



ACI Conference

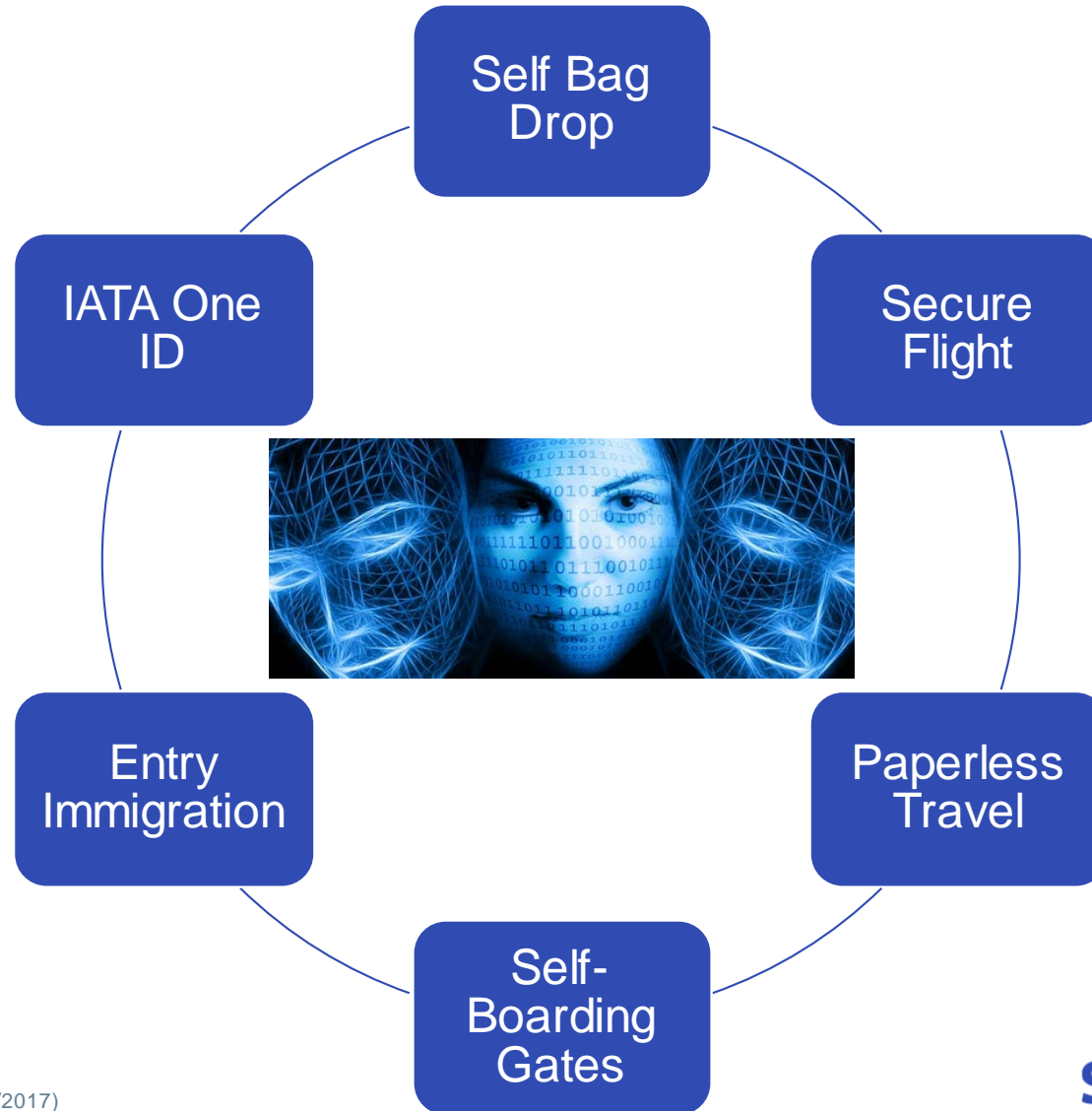


Shane Williams, Sr. Business Consultant

Southwest Airlines

