeting Room 4

8:00 am – 9:00 am   **Networking Breakfast**
Room: Grand Ballroom A

8:00 am – 11:00 am **CAC Large Airports Caucus Meeting** *(closed meeting, CAC members only)*
Tampa Marriott
Room: Room: Meeting Room 1 (2nd Floor)

8:00 am – 11:00 am **CAC Small Airports Caucus Meeting** *(closed meeting, CAC members only)*
Tampa Marriott
Room: Room: Florida Salon 1-3 (2nd Floor)

8:00 am – 11:00 am **Small Airports Committee Meeting**
Tampa Marriott
Room: Florida Salon 4 (2nd Floor)

8:00 am – 2:00 pm   **Exhibition Hall Move-In**
East/West/Central Exhibit Halls

9:00 am – 11:00 am   **Medium Hub Committee Meeting** *(Airport members only)*
Tampa Marriott
Room: Florida Salon 5 (2nd Floor)

9:00 am – 11:00 am   **Large Hub Committee Meeting** *(Airport members only)*
Tampa Marriott
Room: Florida Salon 6 (2nd Floor)

9:00 am – 12:00 pm   **ACI-NA WBP/Associates Board of Directors Meeting**
Room: 1-2

9:00 am – 3:00 pm   **Human Resources Committee Meeting** *(Open to all)*
Room: 8

9:00 am – 3:00 pm   **Marketing & Communications Steering Group Meeting**
Room: 5-6

9:00 am – 3:10 pm   **Air Cargo Committee Meeting**
Room: 3

9:00 am – 4:45 pm   **Operations & Technical Affairs Committee Workshop**
Room: 20-21   View the [Operations & Technical Affairs Committee Workshop Agenda](#) for full workshop details

9:00 am – 4:45 pm   **Legal Affairs Committee Workshop**
Room: 18-19   View the [Legal Committee Workshop Agenda](#) for full workshop details

9:00 am – 4:45 pm   **Business Information Technology Committee Workshop**
Room: 14-17   View the [BIT Committee Workshop Agenda](#) for full workshop details

9:00 am – 4:45 pm   **Environmental Affairs Committee Workshop**
Room: 22-23   View the [Environmental Affairs Committee Workshop Agenda](#) for full workshop details.

9:00 am – 4:45 pm   **Finance Committee Workshop**
Room: 24-25   View the [Finance Committee Workshop Agenda](#) for full workshop details

10:00 am – 10:30 am   **AM Networking Break**
Grand Ballroom Foyer

10:30 am – 12:00 pm   **Commissioners Committee Meeting**
Room: 9

11:15 am – 12:45 pm   **Joint U.S. and Canadian Policy Council Meeting** *(Airport members only)*
Tampa Marriott
Room: Florida Salon 4 (2nd Floor)

12:00 pm – 1:00 pm   **Networking Lunch**
Grand Ballroom A & D

12:45 pm – 2:00 pm   **Canadian Policy Council Meeting** *(closed meeting, Policy Council members only)*
Tampa Marriott
Room: Florida Salon 1-3 (2nd Floor)

1:00 pm – 2:45 pm   **U.S. Policy Council Meeting**
Tampa Marriott
Room: Florida Salon 4 (2nd Floor)

1:00 pm – 3:00 pm   **Commercial Management Steering Group Meeting** *(invitation only)*
Room: 9

2:00 pm – 4:45 pm   **Business Diversity Committee Meeting**
Room: 1-2

2:15 pm – 4:30 pm   **Canadian Policy Council & Membership Meeting** *(open to CAC Members only)*
Tampa Marriott
Room: Room: Florida Salon 1-3 (2nd Floor)

2:30 pm – 3:00 pm   **PM Networking Break**
Grand Ballroom Foyer

3:00 pm – 5:00 pm   **Press Office Open**
Room: 10

4:00 pm – 4:45 pm   **ACI-NA VIP Reception** *(invitation only)*
Room: The Landing
(Located at the top of the outside escalators at "Channel Entry" to Tampa Convention Center)

5:00 pm – 7:00 pm   **Exhibition Hall Grand Opening** *(Reception in Exhibit Hall)*

Monday, September 16, 2019
7:30 am – 10:00 am   **Exhibition Hall Open** *(Networking Breakfast in Exhibit Hall from 7:30 am- 9:00 am)*
East/West/Central Exhibit Halls

7:30 am – 5:00 pm   **Press Office Open**
Room: 10

7:30 am – 7:00 pm   **Registration**
East/West Registration (2nd Level)

7:30 am – 7:00 pm   **TPA Welcome Desk**
East/West Registration (2nd Level)

