



20TH ANNUAL RISK MANAGEMENT CONFERENCE

January 16 - 18, 2019 // Las Vegas, NV

Sponsors



CONFERENCE AGENDA

Day 1: Wednesday, January 16, 2019

8:00 am – 11:30 am **Airport Tour: Las Vegas McCarran International Airport**

1:00 pm – 6:00 pm **Registration**
Location: Turin/Trevi Foyer

1:00 pm – 4:40 pm **Business Interruption Workshop**
(3.5 CPE Credits)
Location: Turin/Trevi

- Holistic approach to Organizational Resiliency: Tying the stages together
- Business Interruption at Airports
- The Art of Managing Business Interruptions Risks

More details in the workshop agenda linked above.

6:00 pm – 7:00 pm **Welcome Reception**
Location: Neopolitan Ballroom III & IV

Day 2: Thursday, January 17, 2019

7:00 am – 4:00 pm **Registration**
Location: Neopolitan Foyer

7:15 am – 8:30 am **Breakfast**
Location: Neopolitan III & IV

7:45 am – 8:20 am **Airport Round Table**
(0.5 CPE Credit)
Location: Neopolitan I & II

Moderator: Jeff Hollingsworth, Risk Manager, Seattle-Tacoma International Airport

8:30 am – 9:05 am **Opening and Welcoming Remarks**
Location: Neopolitan I & II

Speakers:

Frank Rivera, Director, Risk Management & Workers' Compensation, Massachusetts Port Authority

Rosemary A. Vassiliadis, Director of Aviation, Clark County Department of Aviation McCarran International Airport

Kevin M. Burke, President and CEO, Airports Council International-North America

9:05 am – 10:20 am

General Session 1 – Cyber Liability Insurance

(1.5 CPE Credits)

Location: Neopolitan I & II

Moderator: Frank Rivera, Director, Risk Management & Workers' Compensation, Massachusetts Port Authority

Speakers:

Souwei Ford, Senior Vice President, Willis Towers Watson

Tamika Puckett, Director, Enterprise Risk Management, Hartsfield Jackson Atlanta International Airport

Michael Phillips, Cyber and Executive Risk, Beazley Group

Justin Yost, Information Security Architect, Port of Portland

Cyber Risks continue to broaden creating a continuously challenging task for airport risk managers to address. This session offers ideas that allow risk managers to make well-informed decisions based on quantitative data to properly identify your airports cyber risk exposure.

10:20 am – 10:40 am

Networking Break

Location: Neopolitan III & IV

10:40 am – 11:55 am

Insurance Track 1a – Certificates of Insurance

(1.5 CPE Credits)

Location: Neopolitan I & II

Moderator: Scott Gibbons, Vice President of Administration, Kenton County Airport Board, Cincinnati/Northern Kentucky International Airport

Speakers:

Frank Rivera, Director, Risk Management & Workers' Compensation, Massachusetts Port Authority

Edward McDonald III, Risk Director, Port of Portland

Olivia Raese, Senior Risk Management Consultant, Bickmore

Managing contractual certificate of insurance compliance can be a tedious task for risk managers. Building on last year's COI session, the panel will discuss challenges with managing certificates of insurance and cover different options for handling insurance compliance – self-administration, outsourcing, reporting accuracy, and strategic alignment

Safety Track 1b – SMS

(1.5 CPE Credits)

Location: Turin/Trevi

Moderator: Chuck Giesler, Safety, Environmental, Risk & Fleet Manager, Clark County Department of Aviation McCarran International Airport

Speaker: Trisha Sqrow, Senior Enterprise Risk Management Manager, Dallas Fort Worth International Airport

While there hasn't been much change at a mandate level, airports are increasingly voluntarily implementing Safety Management System at their airports. What is working, what is not? This session will be designed as an interactive discussion around best practices for implementation and internal buy-in and stakeholder engagement, offering a chance to gain knowledge and insight of SMS in practice, from colleagues across the nation.