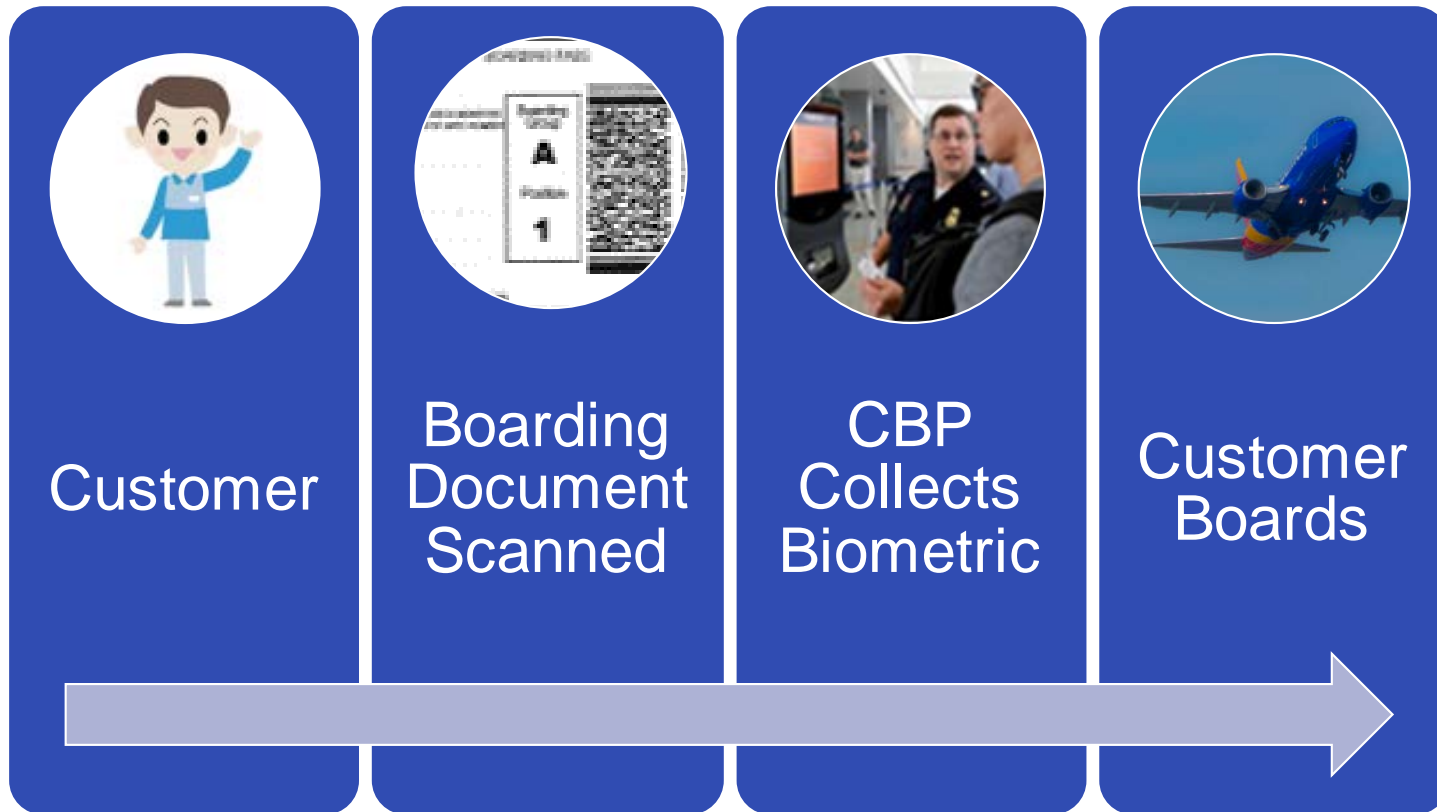
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Project Opportunity – Passenger Facilitation Biometrics