8:30 am – 9:30 am   **Exhibit Hall Classroom Education Session:**
Exhibit Hall   **1A. *U.S. and Canada Government Affairs Update***
Show Floor Classroom

    Moderator:
    Kevin M. Burke, President and CEO, ACI-NA

    Speakers:
    Daniel Robert Gooch, President, Canadian Airports Council
    Annie Russo, Senior Vice President of Government and Political Affairs, ACI-NA

10:00 am – 11:30 am   *General Session I: Welcome and Keynote Address*
Grand Ballroom A-D   *Welcome:*
    Kevin M. Burke, President and CEO, ACI-NA
    Candace S. McGraw, Chair, ACI-NA
    Joseph W. Lopano, Chief Executive Officer, Tampa International Airport

    Keynote Speaker: General Stan McChrystal

11:30 am – 12:00 PM   **ACI-NA Downes Award Presentation**
Grand Ballroom A-D

12:00 pm – 1:00 pm   **PAC Luncheon** *(invitation only)*
Room: 22

12:00 pm – 3:00 pm   **Exhibition Hall Open** *(Lunch Served in Exhibit Hall from 12 pm – 1:30 pm)*
Exhibit Hall

12:15 pm – 12:35 pm   **Solutions Showcase: View, Inc.,** Building Smart Airports from the Inside Out
Exhibit Hall – Showcase 1

12:40 pm – 1:00 pm   **Solutions Showcase: ARC - Airport Research Center,** How to increase operational
Exhibit Hall – Showcase 2   efficiency and unlock 'hidden' capacity in airport terminals

1:05 pm – 1:25 pm
Exhibit Hall – Showcase 1

Solutions Showcase: IDeaS - a SAS Company, Debunking Common Myths about Dynamic Pricing for Parking

1:30 pm – 2:30 pm
Exhibit Hall -Show Floor
Classroom

Exhibit Hall Classroom Education Session:

2A. Aligning Organizational Structure to New Demands

Business as we know it is changing significantly and airport operators are no exception. Innovation, changing customer expectations, and increased pressure for greater non-aeronautical revenue generation are just some of the factors pushing leaders to re-think how their organization prepares for these new challenges. Hear from airport leaders on how they're structuring their organizations, creating more cross-functionality and working closer with stakeholders to better serve their customers and communities.

Moderator: Joyce F. Carter**,** President & Chief Executive Officer, Halifax International Airport Authority
Speakers:
Huntley A. Lawrence, Director of Aviation, Port Authority of New York and New Jersey
Joe Nardone, President & CEO Columbus Regional Airport Authority
Tom Ruth, President and CEO, Edmonton Airports

2:30 pm – 3:00 pm
Grand Ballroom A-D

Airport Carbon Accreditation Ceremony

2:40 pm – 3:00 pm
Exhibit Hall – Showcase 2

Solutions Showcase: Airport Lounge Development, Successful Partnerships, Profitability and Improved Passenger Satisfaction Created by Strategic Communication

3:00 pm – 3:30 pm
Grand Ballroom Foyer

PM Networking Break

3:30 pm – 4:30 pm

Concurrent Education Sessions

3A. How to Be More Financially Resilient? Room 18-19

The Great Recession ended in 2009. A decade later economic indicators show the next recession may be on the horizon. Economists are hedging their bets by forecasting a downturn in the economy, if not a recession, over the next 12-24 months. If history has taught us anything, the airline industry is more sensitive to economic downturns, as personnel and business travel budgets decline. And, as airline traffic declines, so do airport revenues that are tied to enplaned passengers. Is your airport financially and operationally ready to weather another recession? Join the conversation with your fellow airport executives and build your toolkit to ensure your airport is prepared for the next recession.

Moderator:
Chellie Cameron, CEO, Philadelphia International Airport

Speakers:
Rhonda Hamm-Niebruegge, Director, St. Louis International Airport
Joe Lopano, CEO, Tampa International Airport
Sam Samaddar, Director, Kelowna International Airport

4A. Complex World of Airport Construction Room 20-21

Airport capital projects worldwide are on the rise and the growth in terminals, runways and infrastructure construction shows no signs of slowing. A significant number of airports currently have major expansion programs in the works, which will certainly result in major construction going forward. As ACI-NA Airport Infrastructure Needs Study, *Terminally Challenged,* found, airports in the U.S. face over $128 billion in infrastructure needs between now and 2023. Proportional needs exist in Canada. Our panel will discuss how airports in both countries are using innovative planning and design processes, capital program management techniques, and project delivery strategies to meet these needs on-time, on-budget, and on-quality.