11:55 am – 12:05 pm

Transition

12:05 pm – 12:55 pm

Insurance Track 2a – Current State of Property Insurance Market

(1 CPE Credit)

Location: Neopolitan I & II

Moderator: Jerry Ruth, Senior Vice President, Aviation - Specialty Casualty, Chubb

Speaker: Toby J. Roomets, SVP, Property Broking Leader, Willis Towers Watson

Safety Track 2b – Construction on the AOA with Asbestos Liability

(1 CPE Credit)

Location: Turin/Trevi

Moderator: Chris Kaminski, Deputy Director, Wayne County Airport Authority

Speakers:

Scott Adamowski, Principal/VP, GHD
Fred W. Bickle, Principal/VP, GHD

Asbestos is a naturally occurring mineral that has been identified by the CDC as a cancer-causing substance. It has been used in many products throughout the United States. Because of its physical properties it has been widely used in building materials for sound proofing, fire proofing and as an insulator. It has been used widely in all types of buildings including airports. It is a liability and risk that should be carefully managed. This presentation will discuss several projects that the Wayne County Airport Authority has worked on as it relates to the minimization of this risk. In addition, we will share perspective on how vermiculite, a similar and related substance should be managed. The panel will wrap up by sharing safety strategy for specific at-risk projects on the airfield.

12:55 p.m. – 1:55 p.m.

Networking Lunch

Location: Neopolitan I & II

1:55 pm – 2:45 pm

General Session 2 – Status of ISO ERM Standards

(1 CPE Credit)

Location: Neopolitan I & II

Moderator: Trisha Sqrow, Senior Enterprise Risk Management Manager, Dallas Fort Worth International Airport

Speakers:

Lisanne Sison, Managing Director, ERM Practice, Gallagher

Edward McDonald III, Risk Director, Port of Portland

The ISO ERM Standard went through a revision in 2018 to provide simpler, clearer guidance than the 2009 version. This session will provide an overview of the updates, why they matter, and what additional updates are coming, including revisions to the Risk Assessment Techniques guide (ISO 31010), and an updated implementation guide (ISO 31004). Learn practical ways to apply these standards to your organization and ensure alignment to ISO ERM Standard.

2:45 pm – 2:55 pm

Transition

2:55 pm – 4:10 pm

General Session 3 – Marijuana at Airports

(1.5 CPE Credits)

Location: Neopolitan I & II

Moderator: Desmond DeMoss, Health and Safety Officer, Port of Oakland

Speakers:

Scott Mahoney, Partner, Fisher Phillips

Stephanie Williams, Risk Manager, San Francisco Airport Commission

In a world with ever changing laws involving the use of marijuana both medicinally and in some states recreationally, this session will delve into the current legal landscape with an emphasis on the effect to Public Agencies and specifically airport authorities. The panel of speakers will explore the legal, safety and security, and employer considerations relating to this rapidly growing industry. After attending this session participants will have a better understanding of the current legal climate along with the necessary tools and approaches to address the issues that they may face within their organization.

4:10 pm – 4:30 pm

Networking Break

Location: Neopolitan III & IV

4:30 pm – 5:20 pm

General Session 4 – Aviation Liability Update

(1 CPE Credit)

Location: Neopolitan I & II

Moderator: Catrina Gilbert, AVP, Risk Management, Dallas Fort Worth International Airport

Speaker: Jerry Ruth, Senior Vice President, Aviation - Specialty Casualty, Chubb

5:20 pm – 5:25 pm

Day 2 Wrap Up

Location: Neopolitan I & II

Day 3: Friday, November 16, 2018

8:00 am – 12:00 pm

Registration

Location: Neopolitan Foyer

8:00 am – 9:15 am

Risk Management Committee Meeting

Location: Verona

The Risk Management Committee will be holding its annual committee meeting. This meeting is **open to all**, and attendees are highly encouraged to attend. It will address important committee issues, discuss expectations, develop the 2019 work plan, and initiate planning for future Risk Management Conferences.

8:30 am – 9:30 am

Breakfast

Location: Neopolitan III & IV

9:30 am – 9:40 am

Day 3 Opening

Location: Neopolitan I & II

9:40 am – 10:30 am

General Session 5 – Keynote Speaker

(1 CPE Credit)

Location: Neopolitan I & II

Moderator: Desmond DeMoss, Health and Safety Officer, Port of Oakland



Speaker: Mike Matthews, Regional Emergency Transportation Representative (ESF1), Region IX – NorCal, Hawaii, and the Pacific Territories, USDOT Office of Intelligence, Security, and Emergency Response (S-60)

In his duties, Matthews partners with emergency management and transportation agencies to prepare, respond, recover, and mitigate against disasters impacting transportation infrastructure. In addition, he is a former FEMA Operations Planner, Department of Defense (DoD) Contractor, and a US Navy Veteran.

