

# **Promoting Airport Excellence Through Capacity Building**

**Presentation to  
ACI NA  
Business Information Technology Committee**

# Agenda

- **ACI Global Training Programmes**
- **Staff Exchanges**

# ACI Training Programs

## AELP

Airport Executive Leadership Program (AELP)



## AMPAP

Global ACI-ICAO Airport Management Professional Accreditation Program



## Diploma Programs

- Global Safety Network (GSN) Diploma Program
- Airport Finance Diploma
- Airport Security Diploma
- Airport Operations Diploma Program (AODP)

CUSTOMER  
EXPERIENCE



ECONOMICS



ENVIRONMENT



LEADERSHIP &  
MANAGEMENT



OPERATIONAL  
& TECHNICAL



SAFETY



SECURITY



# SUBJECT FROM ACI STANDING COMMITTEES



# 2018-2019 Focus

- **Cybersecurity**
  - Technical Training with MUC
  - Management course (non IT professionals)
  - Network ENAC, MUC and SAA
- **Learning as a Journey (Airport Professions)**
  - Creation of “Knowledge Pathways” (Faculties)
  - ACI Designations ex. Operations, Safety, Customer Experience
- **Launch of AMPAP re-accreditation IAP+**
  - 100 Points over 5 years, activities incl. CAC/ ACI board members, conferences, committees, etc.

## Staff Exchanges

### **ACI Executive Leadership Exchange Program (ELEP):**

- Creates multiple experiential development opportunities for participants
- Share experiences and resolve business challenges in a supportive and confidential setting
- Strengthen the relationships between airports across the airport industry
- Broaden the participants' networks and relationships in a global setting
  - CVG-MUC/ CVG-SIN/ CVG-SFO

### **ACI Seconded Programme:**

- Staff development: unique learning environment that promotes knowledge at an International
- Access to Worldwide expertise and networking
  - GTAA, IIAC, CVG

Thank You

Kevin Caron  
kcaron@aci.aero