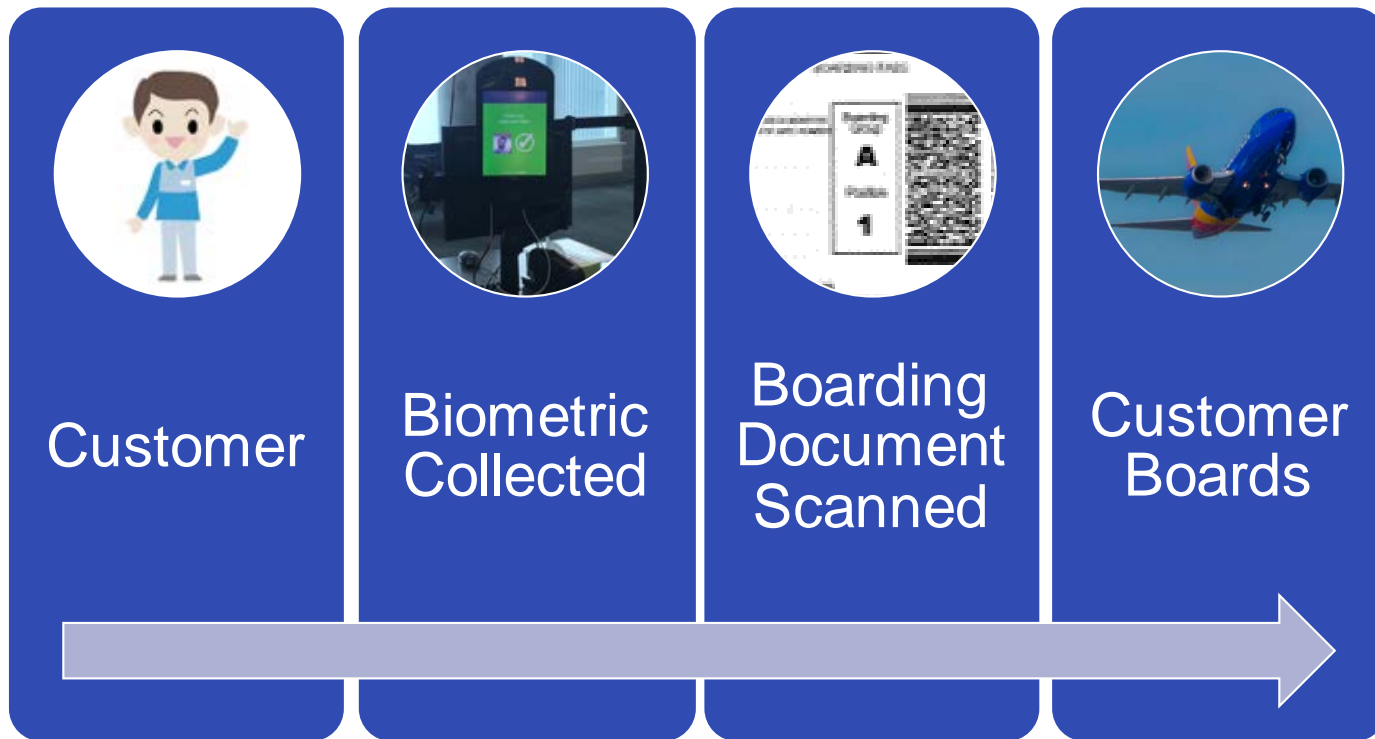


Current CBP Technical Demonstration in HOU

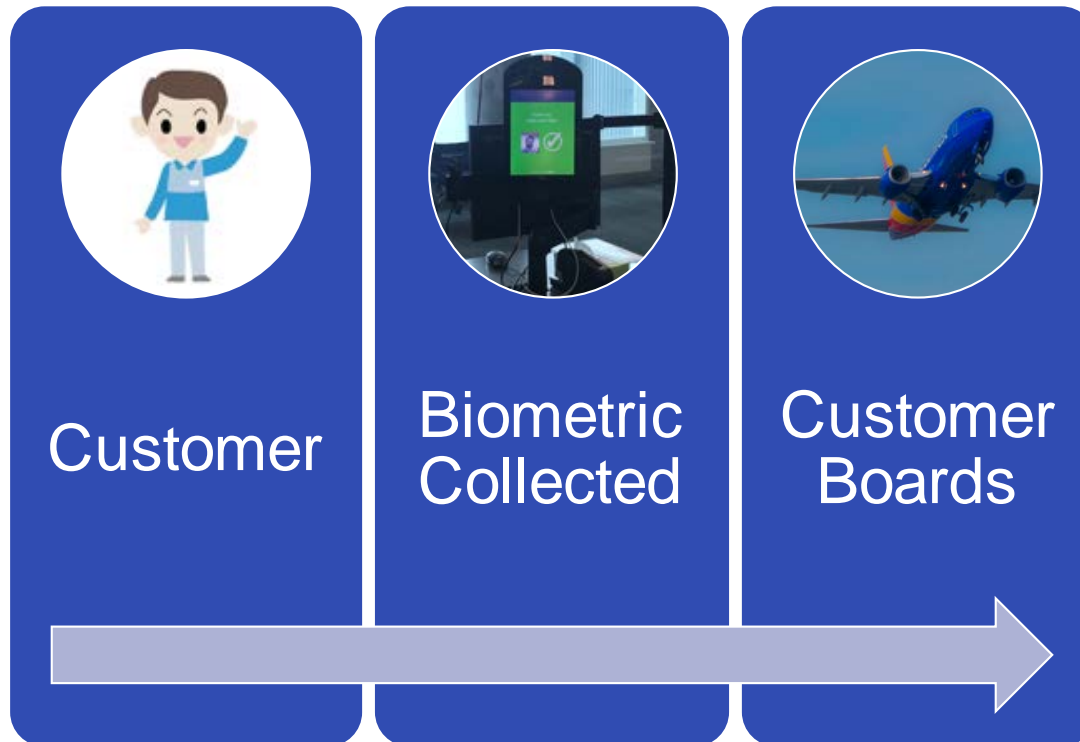
A CBP Officer is collecting the biometric for CBP's Technical Demonstration after the Customer passes by the Southwest Boarding Agent.



Two Step Process: A Southwest Agent collects the biometric with the camera, transmits to CBP, receives a vetting response on the camera and then scans the boarding document for the Customer.



One Step Process: We must set up communication between the camera and our DCS, this would then eliminate the need to scan the boarding document.



NOTE: Southwest Never Receives or Stores The Biometric.

Challenges

- Multiple Common Use Providers (testing and configurations)
- International Flights Departing From Domestic Gates
- eGates vs Camera On A Stick