10:30 am – 10:55 am

Networking Break

Location: Neopolitan III & IV

10:55 am – 11:45 am

Insurance Track 3a – OCIPs: The Five Most Important Cultural Benefits

(1 CPE Credit)

Location: Neopolitan I & II

Moderator: Frank Rivera, Director, Risk Management & Workers' Compensation, Massachusetts Port Authority

Speakers:

Catrina Gilbert, AVP, Risk Management, Dallas Fort Worth International Airport

Chris Smith, Vice President - Managing Director, TSIB

Large airport construction projects are often insured through an OCIP. This session will explore the five most important cultural benefits of how OCIPs provide airports, cost savings and enhanced loss control.

Safety Track 3b – Risk Assessment 101

(1 CPE Credit)

Location: Turin/Trevi

Moderator: Scott Gibbons, Vice President of Administration, Kenton County Airport Board, Cincinnati/Northern Kentucky International Airport

Speaker: Lisanne Sison, Managing Director, ERM Practice, Gallagher

The foundation of any successful Enterprise Risk Management program is a thorough understanding of the risks and opportunities facing your organization. There are various documents and standards that provide guidance on how to develop this understanding by conducting an organization-wide risk assessment. Though the idea of identifying, evaluating and prioritizing risks sounds pretty straight forward, the devil is in the details. This session is designed to provide insights to common risk assessment pitfalls, give tips and tricks on how to avoid them, and share ideas on how to build a risk register/risk assessment process that drives value and enhances risk awareness across the organization.

11:45 am – 11:55 am

Transition

11:55 am – 12:45 pm

Insurance Track 4a – Workers' Compensation & Using Technology to Leverage Safety Performance

(1 CPE Credit)

Location: Neopolitan I & II

Moderator: Desmond DeMoss, Health and Safety Officer, Port of Oakland

Speakers:

Frank Rivera, Director, Risk Management & Workers' Compensation, Massachusetts Port Authority

Manette Moses, Director-Employee Health & Safety Services, Seattle-Tacoma International Airport

Technological advancements are improving workers' compensation programs in everything from communications and training to health care delivery and claims. This session highlights the benefits technology offers in managing workers compensation claims in airport environments.

Safety Track 4b – Driver Risk Management Program

(1 CPE Credit)

Location: Turin/Trevi

Moderator: Catrina Gilbert, AVP, Risk Management, Dallas Fort Worth International Airport

Speakers:

Tamika Puckett, Director, Enterprise Risk Management, Hartsfield Jackson Atlanta International Airport

Rob Donahue, Senior Director, Commercial Leader (Government), Lytx

This session will focus on how the use of video telematics can provide you the insight to get in front of risky driving behavior before the injury or damage occurs. You will learn how the City of Atlanta has implemented a video based safety program that allowed the City to identify and coach risky driving habits, while recognizing their top safest performing drivers. The program resulted in safer drivers and a 52% decrease in costs associated with collisions. You will also hear how the power of video can provide you with the vision to spot check employees for compliance of safety policies; are safety glasses being worn, are we using spotters for backing, do vests come off as workers leave the yard? This session will give you insight into what is happening in the field and how you can change driver behavior to ultimately reduce damages, injuries, and potentially save lives.

12:45 pm – 1:45 pm

Networking Lunch

Location: Neopolitan III & IV

1:45 pm – 2:35 pm

General Session 6 – Animals at Airports

(1 CPE Credit)

Location: Neopolitan I & II

Moderator: Edward McDonald III, Risk Director, Port of Portland

Speaker: David Beyer, Director, Risk Management, Alaska Airlines / Horizon Air / McGee Air Services

Animals at airports is continually evolving over the years from family pets, service animals, and emotional support animals. Airports have experienced their share of traditional domestic animals to now more non-traditional animals in air travel. The risks and exposure have posed challenges, especially in recent years. As airports search for ways to be accommodating to its customers, striking the balance of accommodation and setting restrictions is a hot conversation. This session will provide an overview of animals at the airport from an airline's perspective and provide open dialogue to aviation risk professionals. A few discussion points will cover: What has changed over the past year? Going forward, what are the biggest areas of concern from an airline risk professional's viewpoint? How does this impact airport operators' risk professionals?

