



Network: ACINA
Password: airports18

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2018 BUSINESS INFORMATION TECHNOLOGY COMMITTEE WORKSHOP AGENDA

September 29-30, 2018 • Music City Center • Nashville, TN

Room: 209

Saturday, September 29, 2018

7:30am – 6:30pm **Registration**

7:30am – 8:30am **Continental Breakfast** (*Room: 104*)

8:30am – 8:45am **BIT Committee Welcome & Opening Remarks**

Speakers: Samuel Ingalls, Assistant Director of Aviation, Information Systems, McCarran International Airport
Vanessa Hickman, Assistant Vice President, Information Technology, Metropolitan Nashville Airport Authority

8:45am – 9:45am **Airport Roundtable** (*Open to all registered attendees*)

This session allows airport and World Business Partners/Associate members an opportunity to hear about ongoing airport technology projects and developments throughout the ACI-NA airport membership.

Facilitator: Samuel Ingalls, Assistant Director of Aviation, Information Systems, McCarran International Airport

9:45am – 10:00am **ACI/SITA Airport IT Trends Survey**

Speaker: Catherine Mayer, Vice President, SITA

10:00am – 10:30am **Morning Break**

10:30am – 11:15am **BIT Session 1: Autonomous Ground Transportation**

Moderator: Marcus Session, Vice President, Information Technology Services, Tampa International Airport

Speakers: Mark Cleveland, Chief Executive Officer, Hytch, LLC Limited
Robert James, Chief Engineer Emerging Mobility, HNTB Corporation
Steve Maybee, Vice President, Operations & Infrastructure, Edmonton Regional Airports Authority

11:15am – 12:00pm **BIT Session 2: Car Parking: Dynamic Pricing, Online Reservations, Parking Systems**

Moderator: Ted Cisine, Aviation Technology Manager, Charlotte Douglas International Airport

Speakers: Jenna Buckner, Chief Executive Officer, InnovAt International Inc.
Chuck McFall, Senior Vice President, Chief Information and Strategy Officer, Raleigh-Durham Airport Authority
Mike Youngs, Vice President, Information Technology Services, Dallas Fort Worth International Airport

12:00pm – 1:30pm **Lunch (Room: 104)**

1:30pm – 2:45pm **BIT Session 3: The Role of Concessionaires, Airlines, and Airports in Passenger Experience**

Moderator: Faith Varwig, Principal, Faith Group, LLC.

Speakers: Christopher Blasie, Manager of Passenger Services, Airlines for America
Eduardo Valencia, Vice President, Chief Information Officer, Minneapolis–Saint Paul International Airport
Yvette Vincent, Chief Technology Officer, Delaware North

2:45pm – 3:15pm **Afternoon Break**

3:15pm – 3:30pm **ACI Global Training and ACRP Updates**

Speakers: Kevin Caron, Director, Capacity Building Programmes, ACI World
Michael Salamone, Manager, Airport Cooperative Research Program, TRB

3:30pm – 4:45pm **BIT Session 4: Data Trends – Improving Airport Operations and the Passenger Experience**

Moderator: Frank Barich, Principal, Barich, Inc.

Speakers: Tanya Acevedo, Chief Technology Officer, Houston Airport System
Pallab Deb, Vice President & Global Head – Data Analytics and Artificial Intelligence, Wipro
Scott Ewalt, Vice President, Product and Customer Experience, Boingo Wireless
Aura Moore, Deputy Executive Director – Chief Information Officer, Los Angeles World Airports

Sunday, September 30, 2018

7:30am – 7:00pm **Registration**

8:00am – 9:00am **Continental Breakfast** (*Room: 104*)

9:00am – 10:00am **BIT Session 5: A Biometrics Model for the Aviation Industry**

Moderator: Charles Goedken, Senior Manager, Activation and Operational Readiness, Seattle–Tacoma International Airport

Speakers: Daver Malik, Deputy Airport Director/ACIO, Phoenix Sky Harbor International Airport
Dan Tanciar, Deputy Executive Director, U.S. Customs and Border Protection
Shane Williams, Senior Business Consultant, Standards & Compliance, Southwest Airlines

10:00am – 10:30am **Morning Break**

10:30am – 11:00am **BIT Session 6: Data Privacy for Airports**

Introduction: Samuel Ingalls, Assistant Director of Aviation, Information Systems, McCarran International Airport

Speaker: Michael Stephens, General Counsel & Executive Vice President, Information Technology, Tampa International Airport

11:00am – 12:00pm **BIT Session 7: Technology Solution Showcase – New Technologies in Airports**

Moderator: Rick Belliotti, Director, Innovation and Small Business Development, San Diego County Regional Airport Authority

Speakers: Darrell Brantley, Business Development Manager, Airports - North America, Park Assist
Max Diez, Chief Executive Officer, Assaia International, Inc.
Stuart Garrett, Project Manager, Aviation & Federal, Burns & McDonnell
Allen Klevens, Founder, President, Modus Systems, LLC (Tooshlights)

12:00pm – 1:15pm **Lunch** (*Room: 104*)

1:15pm – 2:30pm

**BIT Concurrent Session 8A:
Cybersecurity (Room: 209)**

Moderator: Arpit Malaviya, Chief Executive Officer,
ProDIGIQ, Inc.

Speakers: Matthew Crowley, Chief Information Officer,
Philadelphia International Airport
Dan daCosta, Solutions Business
Development, SITA
Sean McKim, Director, Security &
Technology, Regina Airport Authority
Phillip Murray, Director, Information
Technology, Southwest Florida International
Airport

**BIT Concurrent Session 8B:
Managing Terminal Flow – Passenger
Facilitation & Processing Issues (Room: 205)**

Pat Neville, Vice President-Airport Planning &
Technical Services, Greater Toronto Airports
Authority

Miguel Carvajal, Senior Terminal Planner,
C&S Companies
Matt Cornelius, Vice President, Air Policy,
Airports Council International - North America
Jackie Coburn, Associate Principal, ARUP
Michael McElvaney, Principal, Jacobs

2:30pm – 3:00pm

Afternoon Break

3:00pm – 4:00pm

BIT Session 9: What is your airport's speech intelligibility number? Why does it matter?

Moderator: Todd VanGerpen, Airport Innovation and Systems Manager, Seattle-Tacoma International Airport

Speakers: Scott Clark, Applications Engineer, Tectonic Audio Labs
Gary Glickman, Associate Principal, Wilson Ihrig
Jacob Sill, Designer/Planner, Communications and Security, AECOM
Michelle Vo, Principal, Hennebery Eddy Architects

4:00pm – 4:15pm

Closing Remarks

Speakers: Rick Belliotti, Director, Innovation and Small Business Development, San Diego County Regional Airport Authority
Samuel Ingalls, Assistant Director of Aviation, Information Systems, McCarran International Airport

5:00pm – 7:00pm

Exhibition Hall Grand Opening

