

2019 Airport Safety Management Systems Workshop

August 13 – 14, 2019
Hyatt Regency – Atlanta, GA

AGENDA

(Agenda is subject to change)

Host Airport



SPONSORS



Safely Management Software Systems



Tuesday, August 13

- 7:30am – 4:00pm **Registration** (*International Foyer*)
- 7:30am – 8:30am **Networking Breakfast** (*International South*)
- 8:30am – 8:45am **Welcome and Introduction** (*International North*)
Hartsfield-Jackson Atlanta International Airport and ACI-NA/AAAE representatives
- 8:45am – 9:45am **SMS: Changing My Airport for the Better**
This interactive session will examine how airport SMS programs are creating a pro-active business approach to managing and mitigating potential hazards within the airport environment to improve safety performance.
- Moderator: Ken Ibold, Senior Aviation Consultant; RS&H
- Speakers: Scott Ayers, Aviation Safety Management System Manager; City of Atlanta Department of Aviation/Hartsfield-Jackson International Airport
Juan Martinez-Aviles, SMS Director; Chicago Department of Aviation
Serena Sheetz, SMS Development Coordinator; San Francisco International Airport
- 9:45am – 10:00am **AM Networking Break**

10:00am – 11:15am

Making the Case for SMS: Other Industry Stakeholders Perspective

Whether airlines, aircraft manufacturers or passenger rail, this interactive session will highlight how SMS programs are successfully being incorporated outside of the airport environment.

Moderator: Joe Hennessy, Manager-Safety Management System; Metropolitan Airports Commission

Speakers: Joseph Grenon, Corporate SMS Program Manager; Delta Air Lines
Adrien Chen, Director of Flight Safety/Safety Enhancement; Airbus S.A.S.
Captain Craig Hildebrandt, Senior Director-Safety and Flight Operation; Airbus
Andrew Madison, Director of Safety-Assistant Vice President; Starr Companies
Lisa Gardner, Senior Safety Systems Manager; Amtrak

11:15am – 11:45am

Return on Investment & Tangible Benefits of SMS

Adopting an SMS program has positive financial incentives for airports. This session will highlight how airports are successfully making a business case for implementing an SMS program.

Moderator: Tim O'Krongley, Aviation Planning Director; Garver

Speakers: Ron Reichel, SMS Manager; Sacramento County Airport System
Ralph Wilson, Executive Vice President; USI Insurance Services, LLC

12:00pm – 1:00pm

Networking Lunch

1:00pm – 1:30pm

Setting Stage for Group Exercise #1: SMS Phased Activation Plan Template

Moderator: Heidi Benaman, Senior Project Manager; Faith Group

1:30pm – 3:30pm

Group Exercise #1: SMS Phased Activation Plan Template

3:30pm – 4:00pm

PM Networking Break

4:00pm – 4:45pm

Group Exercise Report Outs

4:45pm – 5:00pm

ACRP 11-02: Research Roadmap on Safety Issues

Kenneth Neubauer, Technical Director-Aerospace Safety; Futron Aviation

5:30pm – 6:30pm

Network Welcome Reception (*International South*)

Wednesday, August 14

- 7:30am – 11:00am **Registration** (*International Foyer*)
- 7:30am – 8:30am **Networking Breakfast** (*International South*)
- 8:30am – 9:45am **Collaborative Efforts Between Airports/Airlines and Lessons Learned**
This session will identify typical challenges collected from airports and airlines regarding SMS and safety reporting and provide solutions to bridge safety between airport and tenants, with a specific focus on airlines.
- Moderator: Joanne Landry, Principal; Landry Consulting LLC
- Speakers: Scott Ayers, Aviation Safety Management System Manager; City of Atlanta Department of Aviation/Hartsfield-Jackson International Airport
 Dave Crowner, Manager-Aviation Safety Management Systems; Port of Seattle
 Tara Kinnick, Manager-Corporate SMS, Risk & Ground Damage; Delta Air Lines
 Ryan O'Connor, Sr. Operations Risk Business Partner; Southwest Airlines
- 9:45am – 10:00am **AM Networking Break**
- 10:00am – 11:00am **Safety Promotion & Training Case Studies**
This session will highlight best practices related to safety promotion including the importance of training/education and communication to create a positive safety culture within all levels of the airport workforce.
- Moderator: Ron Reichel, SMS Manager; Sacramento County Airport System
- Speakers: Alicia Miranda, Airport Operations Manager; Fresno Yosemite International Airport
 Issa Castro, Manager Global Training; ACI World
 Benjamin J. (BJ) Goodheart, Founder & Principal Consultant; Magpie and AAE SMS Training Instructor
- 11:00am – 12:00pm **Continuous Improvement and Effectively Monitoring Your SMS Program**
This session will examine how to best manage metrics, reporting, continuous improvement as well as mitigation monitoring
- Moderator: Tim O'Krongley, Aviation Planning Director; Garver
- Speakers: Greg Bath, SMS Manager; Portland International Jetport
 Jeff Caswell, Supervisor-Regulatory Affairs and Administration; Region of Waterloo International Airport
- 12:00pm – 1:00pm **Networking Lunch** (*International South*)
- 1:00pm – 1:30pm **Setting Stage for Group Exercise #2: Safety Risk Management Process/Construction Safety Plan & Safety Screen Case Study**
 Moderator: Ken Ibold, Senior Aviation Consultant; RS&H
- 1:30pm – 3:30pm **Group Exercise #2: Construction Safety Plan & Safety Screen Case Study**
- 3:30pm – 4:00pm **PM Networking Break**

4:00pm – 5:00pm

Group Exercise Report Outs

5:00pm

Workshop Wrap-Up and Concluding Remarks

Thursday, August 15

8:00am – 10:00am

Airport Tour: Hartsfield-Jackson Atlanta International Airport

The tour, hosted by Hartsfield-Jackson Atlanta International Airport, will examine airside operations. Please note, the tour is limited to 30 workshop attendees and RSVPs will be taken on a first-come basis. Please also note, transportation from the Hyatt Regency to ATL is one way and there will be no return transportation to the Hyatt Hotel once the tour has concluded.