2019 Airport Safety Management Systems Workshop
August 13 – 14, 2019
Hyatt Regency – Atlanta, GA

AGENDA
(Agenda is subject to change)

Host Airport

Hartsfield-Jackson
Atlanta International Airport®

SPONSORS

Tuesday, August 13

7:30am – 4:00pm  Registration (Location TBD)

7:30am – 8:30am  Networking Breakfast (Location TBD)

8:30am – 8:45am  Welcome and Introduction
Hartsfield-Jackson Atlanta International Airport and ACI-NA/AAAE representatives

8:45am – 9:45am  SMS: Changing My Airport for the Better
This interactive session will examine how airport SMS programs are creating a pro-active business approach to managing and mitigating potential hazards within the airport environment to improve safety performance.

Moderator: Ken Ibold, Senior Aviation Consultant; RS&H

Speakers: Scott Ayers, Aviation Safety Management System Manager; City of Atlanta Department of Aviation/Hartsfield-Jackson International Airport
Juan Martinez-Aviles, SMS Director; Chicago Department of Aviation

9:45am – 10:00am  AM Networking Break

Wi-Fi network: ACINA
Password: airports19
Updated: Wednesday, May 22, 2019
10:00am – 11:15am  **Making the Case for SMS: Other Industry Stakeholders Perspective**
Moderator: Joe Hennessy, Manager-Safety Management System; Metropolitan Airports Commission
Whether airlines, aircraft manufacturers or passenger rail, this interactive session will highlight how SMS programs are successfully being incorporated outside of the airport environment.
Speakers: Jason Ragogna, General Manager-Safety Investigations; Delta Air Lines (Invited)
Adrien Chen, Director of Flight Safety/Safety Enhancement; Airbus S.A.S.
Andrew Madison, Director of Safety-Assistant Vice President; Starr Companies
Lisa Gardner, Senior Safety Systems Manager; Amtrak

11:15am – 11:45am  **Return on Investment & Tangible Benefits of SMS**
Adopting an SMS program has positive financial incentives for airports. This session will highlight how airports are successfully making a business case for implementing an SMS program.
Moderator: Tim O’Krongley, Aviation Planning Director; Garver
Speakers: Liz Smart, Manager-Construction & Maintenance; St. Louis Lambert International Airport (Invited)
Brian Creasy, SMS/AGIS Program Manager-Southern Region Airports Division, Safety and Standards; FAA (Invited)

12:00pm – 1:00pm  **Networking Lunch**

1:00pm – 1:30pm  **Setting Stage for Group Exercise #1: Safety Risk Management Panel/Implementation Plan & Template**
Moderator: Heidi Benaman, Senior Project Manager; Faith Group

1:30pm – 3:30pm  **Group Exercise #1: Implementation Plan & Template**

3:30pm – 4:00pm  **PM Networking Break**

4:00pm – 4:45pm  **Group Exercise Report Outs**

4:45pm – 5:00pm  **ACRP 11-02: Research Roadmap on Safety Issues**
Kenneth Neubauer, Technical Director-Aerospace Safety; Futron Aviation

5:30pm – 6:30pm  **Network Welcome Reception (Location TBD)**

**Wednesday, August 14**

7:30am – 11:00am  **Registration (Location TBD)**

7:30am – 8:30am  **Networking Breakfast (Location TBD)**
8:30am – 9:45am  **Collaborative Efforts Between Airports/Airlines and Lessons Learned**  
**Moderator:** Joanne Landry, Principal; Landry Consulting LLC  
This session will identify typical challenges collected from airports and airlines regarding SMS and safety reporting and provide solutions to bridge safety between airport and tenants, with a specific focus on airlines.  
Speakers: Scott Ayers; Aviation Safety Management System Manager; City of Atlanta Department of Aviation/Hartsfield-Jackson International Airport  
Dave Crowner, Manager-Aviation Safety Management Systems; Port of Seattle  
Ryan O’Conner; Southwest Airlines  
Mark Millam, Vice President Technical; Flight Safety Foundation (Invited)

9:45am – 10:00am  **AM Networking Break**

10:00am – 11:00am  **Safety Promotion & Training Case Studies**  
This session will highlight best practices related to safety promotion including the importance of training/education and communication to create a positive safety culture within all levels of the airport workforce.  
**Moderator:** Ron Reichel, SMS Manager; Sacramento County Airport System  
Speakers: Serena Sheetz, SMS Development Coordinator, San Francisco International Airport (Invited)  
Roger Studenski, Risk Manager; Jacksonville Aviation Authority (Invited)  
Issa Castro; Manager Global Training; ACI World  
Benjamin J. (BJ) Goodheart, Founder & Principal Consultant; Magpie and AAAE SMS Training Instructor

11:00am – 12:00pm  **Continuous Improvement and Effectively Monitoring Your SMS Program**  
This session will examine how to best manage metrics, reporting, continuous improvement as well as mitigation monitoring  
Dan Morelos, Director of Safety Programs; Tucson Airport Authority  
Barry Brown, Deputy Director of Operations & Maintenance; Portland International Jetport (Invited)  
Canadian Representative TBA

12:00pm – 1:00pm  **Networking Lunch**

1:00pm – 1:30pm  **Setting Stage for Group Exercise #2: Safety Risk Management Process/Construction Safety Plan & Safety Screen Case Study**  
**Moderator:** Ken Ibold, Senior Aviation Consultant; RS&H

1:30pm – 3:30pm  **Group Exercise #2: Construction Safety Plan & Safety Screen Case Study**

3:30pm – 4:00pm  **PM Networking Break**

4:00pm – 5:00pm  **Group Exercise Report Outs**

5:00pm  **Workshop Wrap-Up and Concluding Remarks**

**Thursday, August 15**

8:00am – 11:00am  **Airport Tour: Hartsfield-Jackson Atlanta International Airports**  
The tour, hosted by Hartsfield-Jackson Atlanta International Airport, will examine airside operations. Please note the tour is limited to 50 workshop attendees and RSVPs will be taken on a first-come basis.