Moderator:
Lew Bleiweis, A.A.E., Executive Director, The Greater Asheville Regional Airport Authority

Speakers:
Marc-André Bédard, Vice President-Operations, Québec City Jean Lesage International Airport *(Invited)*
Bob Gilbert, Strategic Advisor to the CEO, Los Angeles World Airports
Margaret McKeough, Principal, Paslay Management Group

5A. Enabling 21st Century Passenger Processing Room 14-17

The most successful airports have focused on passenger processing technologies and new solutions to improve the passenger experience and maximize operational efficiency. Passengers are constantly connected with smartphones, and as such, passengers demand an increased level of personalized service. Adopting a new passenger processing experience can optimize capacity of existing facilitates and lower operational expenditure. Make sure you are taking advantage of resources to better serve your customers, avoid disruptions and increase passenger satisfaction.

Moderator:
Candace S. McGraw, Chief Executive Officer, Cincinnati/Northern Kentucky International Airport

Speakers:
Howard Eng, President and Chief Executive Officer, Greater Toronto Airports Authority
Brian Ryks, Executive Director/Chief Executive Officer, Minneapolis-St. Paul Metropolitan Airports Commission
Tan Lye Teck, Executive Vice President, Airport Management, Changi Airport Singapore

5:15 pm – 6:45 pm   Exhibition Hall Reception
Exhibit Hall

Tuesday, September 17, 2019

7:30 am – 4:00 pm   Registration
East/West Registration (2nd Level)

7:00 am – 4:00 pm   TPA Welcome Desk
East/West Registration (2nd Level)

8:00 am – 9:30 am   World Business Partner/Associate Member and Airport Director Roundtable Breakfast:
Room: 14-17   **Elevating the Passenger Experience in an Era of Disruption**
(Open to all ACI-NA WBP/Associate members & ACI-NA member airport directors)

Moderator:
Derryl Benton, Executive Vice President, Business Development, HMSHost Corporation

Speakers:
Angela Gittens, Director General, ACI World (opening remarks)
Chellie Cameron, CEO, Philadelphia International Airport
Johanne Gallant, President and CEO, Fredericton International Airport Authority, Inc.
Michael Landguth, President & CEO , Raleigh-Durham Airport Authority
Lance Lyttle, Airport Director, Airport Director, Seattle-Tacoma International Airport

Sam Samaddar, Airport Director, Kelowna International Airport

7:30 am – 4:30 pm **Press Office Open**
Room: 10

8:00 am – 9:00 am **Networking Breakfast**
Grand Ballroom A

9:30 am – 10:30 am *General Session II*
Grand Ballroom A-D **Introduction:** Sam Samaddar, Director, Kelowna International Airport

Speaker: Aaron Sharockman, Executive Director Politifact

10:30 am – 11:00 am **Airport Membership Meeting** in Exhibit Hall *(ACI-NA Airport Official Representatives only)*
Exhibit Hall -Show Floor Classroom

10:30 am – 3:00 pm **Exhibition Hall Open** *(Lunch Served in Exhibit Hall from 11:30 am – 1:00 pm)*
Exhibit Hall

11:00 am – 11:15 am **ACI World Special Meeting of Members** in Exhibit Hall *(invitation only)*
Exhibit Hall -Show Floor Classroom

11:20 am – 11:40 am **Solutions Showcase: SITA,** In search of that elusive single version of truth
Exhibit Hall – Showcase 1

11:45 am – 12:05 am **Solutions Showcase: Materna Information & Communications Corp.,**
Exhibit Hall – Showcase 2 How Toronto Pearson Airport ensures higher throughput of passengers and better passenger service by offering multiple self-service bag drop solutions

12:10 pm – 12:30 pm **Solutions Showcase: Safe Software,** Data Integration for Airports
Exhibit Hall – Showcase 1

12:35 pm – 12:55 pm **Solutions Showcase: Arconas Corporation,** The positive impact of experiential furniture
Exhibit Hall – Showcase 2 on passenger experience: why airports around the world are looking beyond traditional seating solutions

1:00 pm – 1:20 pm **Solutions Showcase: Groupe ADP,** New strategy to find out who your
Exhibit Hall – Showcase 1 passenger of tomorrow is and the impact on the future of your infrastructure

2:15 pm – 3:00 pm **Exhibit Hall Classroom Education Session:**

Exhibit Hall -Show Floor
Classroom **6A. Managing Changing Risks in Aviation**

Airports of today are faced with an increasingly complex and evolving plethora of risks and challenges, such as unmanned aerial systems, climate change, cyber-attacks and PFAS contamination. How does airport leadership ensure that they are focusing on the right priorities? What processes can help review and evaluate not only risks but also opportunities? How do you bring together your staff to solve these issues using a multi-disciplinary approach? In this session, learn about how your organization can be structured to proactively manage today's risks and be prepared for the tomorrow's unknowns.

