



***American Airlines Cargo***  
***Airports Council International Conference***  
***Driving Cargo Business in Texas***

**September 17, 2017**



# Overview

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- **Network Strength**
- **Investing In Our Future**
- **DFW Overview**



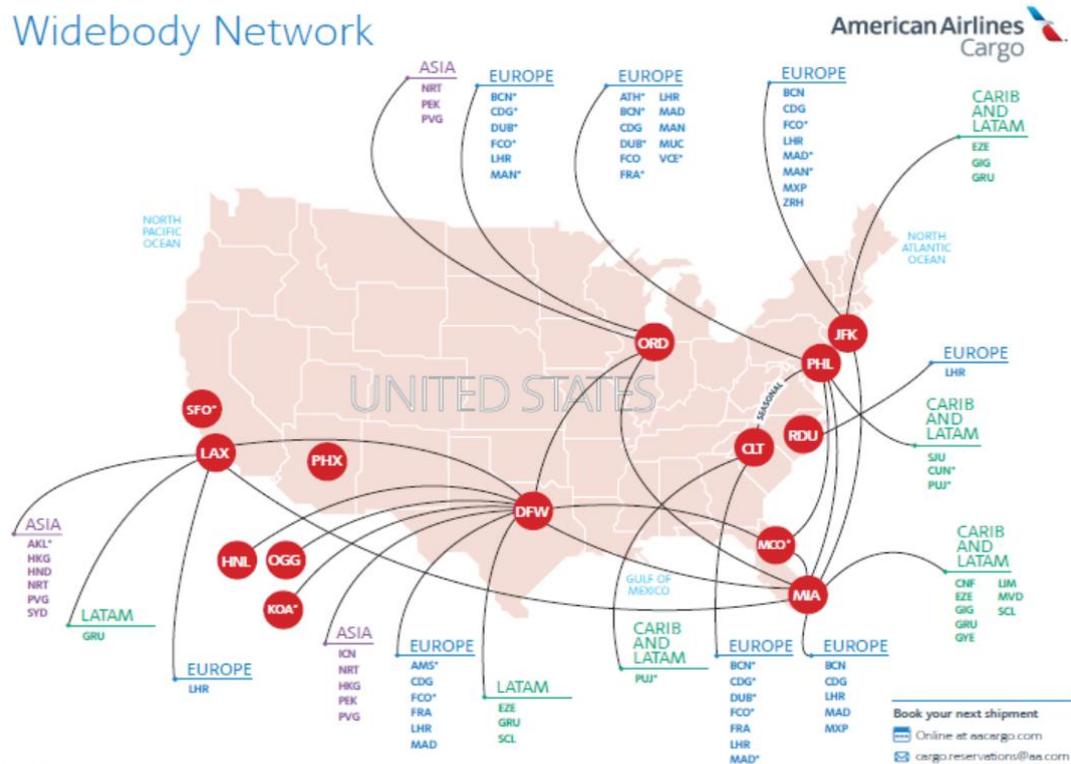
# Network strength

- New Routes:
  - DFW-AMS
  - DFW-FCO
  - ORD-BCN

- B77W- 20 Delivered
- B787- 42 firm order
- 2020- delivery of AB350-900

- 6,700 Flights
- 350 Destinations
- 50 Countries
- 1,400 Narrow bodies
- 157 Wide bodies

## Widebody Network



\*Seasonal service.  
Schedules and destinations subject to change.  
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# Network enhancements



# Investing in our future

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## SYSTEM:

