



AAAE/ACI-NA AIRPORT  
**CUSTOMER EXPERIENCE**  
SYMPOSIUM 2019 MARCH 4-7 | CHICAGO



19106

Badge

Mr./Ms. Name: \_\_\_\_\_

Badge Name: \_\_\_\_\_ Title: \_\_\_\_\_

Organization: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip/Postal Code: \_\_\_\_\_ Country: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_ \*Email: \_\_\_\_\_

*\*An Automated confirmation letter will be sent to the email above. If you want a confirmation sent to an additional email address, please list it below:*

Are you a first time attendee? Yes ☐ No ☐

### Registration Fees (fees are in U.S. dollars)

	Early Bird Rate Until January 28	Regular Rate After January 28
Member	<input type="checkbox"/> \$600 USD	<input type="checkbox"/> \$700 USD
Non-Member	<input type="checkbox"/> \$800 USD	<input type="checkbox"/> \$900 USD

**ADA:** ☐ Please check here if you require assistance in order to fully participate in this meeting.  
Email your specific requirements to [meetings@aci-na.org](mailto:meetings@aci-na.org).

☐ I require special dietary needs. Send an email to [meetings@aci-na.org](mailto:meetings@aci-na.org) to describe how we can be of assistance.

☐ **CHECK** enclosed made payable to ACI-NA (U.S. dollars drawn from a U.S. bank)

☐ **CREDIT CARD:** ☐ VISA ☐ MasterCard ☐ American Express

Total Amount: \$\_\_\_\_\_

Card Number: \_\_\_\_\_

Expiration Date: \_\_\_\_ / \_\_\_\_

Name as it appears on card: \_\_\_\_\_

Signature: \_\_\_\_\_

The card holder's signature above authorizes ACI-NA to charge the credit card the total correct amount due.

Fax credit card payments to (202) 318-7780

ACI-NA  
1615 L Street, NW, Suite 300  
Washington, DC 20036  
Phone: (202) 293-8500 Fax: (202) -318-7780  
[meetings@aci-na.org](mailto:meetings@aci-na.org)

Registration and Payment



# AAAE/ACI-NA AIRPORT CUSTOMER EXPERIENCE SYMPOSIUM 2019 MARCH 4-7 | CHICAGO



## Registration Options



[www.aci-na.org](http://www.aci-na.org)



Fax credit card  
payment to  
(202) 318-7780



Mail check payment to

ACI-NA  
P.O. Box 5007  
Client ID: 500022  
Merrifield, VA 22116-

### CONSENT TO USE OF PHOTOGRAPHIC

**IMAGES:** Registration and attendance at, or participation in, ACI-NA's meetings and other activities constitutes an agreement by the registrant to ACI-NA's use and distribution (both now and in the future) of the registrant or attendee's image or voice in photographs, videotapes, electronic reproductions and audiotapes of such events and activities.

**BADGES:** Only individuals who register and present badges and/or tickets may attend conference events. A badge is required for all conference sessions.

**PAYMENT:** Full payment must accompany registration forms in order to complete a registration. Registrations will be processed at the registration rate available when payment is received. Credit card payment must be included for online and faxed registrations. Check payment will only be accepted with mailed forms and onsite registration forms. The card holder's signature authorizes ACI-NA to charge the credit card the total correct amount due and acknowledges there are no refunds after, **Monday, January 28, 2019.**

### CONFIRMATION OF REGISTRATION:

Confirmation of registration will be e-mailed to conference attendees using the e-mail address(es) provided above. If confirmation is not received within two weeks after sending in your registration form, please e-mail [meetings@aci-na.org](mailto:meetings@aci-na.org). Non-receipt of confirmation before the conference is not justification for seeking a refund.

### CANCELLATION/REFUND POLICY:

Notice of cancellation must be submitted in writing to [meetings@aci-na.org](mailto:meetings@aci-na.org). Cancellation notices received by **Monday, January 28, 2019** subject to a \$100 processing fee and will be processed after the meeting takes place. **There are no refunds after the deadline date.** No refunds for no shows, however substitutions will be honored at any time.

**NOTE:** ACI-NA and AAAE reserve the right to cancel this program at anytime. In that event, we will notify all registrants and refund the registration fee in full. However, any costs incurred by the registrant, such as hotel cancellation or airline penalties, are the responsibility of the registrant.

**OPT-OUT:** By registering for the conference you are providing permission to receive e-mails, mailings and faxes related to the conference. If you do not wish to receive any further emails from ACI-NA, please send a reply email to: [memberservices@aci-na.org](mailto:memberservices@aci-na.org) with the words "OPT-OUT" in the subject line with the original email in the body. You may notify us with your decision to opt-out within 30 days of receiving the email. *Please note, if you choose to opt out of receiving email from ACI-NA, you will no longer receive ACI-NA e-newsletters, notices of upcoming meetings, sponsorship opportunities, etc.* If you prefer to unsubscribe from certain electronic publications rather than opt-out from email communications entirely, please email such request to [communications@aci-na.org](mailto:communications@aci-na.org). It may take up to 10 days to process your request. The postal address for ACI-NA is 1615 L Street, N.W., Suite 300, Washington, DC 20036. 202-293-8500.