Moderator:
R.J. Steenstra, President and CEO, Fort McMurray Airport Authority

Speakers:
Michael J. Landguth, President & CEO, Raleigh-Durham Airport Authority
Monica Lombraña, Managing Director of Aviation and International Bridges, El Paso International Airport

3:00 pm – 3:15 pm **PM Networking Break**
Grand Ballroom Foyer

3:00 pm – 7:00 pm
Exhibit Hall

Exhibition Hall Move-Out

3:15 pm – 4:20 pm
Room 18-19

Education Sessions:

7A. North American Aviation Security Dialogue

Evolving threats to civil aviation such those posed by creatively concealed explosives, large crowds in public areas, and unmanned aircraft systems (UAS), present a unique challenge for both regulators and airport operators. Technology is an essential component in enhancing the security of the aviation system. In order to improve security effectiveness while managing budgetary constraints it is important for agencies and industry to collaborate on effective processes, procedures and technology. Don't miss this opportunity to talk directly with senior TSA and Canadian representatives about initiatives to stay ahead of the latest threat.

Moderator:
Lance Lyttle, Managing Director, Seattle-Tacoma International Airport

Speakers:
Victoria Newhouse, Deputy Assistant Administrator, Policy, Plans and Engagement
Transportation Security Administration
Chris Phelan, Vice President, Government and Industry Affairs, Canadian Airports Council

4:30 pm – 5:30 pm
Room 18-19

Education Session:

8A. The Transnational Regulatory Picture

Join us for this perennial transnational favorite, which provides the opportunity to interact face-to-face with senior officials from both Transport Canada and the FAA. In this year's session, we will be discussing the latest regulatory landscape, reform efforts from both agencies, key policy initiatives, and a look ahead. This is always an informative and engaging session and provides a superb opportunity to ask questions and discuss concerns.

Moderator: Tom Jewsbury, Executive Director, St. Pete-Clearwater International Airport

Speakers:

Mr. D. Kirk Shaffer, Associate Administrator for Airports, Federal Aviation Administration
Mr. Pierre Ruel, Chief, Flight Standards-Standards Branch, Transport Canada

5:30 pm – 6:30 pm **Chair's Reception and Recognition Ceremony** Room: 22

7:00 pm – 11:00 pm
The Vault

Closing Night Event

Experience a taste of Tampa culture.

ACI-NA and Tampa International Airport welcome you to experience this cultural affair by starting at one of three stops of the evening. You can cha-cha-cha your way into our Havana street party where you will be greeted with traditional Cuban street food, energetic music, and vibrant colors that will surely awaken all of your senses. Or Vault yourself into the swanky nightclub with a hand-rolled cigar, fresh seafood, and a lively DJ. If you'd rather be the bee's knees of the evening, get giggle water at The Gin Joint, a cool, hotsy-totsy spot.

Get a second wind by visiting the third floor to be served some coffee and mouthwatering desserts.

==Please note: Conference badges MUST be worn to the event for access.==

Wednesday, September 18, 2019

8:00 am – 10:00 am   Airport Tour

Tampa International Airport will offer 5 customized tour experiences for ACI-NA attendees on Wednesday, September 18 from 8am – 10am with transportation to the airport. Each tour runs approximately 45 minutes to an hour. Each option is on a first come first serve basis. You may choose only ONE to participate in. Please see the description of each tour below. You may choose your tour during your online registration process.
*Note: If you have a flight time before 12pm ET on Wednesday, September 18, we recommend that you do NOT participate in the tour.

Behind The Scenes Tour
Visit to the Airport Operations Center, considered "the nerve center" of the Tampa International Airport and the Baggage handling facility to discover the fascinating path of a checked baggage from the ticketing counter to the plane.

Main Terminal/ History Tour
Walking tour of the Main Terminal to learn about the unique design and history of Tampa International Airport and find out what makes it "America's Favorite Airport".

Airfield Tour
One of a kind opportunity to get on the service roads on board our tour bus and learn about the Landing System, Airfield Maintenance, Fuel Farm, Fire Station and much more.

Rental Car Center/SkyConnect Tour
Behind-the-scenes tour of Tampa International Airport's new Rental Car Center and SkyConnect maintenance hangar – two of the biggest additions in Airport history.

Art Tour
Learn about the latest installations of public art at Airside F and the Rental Car Center Part of the Master Plan and TPA's commitment to art and culture.