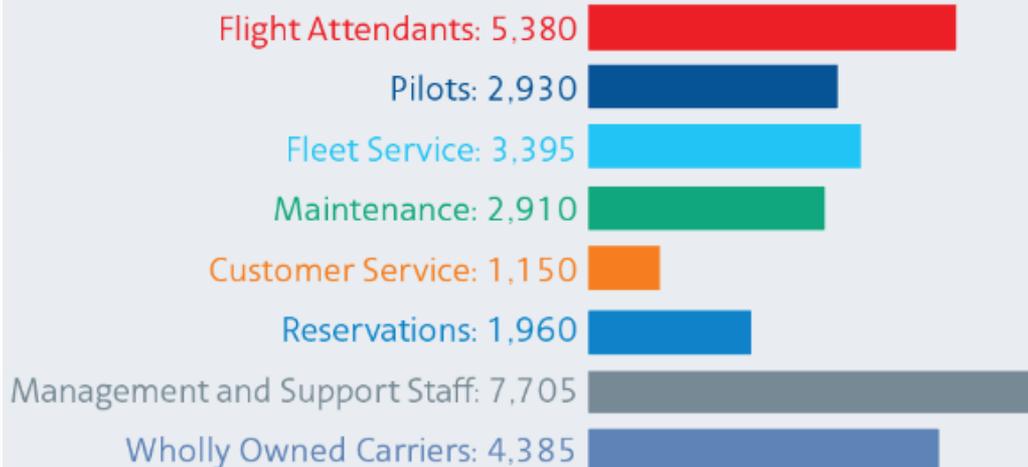
- Strong Financials: 1Q17/\$491MM; 2Q17/\$944MM
- Continued Investments in facilities, tools & people
  - *Ground Service Eqpt, New Material Handling System, HD Cameras*
- Customer Experience Team; Regional Customer Service
  - *24/7 customer service, US & LHR, FRA, CDG*
- Premium Products; Priority Parcel and Hi-Value
  - *Enhanced PPS Scanning; PPS Courier Facility LHR (CFL), Medevac Product*
- Customer Confidence
  - *Industry Awards; ATW Airline of the Year*

# DFW



# Everything's Bigger in Texas

Nearly **30,000 colleagues** make American run in the Dallas/Fort Worth area.



DFW offers 804 daily flights that serve **197 destinations** in 29 countries.



American is the largest employer in **North Texas**.

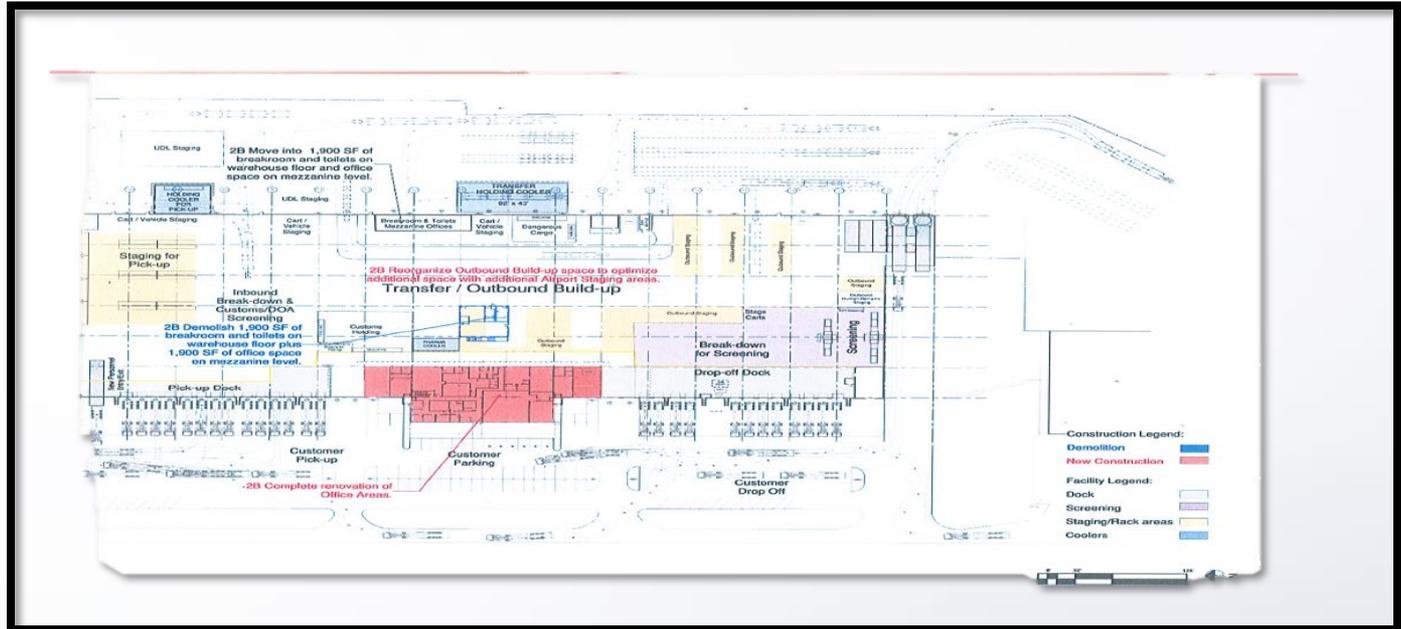
In 2016, American operated **157,018 mainline departures** out of DFW.