2:35 pm – 2:45 pm

Transition

2:45 pm – 4:00 pm

General Session 7 – Airport Active Shooter Incidents – An insight into Incident Response and Post-Incident Actions

(1.5 CPE Credits)

Location: Neopolitan I & II

Moderator: Chuck Giesler, Safety, Environmental, Risk & Fleet Manager, Clark County Department of Aviation McCarran International Airport

Speakers:

Adolph (AJ) Cieplenski, Airport Emergency Administrator, Clark County Department of Aviation McCarran International Airport

Michael Nonnemacher, Director of Operations, Broward County Aviation Department

This session will provide you an insight on two active shooting incidents that occurred at Fort Lauderdale International Airport and McCarran International Airport. The scenes for each of these incidents were totally different with The Fort Lauderdale International Airport incident occurring within that terminal and the McCarran International Airport incident occurring at an event off property that was near the airport. Both speakers will take you through each of the incidents and provide insight into the incident response and the post-incident actions that followed.

4:00 pm – 4:10 pm

Conference Wrap Up and Closing Remarks

Location: Neopolitan I & II

2019 RISK MANAGEMENT STEERING GROUP

This committee is the forum for discussing airport risk management issues including loss control and prevention, loss control training programs, claim and loss control automation, etc.

Participation – This committee is open to all employees of ACI-NA member airports and ACI-NA associates. To become a member, an individual can be designated by the ACI-NA Official Representative at his or her airport or company. An individual may also join the committee by simply asking the committee Chair or Secretary to be placed on the committee mailing list.

2019 Committee Leadership

Chair

Catrina Gilbert, AVP, Risk Management, Dallas Fort Worth International Airport

Vice Chair

Edward K. McDonald III, Risk Director, Port of Portland

Immediate Past Chair

Frank Rivera, Director, Risk Management & Workers' Compensation, Massachusetts Port Authority

Associate Representative

Jerry Ruth, Senior Vice President, Aviation - Specialty Casualty, Chubb

Board Liaison

Terry Slaybaugh, Director of Aviation, City of Dayton Department of Aviation Dayton International Airport

Steering Group Members

Tracy Meyer, Aviation Risk Manager, Broward County Aviation Department

Chuck Giesler, Safety, Environmental, Risk & Fleet Manager, Clark County Department of Aviation McCarran International Airport

Roger Studenski, Manager, Risk and Safety, Jacksonville Aviation Authority

Shannon Martin, Director, Corporate Risk, Greater Toronto Airports Authority

Chris Kaminski, Deputy Director, Wayne County Airport Authority

Tamika Puckett, Director, Enterprise Risk Management, Hartsfield Jackson Atlanta International Airport

Ex-Officio Representatives

Scott Gibbons, Vice President of Administration, Kenton County Airport Board, Cincinnati/Northern Kentucky International Airport

Jeff Hollingsworth, Risk Manager, Seattle-Tacoma International Airport

Jim Keane, General Manager, Operations Safety, Agency Safety Management, The Port Authority of New York and New Jersey

Desmond DeMoss, Health and Safety Officer, Port of Oakland

Committee Secretary

Ashley Sng, Manager, Economic Affairs and Research, ACI-NA

CONTINUING PROFESSIONAL EDUCATION (CPE) INFORMATION

Conference workshops are all Group-Live.

Not all of the sessions at this conference are eligible for CPE credits. Please check the individual session you wish to attend to ascertain the number of credits available.

Conference Learning Objectives

Participants will be able to:

- Understand and better manage business interruption risks at their airports.
- Identify and manage exposure to cyber risks at their airports.
- Apply technology to manage processes such as workers compensation claims, certificates of insurance compliance and monitoring of driver safety.
- Learn from airport active shooter incident-response and post-incident actions.
- Apply global best practices in airport management.
- Apply strategic planning methods and identify performance management improvements.

Course Level: The course level is intermediate. Conference workshops are designed for individuals with a basic understanding of airport industry concepts and issues.

Prerequisite: Basic knowledge of airport operations and risk management.

Advance Preparation: None

Conference participants are eligible to receive up to 17 hours of Management Advisory Services CPE credits.

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For more information regarding administrative policies such as refunds, cancellation and complaints, please contact Ashley Sng at asng@airportscouncil.org.

