Tuesday, August 13

7:30am – 4:00pm  **Registration (International Foyer)**
7:30am – 8:30am  **Networking Breakfast (International South)**
8:30am – 8:45am  **Welcome and Introduction (International North)**
                 Hartfield-Jackson Atlanta International Airport and ACI-NA/AAAE representatives
8:45am – 9:45am  **SMS: Changing My Airport for the Better**
                 This interactive session will examine how airport SMS programs are creating a pro-active business approach to managing and mitigating potential hazards within the airport environment to improve safety performance.
                 Moderator: Ken Ibold, Senior Aviation Consultant; RS&H
                 Speakers: Scott Ayers, Aviation Safety Management System Manager; City of Atlanta Department of Aviation/Hartsfield-Jackson International Airport
                 Juan Martinez-Aviles, SMS Director; Chicago Department of Aviation
                 Serena Sheetz, SMS Development Coordinator; San Francisco International Airport
9:45am – 10:00am **AM Networking Break**
10:00am – 11:15am  
**Making the Case for SMS: Other Industry Stakeholders Perspective**

Whether airlines, aircraft manufacturers or passenger rail, this interactive session will highlight how SMS programs are successfully being incorporated outside of the airport environment.

Moderator: Joe Hennessy, Manager-Safety Management System; Metropolitan Airports Commission

Speakers: Joseph Grenon, Corporate SMS Program Manager; Delta Air Lines Adrien Chen, Director of Flight Safety/Safety Enhancement; Airbus S.A.S. Captain Craig Hildebrandt, Senior Director-Safety and Flight Operation; Airbus Andrew Madison, Director of Safety-Assistant Vice President; Starr Companies Lisa Gardner, Senior Safety Systems Manager; Amtrak

11:15am – 11:45am  
**Return on Investment & Tangible Benefits of SMS**

Adopting an SMS program has positive financial incentives for airports. This session will highlight how airports are successfully making a business case for implementing an SMS program.

Moderator: Tim O’Krongley, Aviation Planning Director; Garver

Speakers: Ron Reichel, SMS Manager; Sacramento County Airport System Ralph Wilson, Executive Vice President; USI Insurance Services, LLC

12:00pm – 1:00pm  
**Networking Lunch**

1:00pm – 1:30pm  
**Setting Stage for Group Exercise #1: SMS Phased Activation Plan Template**

Moderator: Heidi Benaman, Senior Project Manager; Faith Group

1:30pm – 3:30pm  
**Group Exercise #1: SMS Phased Activation Plan Template**

3:30pm – 4:00pm  
**PM Networking Break**

4:00pm – 4:45pm  
**Group Exercise Report Outs**

4:45pm – 5:00pm  
**ACRP 11-02: Research Roadmap on Safety Issues**

Kenneth Neubauer, Technical Director-Aerospace Safety; Futron Aviation

5:30pm – 6:30pm  
**Network Welcome Reception (International South)**
Wednesday, August 14

7:30am – 11:00am  Registration (International Foyer)

7:30am – 8:30am  Networking Breakfast (International South)

8:30am – 9:45am  Collaborative Efforts Between Airports/Airlines and Lessons Learned
This session will identify typical challenges collected from airports and airlines regarding SMS and safety reporting and provide solutions to bridge safety between airport and tenants, with a specific focus on airlines.

Moderator: Joanne Landry, Principal; Landry Consulting LLC

Speakers:
- Scott Ayers, Aviation Safety Management System Manager; City of Atlanta Department of Aviation/Hartsfield-Jackson International Airport
- Dave Crowner, Manager-Aviation Safety Management Systems; Port of Seattle
- Tara Kinnick, Manager-Corporate SMS, Risk & Ground Damage; Delta Air Lines
- Ryan O’Connor, Sr. Operations Risk Business Partner; Southwest Airlines

9:45am – 10:00am  AM Networking Break

10:00am – 11:00am  Safety Promotion & Training Case Studies
This session will highlight best practices related to safety promotion including the importance of training/education and communication to create a positive safety culture within all levels of the airport workforce.

Moderator: Ron Reichel, SMS Manager; Sacramento County Airport System

Speakers:
- Alicia Miranda, Airport Operations Manager; Fresno Yosemite International Airport
- Issa Castro, Manager Global Training; ACI World
- Benjamin J. (BJ) Goodheart, Founder & Principal Consultant; Magpie and AAAE SMS Training Instructor

11:00am – 12:00pm  Continuous Improvement and Effectively Monitoring Your SMS Program
This session will examine how to best manage metrics, reporting, continuous improvement as well as mitigation monitoring.

Moderator: Tim O’Krongley, Aviation Planning Director; Garver

Speakers:
- Greg Bath, SMS Manager; Portland International Jetport
- Jeff Caswell, Supervisor-Regulatory Affairs and Administration; Region of Waterloo International Airport

12:00pm – 1:00pm  Networking Lunch (International South)

1:00pm – 1:30pm  Setting Stage for Group Exercise #2: Safety Risk Management Process/Construction Safety Plan & Safety Screen Case Study
Moderator: Ken Ibold, Senior Aviation Consultant; RS&H

1:30pm – 3:30pm  Group Exercise #2: Construction Safety Plan & Safety Screen Case Study

3:30pm – 4:00pm  PM Networking Break
4:00pm – 5:00pm  Group Exercise Report Outs

5:00pm  Workshop Wrap-Up and Concluding Remarks

Thursday, August 15

8:00am – 10:00am  Airport Tour: Hartsfield-Jackson Atlanta International Airport
The tour, hosted by Hartsfield-Jackson Atlanta International Airport, will examine airside operations. Please note, the tour is limited to 30 workshop attendees and RSVPs will be taken on a first-come basis. Please also note, transportation from the Hyatt Regency to ATL is one way and there will be no return transportation to the Hyatt Hotel once the tour has concluded.