American operates 1,006 daily departures from **22 cities** in Texas.

DFW is the cornerstone of our operation — the largest hub of the world's largest airline, supported by more than 30,000 team members. That's roughly a quarter of our company's entire workforce, including colleagues at the airport as well as those at facilities in the surrounding area.

# DFW Cargo Facility

- 178,000 sq. ft. of warehouse floor space
- 31 dock doors, 2 cargo material handling doors
- 3 coolers: 1 terminating, 1 transit, 1 ambient (pharma)
- 31 Toyota forklifts
- 72 HD cameras



# Cargo Material Handling System

The system will move CLC units from secured to unsecured and stage up to 15 positions of freight

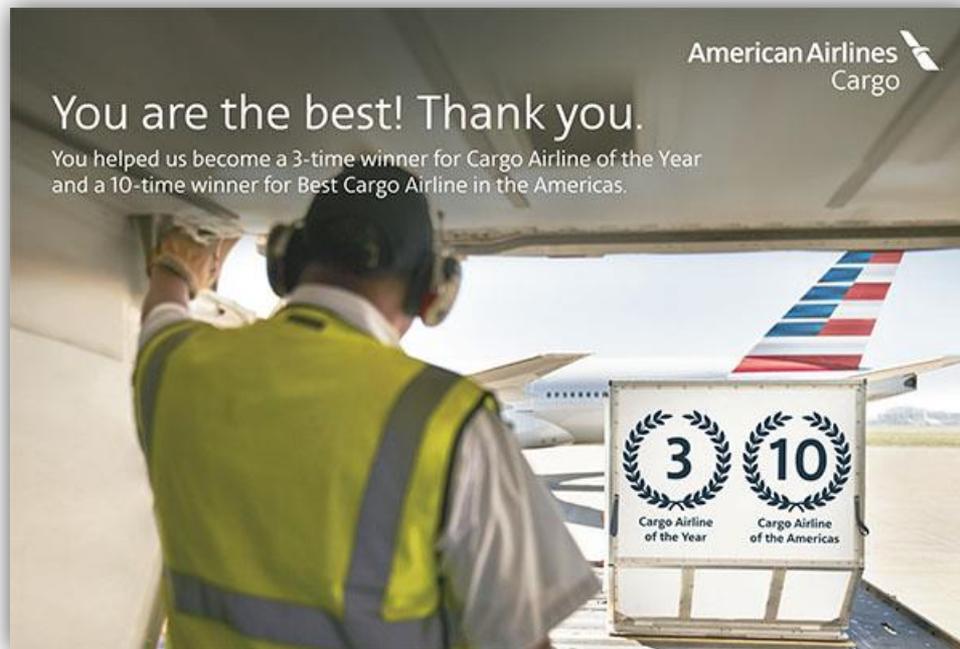


# Dedicated PPS Facility



# American Airlines Cargo wins again

## 2017 Cargo Airline of the Year & Best Cargo Airline in the Americas



# We are with you all the way

When you ship with us, we consider you our partner. Because, like you, an entrepreneurial spirit of change and growth guides everything we do. We're in this together and, with our larger expanding network, we'll have even more opportunities in the future to give you the same exceptional service you've come to expect.

That's a great partnership.

*That's the new American Airlines Cargo.*



**Improved Technology**  
Enhanced real-time tracking at your fingertips

**Facility Investments**  
New infrastructure and equipment, plus enhanced facility layouts

**More Cargo-Friendly Aircraft**  
Dozens of new widebody aircraft in the last two years

**An Industry Leading Customer Experience Team**  
Proactive, reliable & efficient

**World's Largest Airline**  
Serving nearly 350 destinations in more than 50 countries

## With you all the way

We work tirelessly every day to deliver exceptional service and continue to invest heavily in our products & services to provide faster, more efficient interactions across our vast network. We hope you've noticed, and we truly value your business.

But there's nothing more valuable than knowing you feel the same way. If you do, we'd appreciate your support in voting for us as **Cargo Airline of the Year** and the **Best Cargo Airline of the Americas**. Cast your vote now at [aacargo.com/vote](http://aacargo.com/vote).

